

# Coordinated Access & Short Term Shelter Program

**Josh Gibson, Housing Programs Manager**

**Grey County Housing**

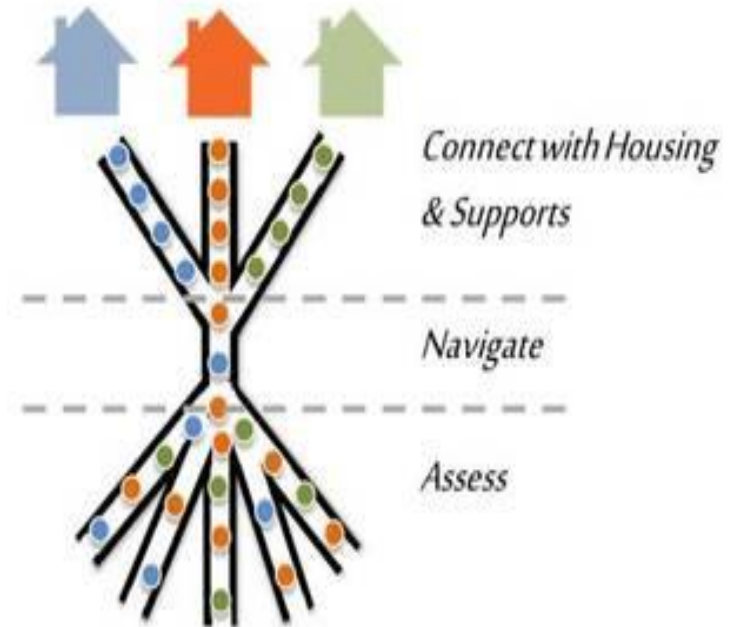
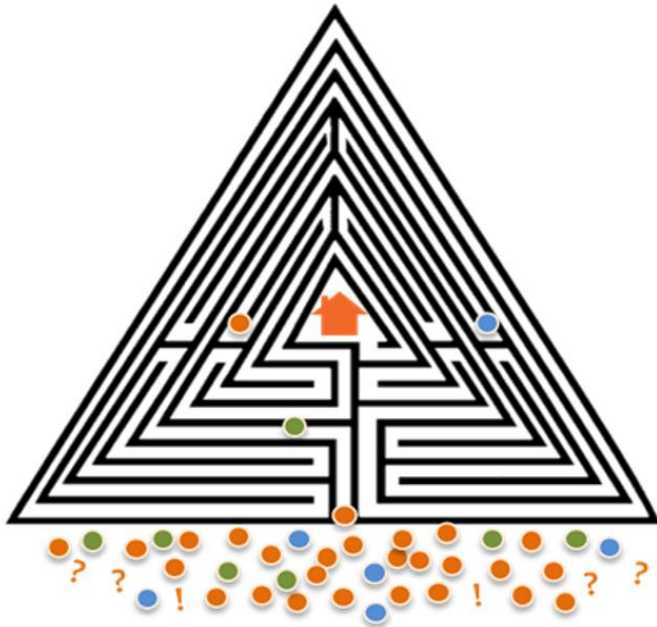
November 7<sup>th</sup>, 2022



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# Coordinated Access - Reason for Change

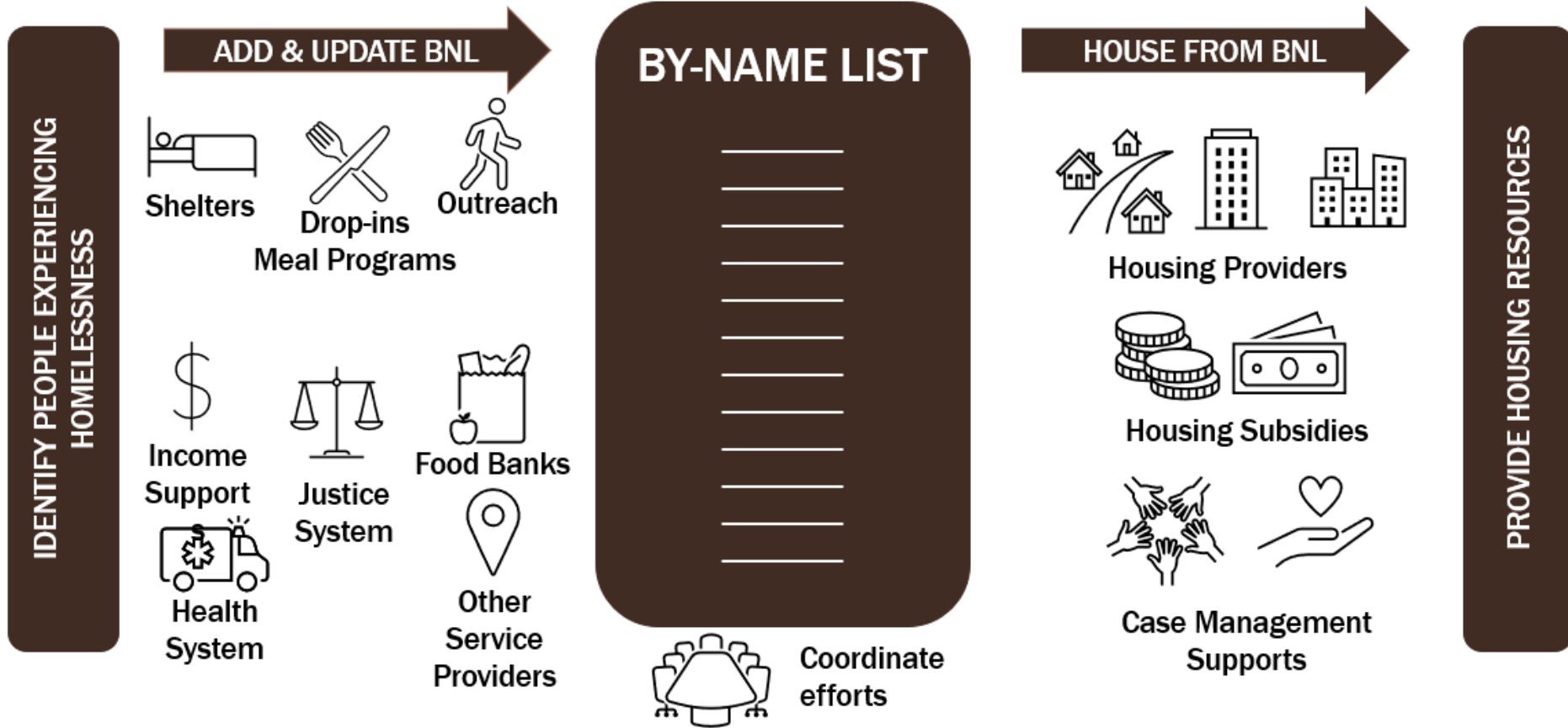


# What is Coordinated Access?

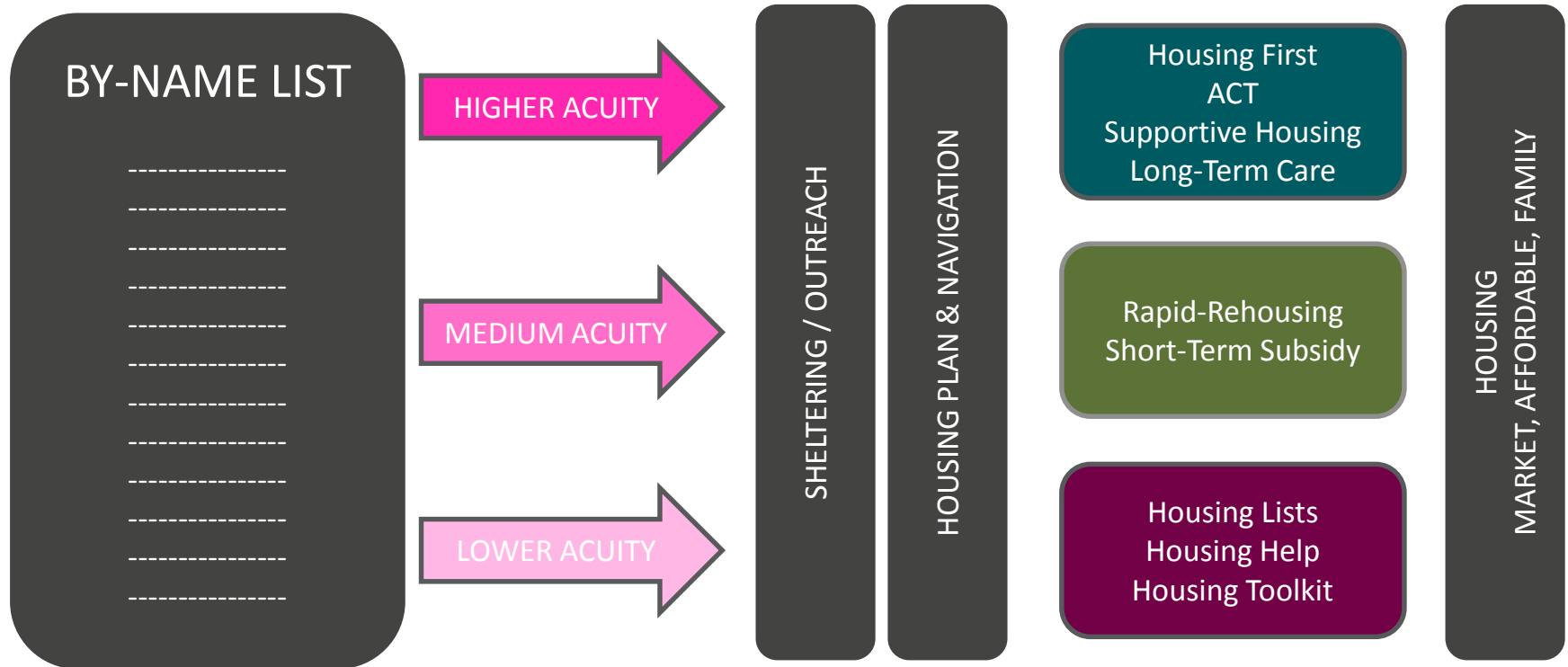
A strong CA system uses a By-Name List and a Housing First Approach along with a standardized and coordinated process for:

- **Access** (common intake, i.e., collect & input same info into the BNL)
- **Triage** (e.g., refer to emergency services and support)
- **Prioritization** (e.g., chronic, unsheltered population)
- **Matching/referral** to housing programs and other services across all the agencies and organizations in the community (e.g., through case conferencing meetings)

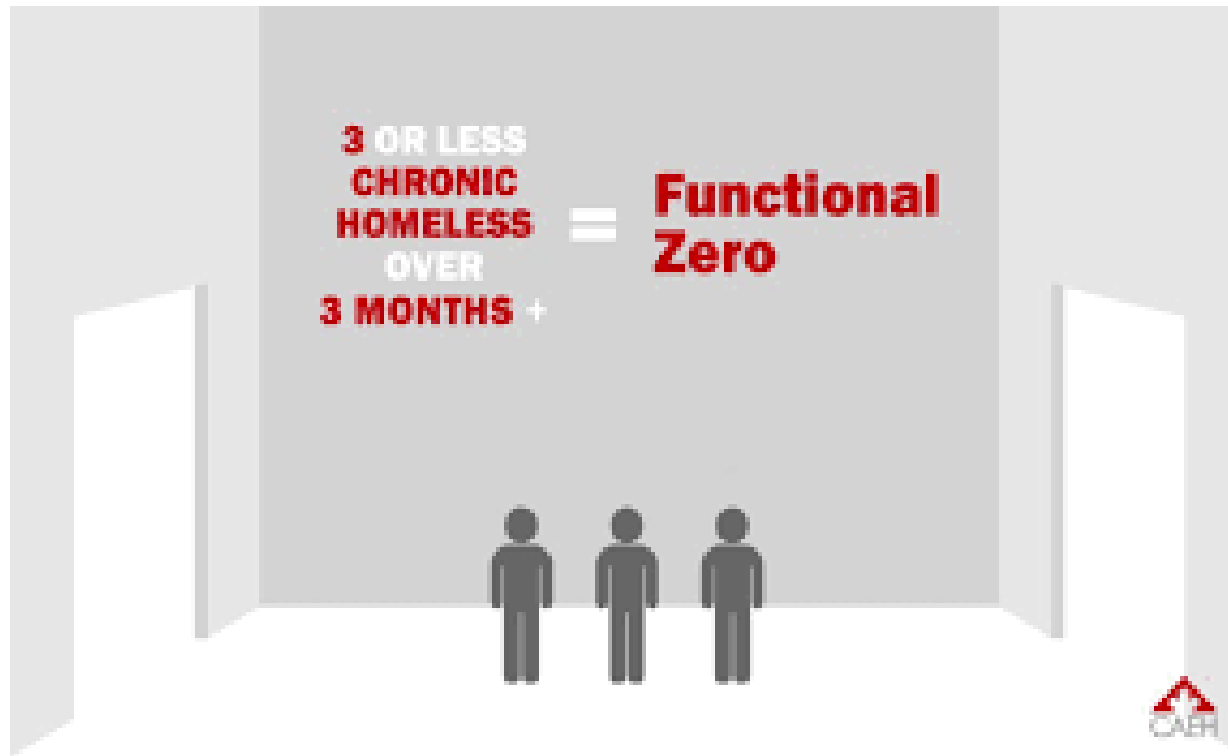
# The By-Name List



# Match Housing Need To Appropriate Level Of Service



# Functional Zero for Chronic Homelessness



# Short Term Shelter Program

OPERATED BY GREY COUNTY HOUSING



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# STSP Overview

- **Launched September 21, 2022**
- **Aims to provide Short Term Motel stays for individuals and families experiencing homelessness**
- **Program focuses on diversion with an understanding that the least amount of time in motel is better for overall wellbeing**
- **Length of a participants stay is determined by their engagement in a housing plan**
- **Outreach at motel by our Housing Case Coordinators**
- **After Hours service delivered by 211**



# Accessing the Program

- **Individuals/Families in need can reach us in the following ways;**
  - **211 – Anytime, 24/7 for the most up to date information**
  - During County business hours;
    - Call: 519-376-5744
    - Text: 226-407-4996
    - Email: [stsp@grey.ca](mailto:stsp@grey.ca)
    - Visit: Grey County Administration Building (Owen Sound)



# Barriers to Access

The aim for the motel program is to be as low barrier as possible. **Low** does not unfortunately mean **No** barrier.

A service restriction list does exist to protect other participants, county staff and motel owners.

The length of a service restriction varies depending on the reason for the restriction.

The program tries to consider recovery stage and give as many chances as possible to participants.



# EARLY DATA

First Month of Program Operations

904 Nights of Shelter Provided

28 Rooms currently occupied and supported by Housing Case Coordinators

11 Households moved into more appropriate housing from motel

# Where do we go from here?

## **Coming Soon in 2023**

- **14<sup>th</sup> Street Supportive Transitional Housing**

## **Additional Opportunities**

- **Continued work to expand on coordinated access**
- **Provide education to residents at risk of losing their housing to support preventative measures**



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