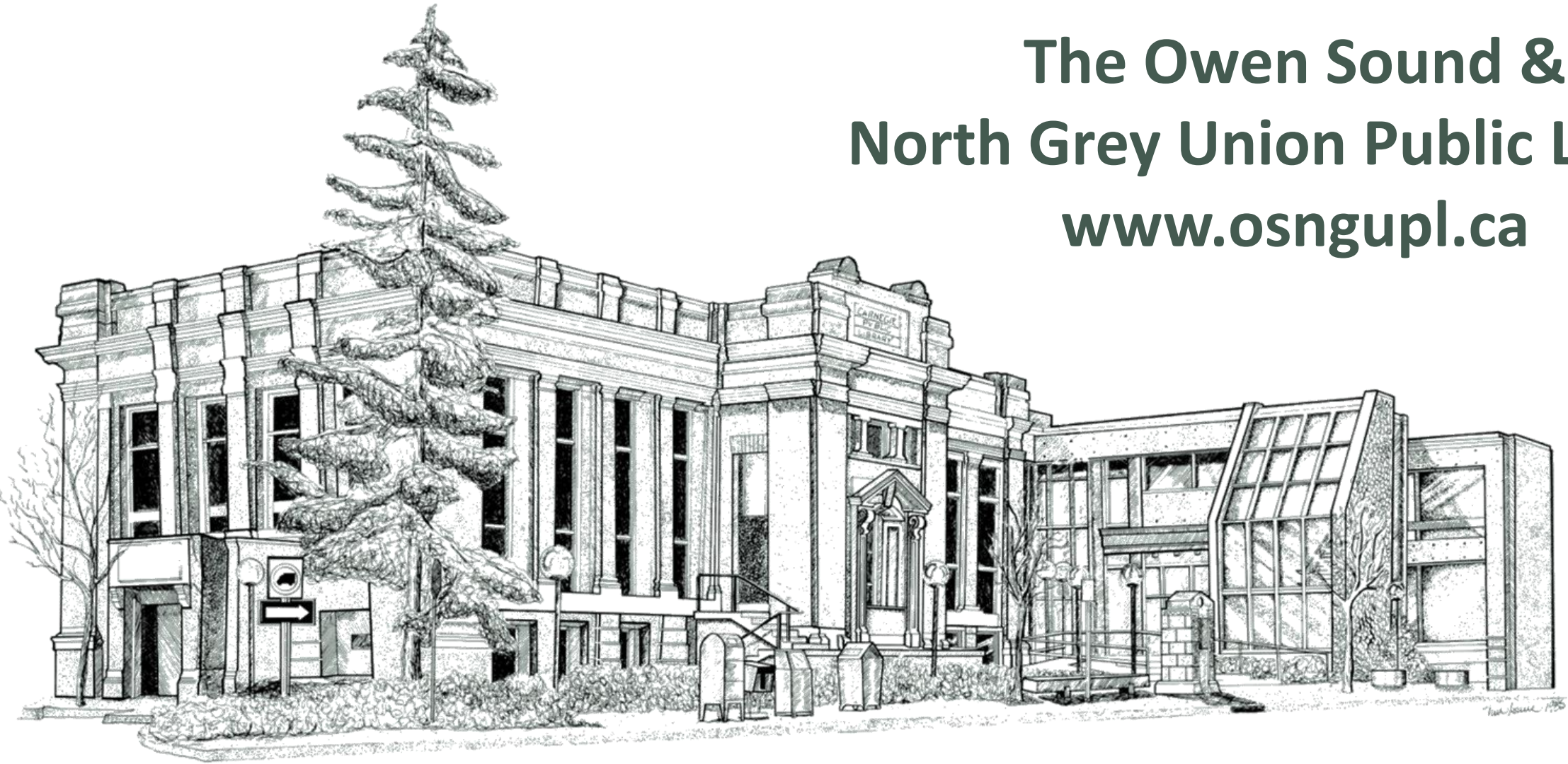


# 2022 Orientation for Owen Sound City Council

**The Owen Sound &  
North Grey Union Public Library**  
**[www.osngupl.ca](http://www.osngupl.ca)**



**Owen Sound & North Grey Union Public Library**  
*Building generations of readers*



# OSNGUPL - A Jewel of the City



Owen Sound & North Grey Union Public Library  
*Building generations of readers*

# The library is a safe and warm community centre

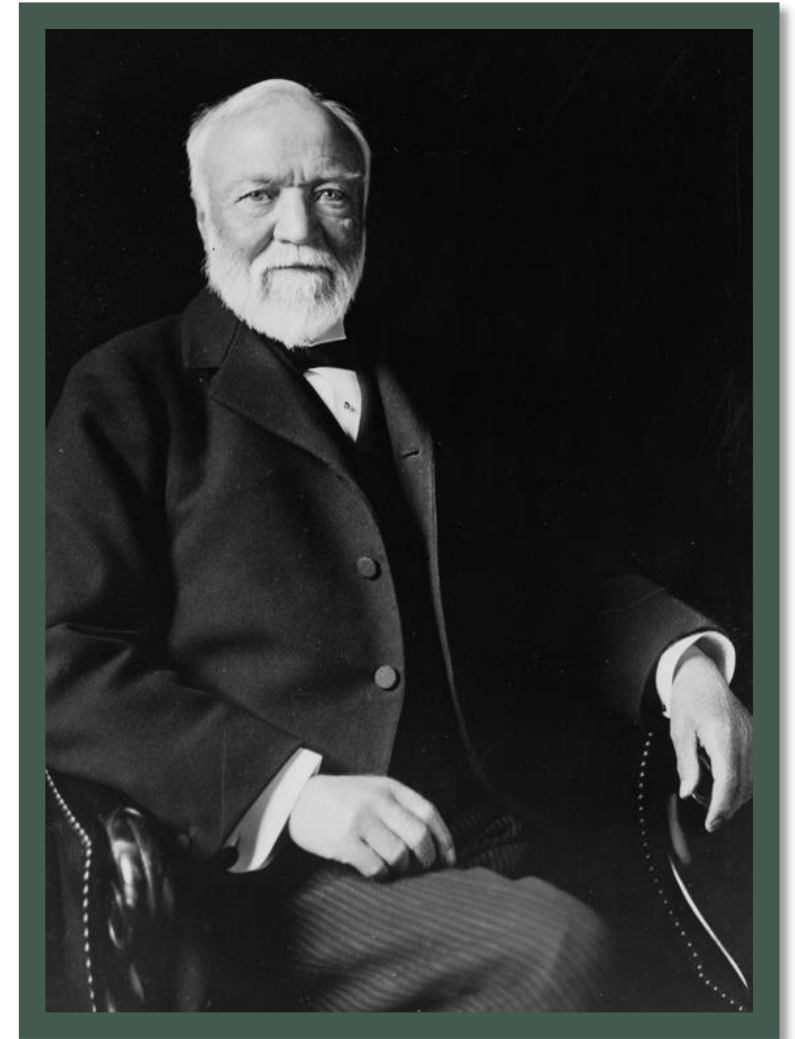
People from all walks of life use the resources of the library to:

- read,
- think,
- learn,
- interpret,
- imagine,
- explore,
- connect with each other and the world.



# Library History: Andrew Carnegie 1835-1919

**“In a public library  
men could at least  
share cultural  
opportunities on a  
basis of equality.”**





Check Us Out!

# BLACK FRIDAY

## Everything Free

books, magazines, audiobooks, DVDs,  
board games, jigsaw puzzles, toy kits,  
wifi hotspots, chromebooks, tablets,  
binoculars, radon detection kits  
book club kits, poetry play kits, coding  
and robotics toys, snowshoes, graphic  
novels & manga, park passes,

# The Open Card

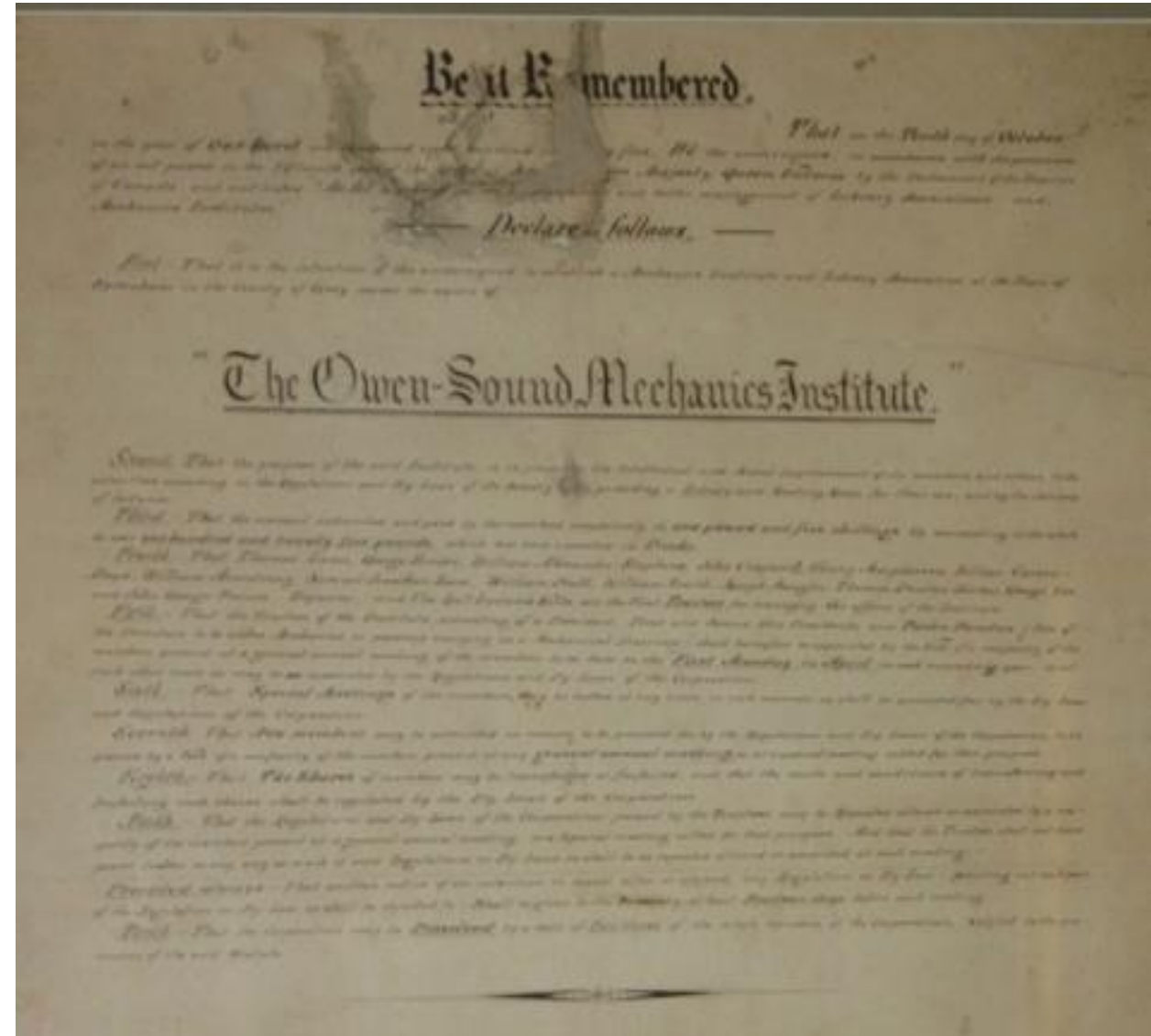
Your new **Open Card** provides access and membership privileges at:



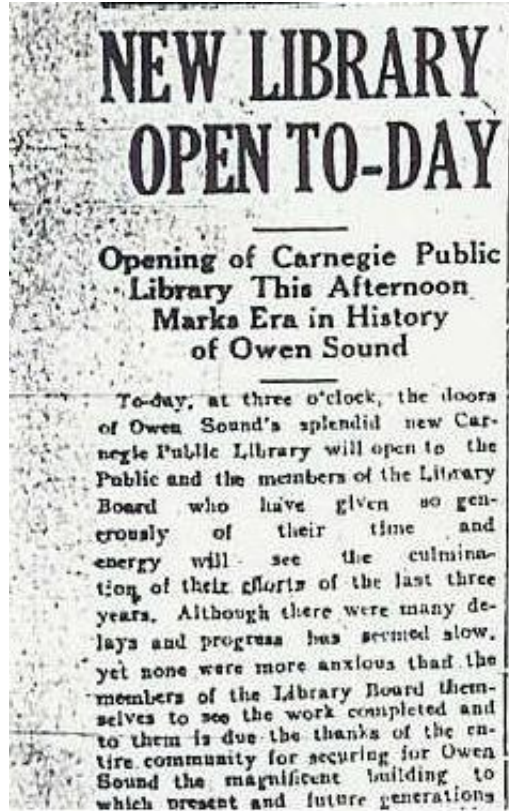
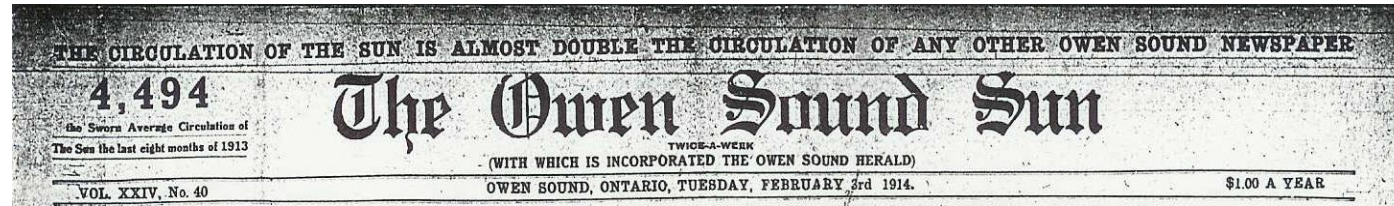


# Library History: 1855 – Mechanics Institute

On October 10, 1855, one hundred and two citizens signed a Charter to establish a Mechanics' Institute and Library Association at the Town of Sydenham (which officially became Owen Sound in 1857).



# 1914: Carnegie Library Opened



Owen Sound & North Grey Union Public Library  
*Building generations of readers*



# 1973: Library Expansion



## McNie praises library at official opening

Initiative of the community has placed Owen Sound's library in the forefront of such facilities in Ontario, Jack McNie, provincial minister of colleges and universities, said Monday at the official opening of the city's new library addition and the renovated older section.

"This centre for providing culture and entertainment is

part of Ontario's 'new thrust' in government to make the best use of resources we have in every field," Mr. McNie said.

The minister said the new policy is indicated in the higher priority being placed on library expansion and higher library grants being awarded in the province. He said that at a library conference

in November discussion will be held on the possible wide future role libraries will play in the lives of citizens.

Pointing out that Owen Sound library is one of the three main resource centres in Georgian Bay region, Mr. McNie said it has been fortunate in the type of board members and employees which have developed the facilities for the entire district.

Commenting on the new library building, Mr. McNie said, "There doesn't seem to be any limit to the innovations possible with this new Owen Sound library."

Cutting of the ribbon, on the landing of stairs between the old and new portions of the library, by Mr. McNie, assisted by board chairman W. A. Belrose, signified the opening of the new building.



The Sun Times > 23 Oct 1973, Tue > Page:

# 2003: Carnegie Restoration



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*Building generations of readers*



# 2009: Library Makeover – Kids' Edition





# 2019: Main Floor Refresh



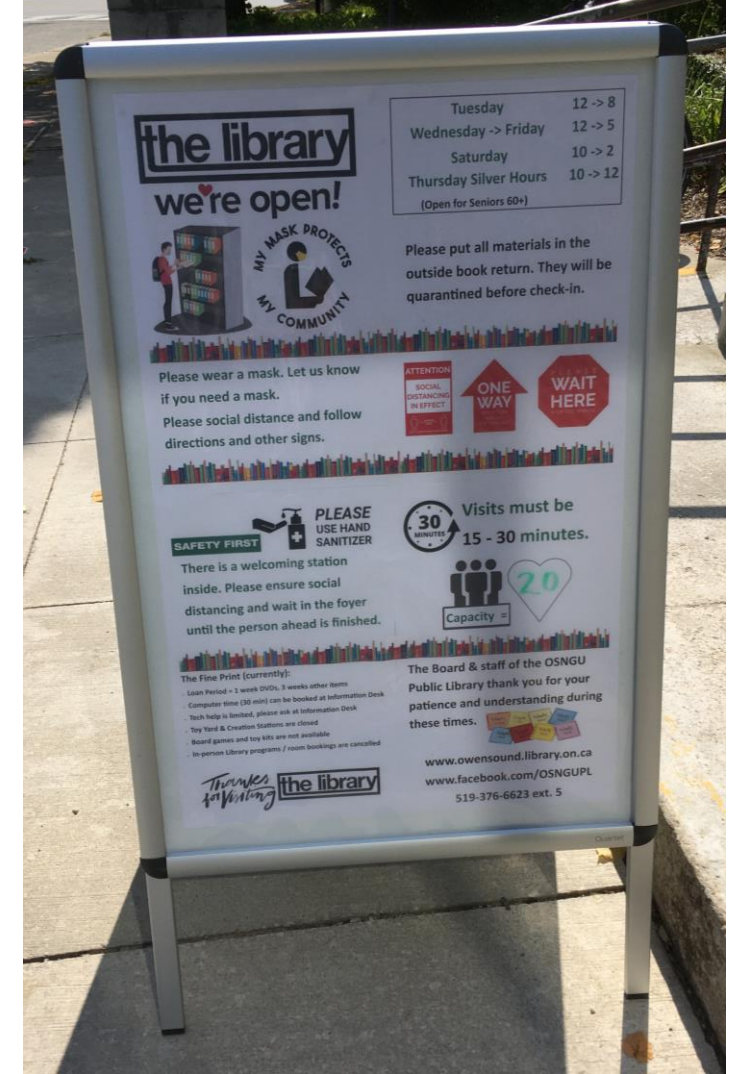


# 2019: Main Floor Refresh





# 2020-2022: Library Services in a Pandemic





# Library History: 1994 Birth of the Union Library

The former Townships of Derby, Keppel, Sarawak, Sydenham and the Villages of Chatsworth and Shallow Lake, and the City of Owen Sound were founding members of the Owen Sound & North Grey Union Public Library Board in 1994.



By 1995, the former Townships of Holland and Sullivan had joined the Union Library.

# Library History: Union Library Agreement

## **Establishment of union public library**

5 (1) The councils of two or more municipalities may make an agreement for the establishment of a union public library. R.S.O. 1990, c. P.44, s. 5 (1).

## **Agreement**

(2) An agreement under subsection (1) shall specify what proportion of the cost of the establishment, operation and maintenance of the union public library, including the cost of existing libraries, shall be paid by each municipality. R.S.O. 1990, c. P.44, s. 5 (2).

## **Union board**

(3) A union public library shall be under the management and control of a union board, which is a corporation known in English as The *(insert appropriate name)* Union Public Library Board and in French as Conseil de la bibliothèque publique unie de *(insert appropriate name)*. R.S.O. 1990, c. P.44, s. 5 (3).

**1994 – 2001: First Union Library Agreement**

**2002 – 2011: Full funding achieved by 2008**

**2012 – 2021: Signed by Municipality of Meaford**

**2018: Separate agreement with Meaford Public Library**

**2022 – 2031: Agreement based on historic usage patterns**



# The Union Library Board



Councillor Melanie Middlebro / Richard Thomas  
Owen Sound Representatives: (4) Rhonda Brown, Bob Droine,  
Esra Samli, Nancy Shaw



Councillor Ryan Thompson  
Georgian Bluffs Representative Rosemary Buchanan

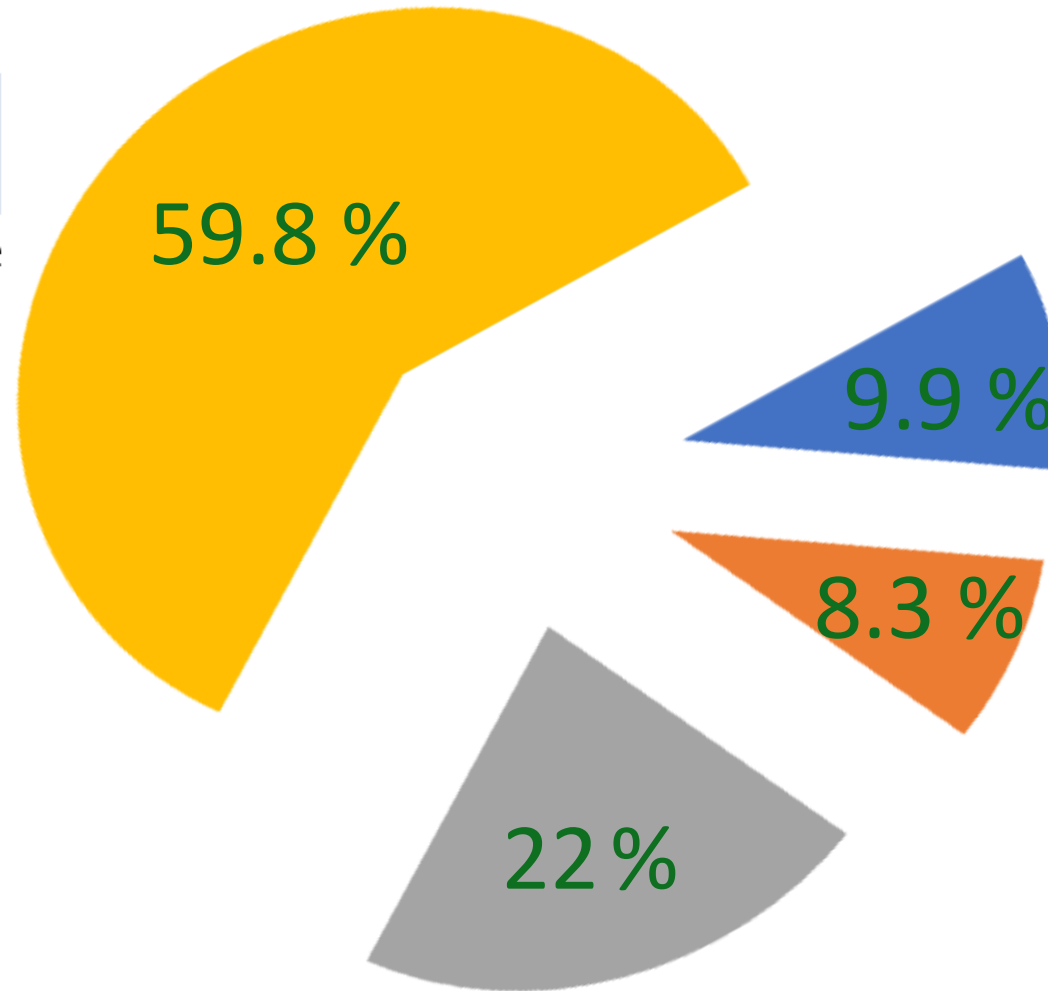


Councillor Elizabeth Thompson



Meaford Public Library Representative Frank Emptage

# The Union Library Agreement 2022-2031 Cost Sharing





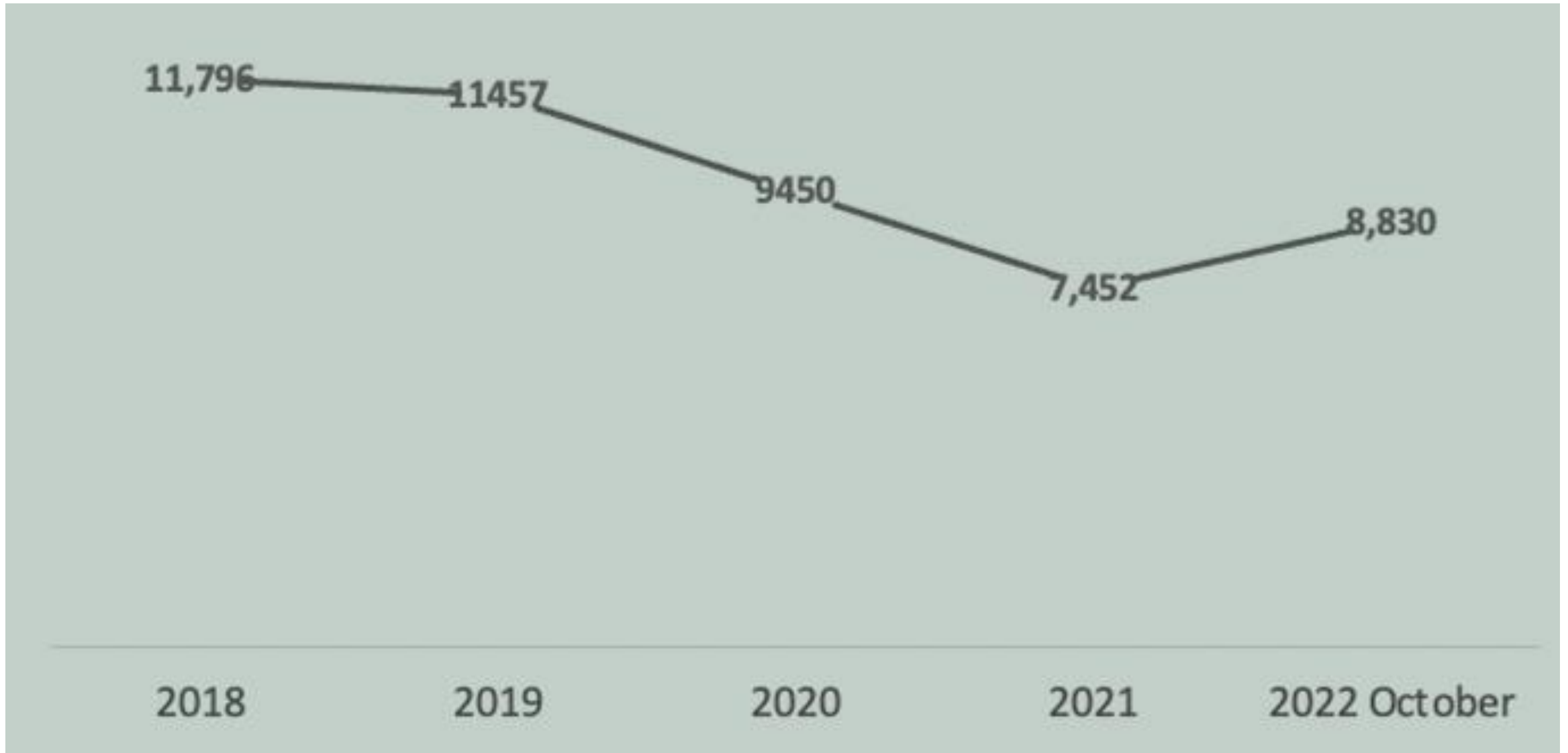
# 2023 Proposed OSNGUPL Budget

\$1,891,113.00
Percentage Increase
3.88%

Municipal Revenue	\$1,694,133.00
Non-Municipal Revenue	\$196,980.00

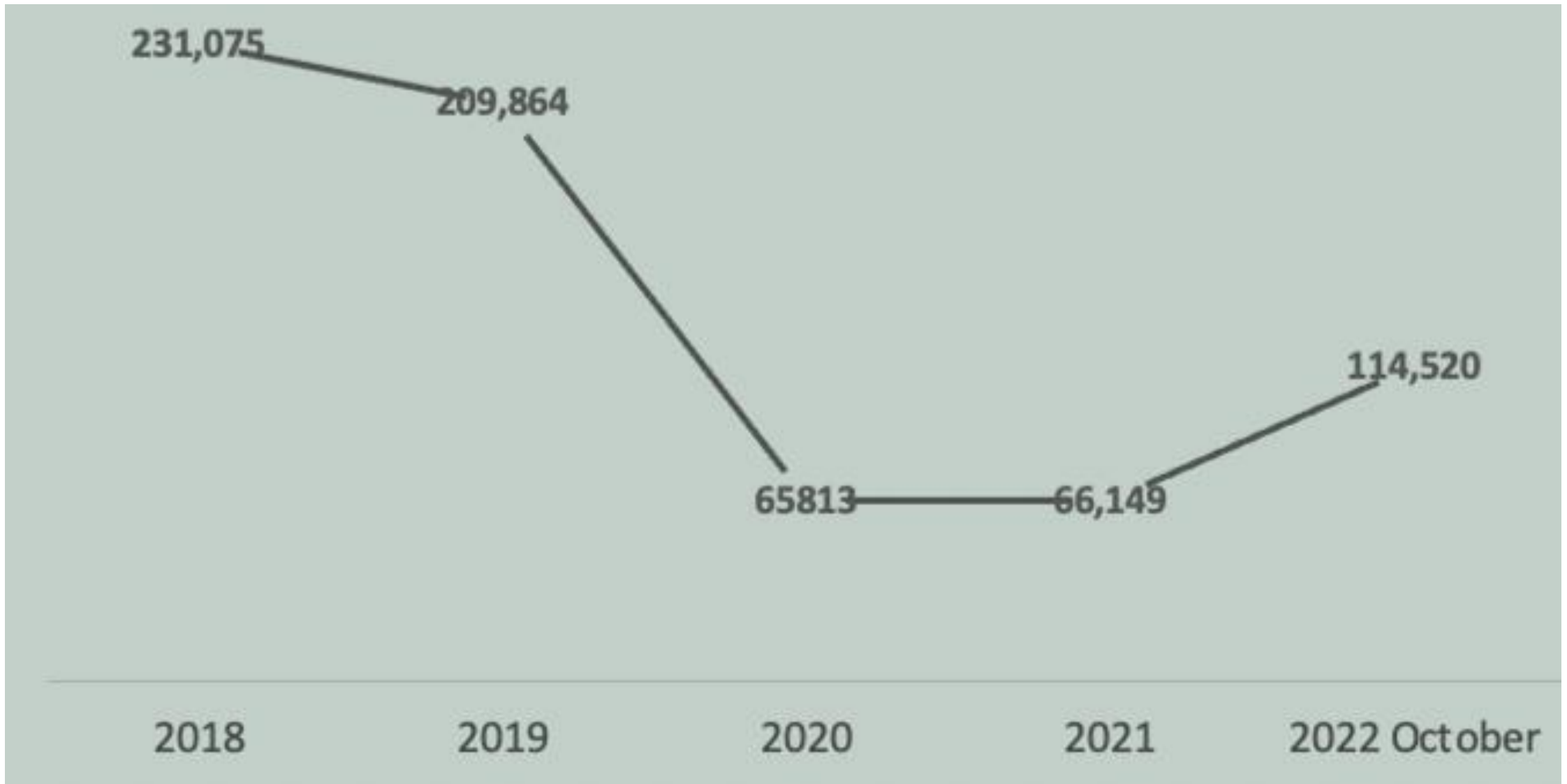
Wages and Benefits	\$1,394,163.00
Book Collection	\$185,000.00
Occupancy	\$138,000.00
Other Expenses	\$173,950.00

# Library Service Index - Members

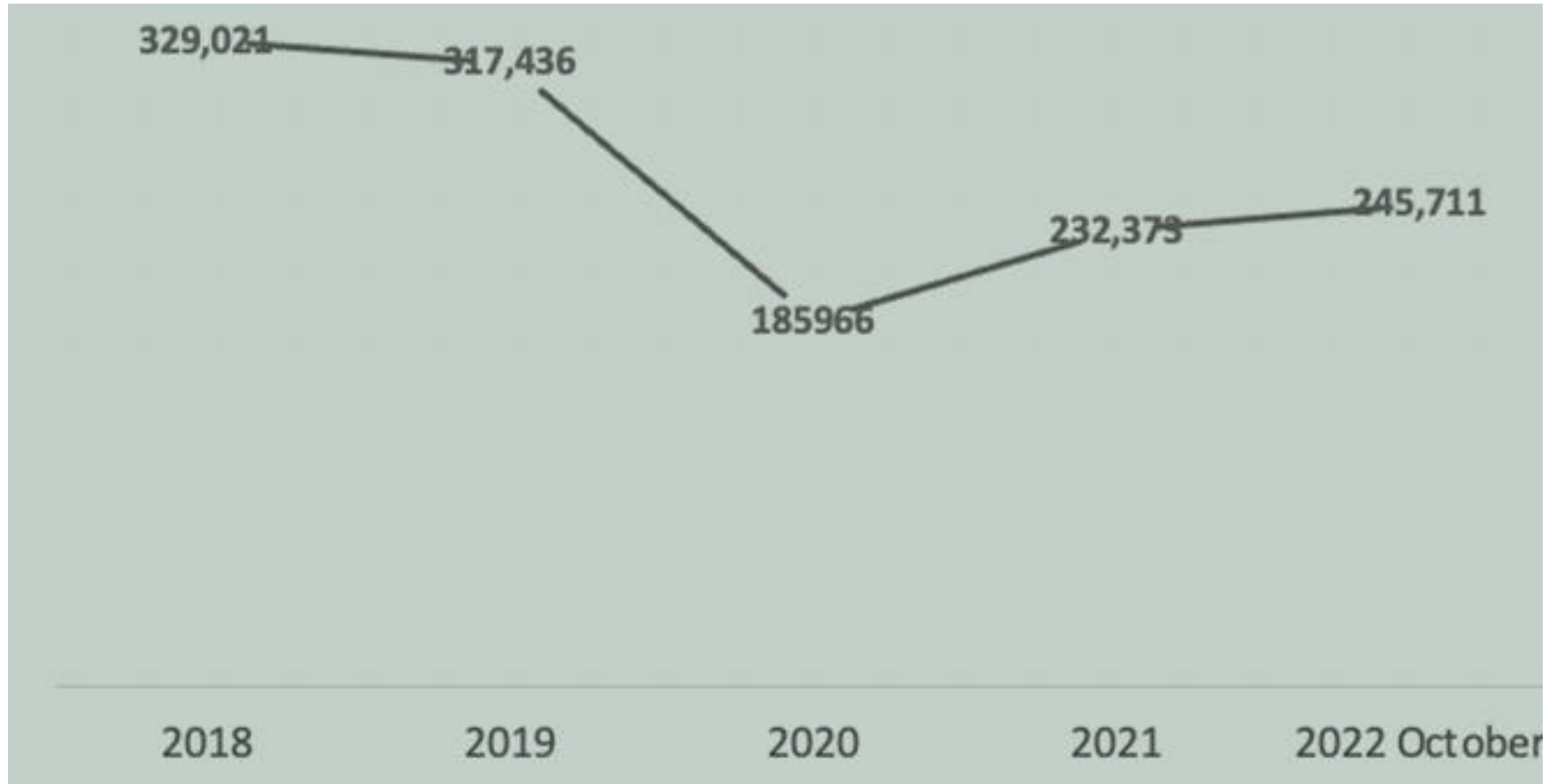




# Library Service Index - Visits

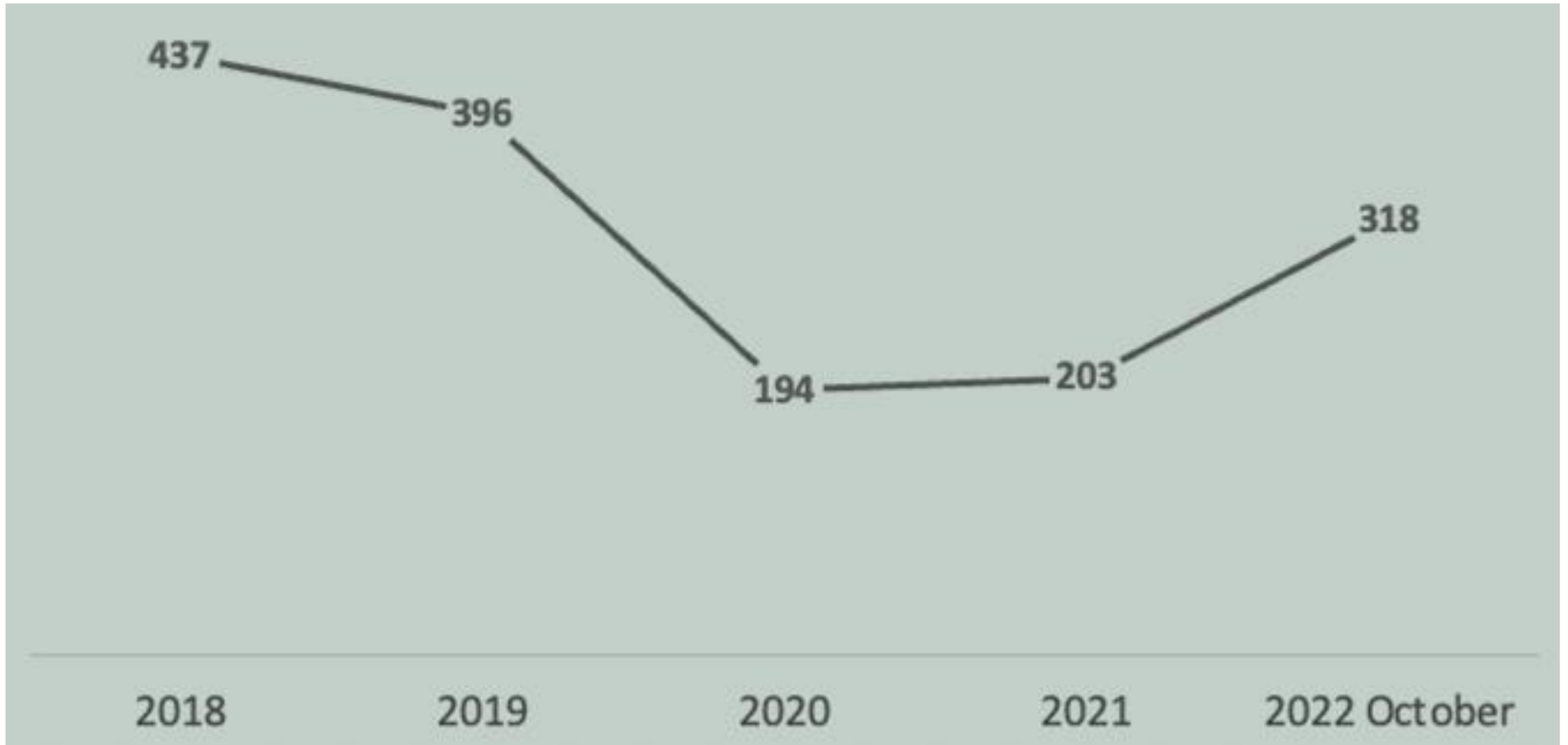


# Library Service Index – Materials Borrowed

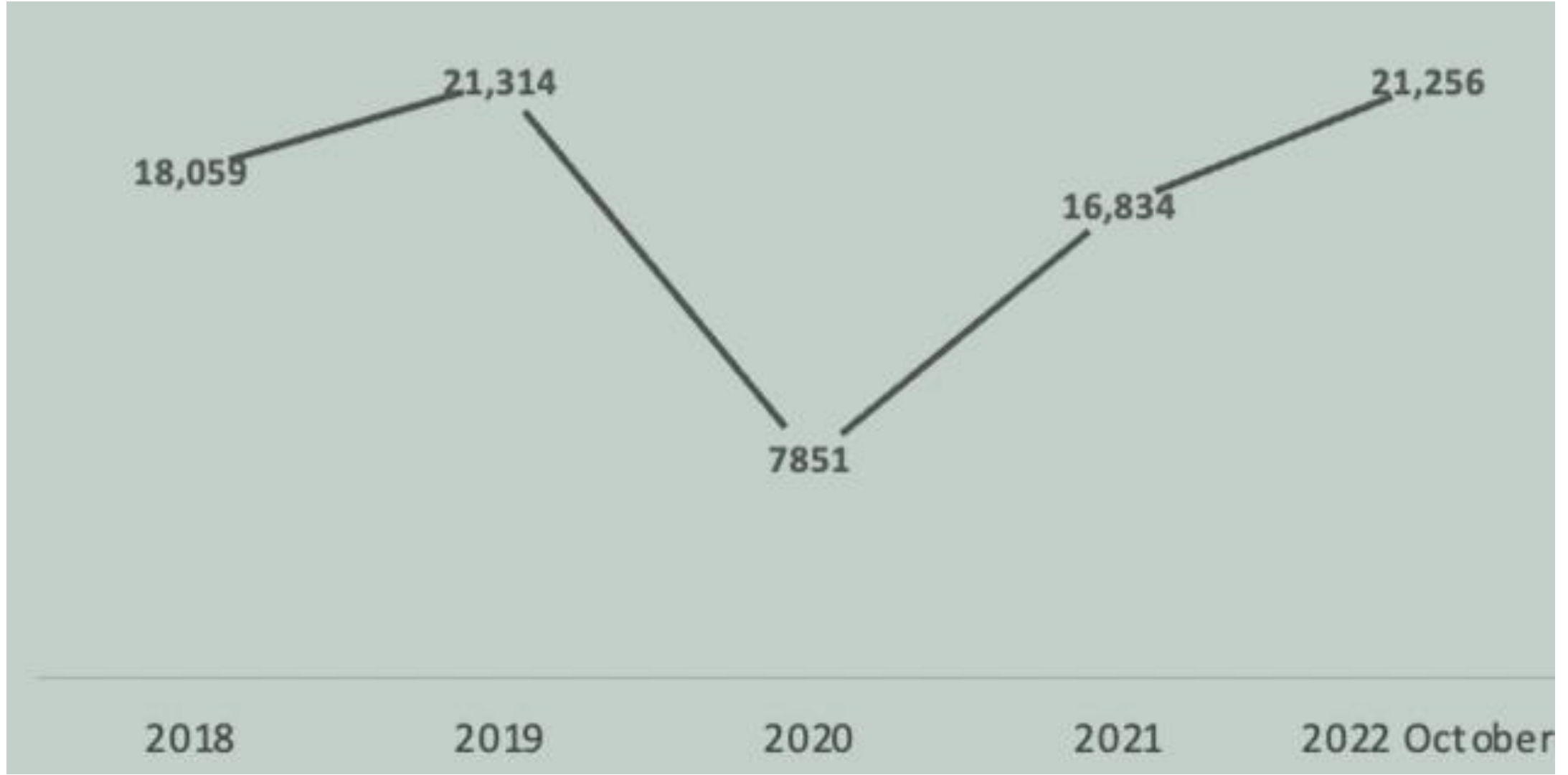




# Library Service Index - Programs

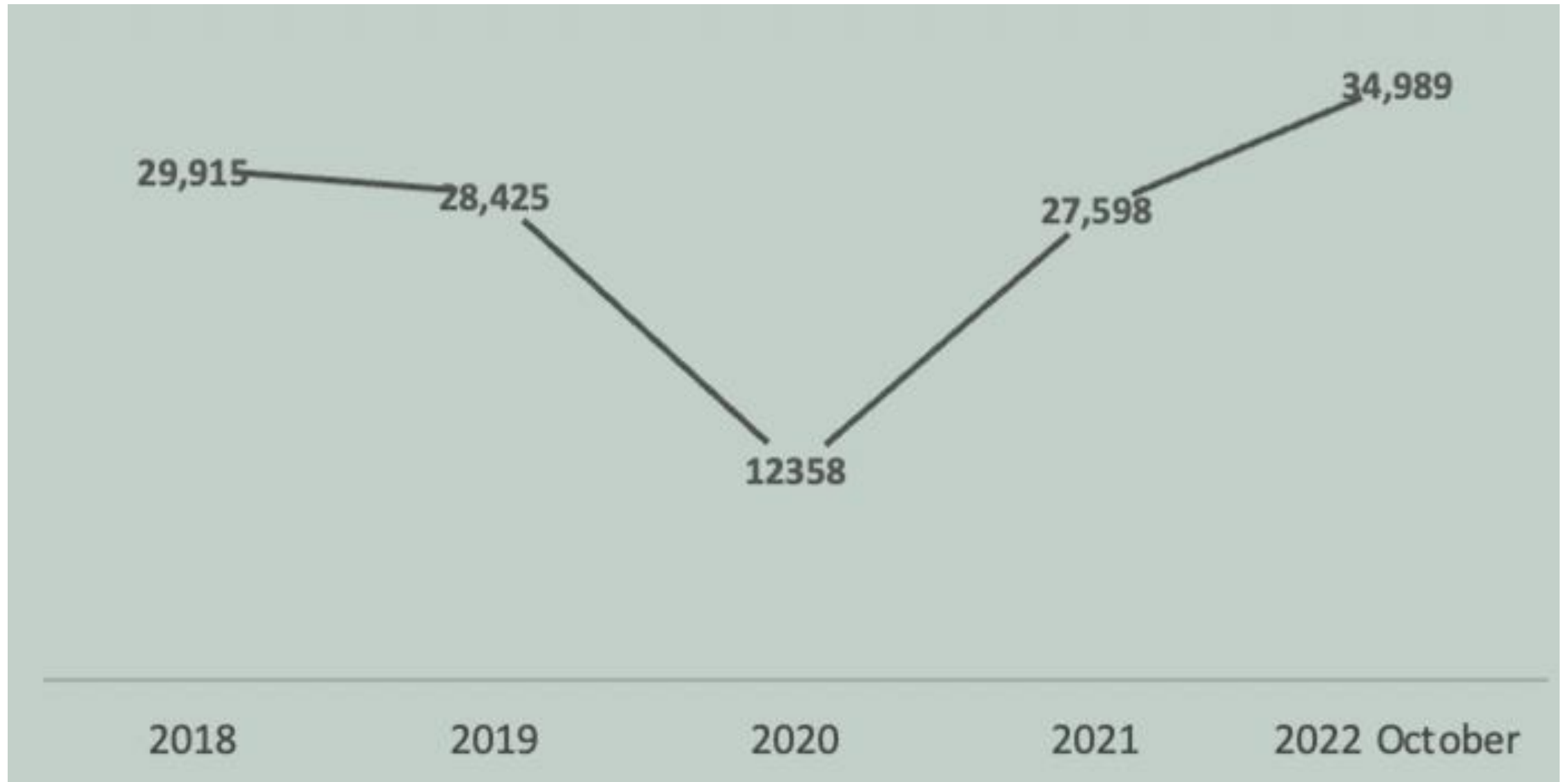


# Library Service Index - Questions Answered

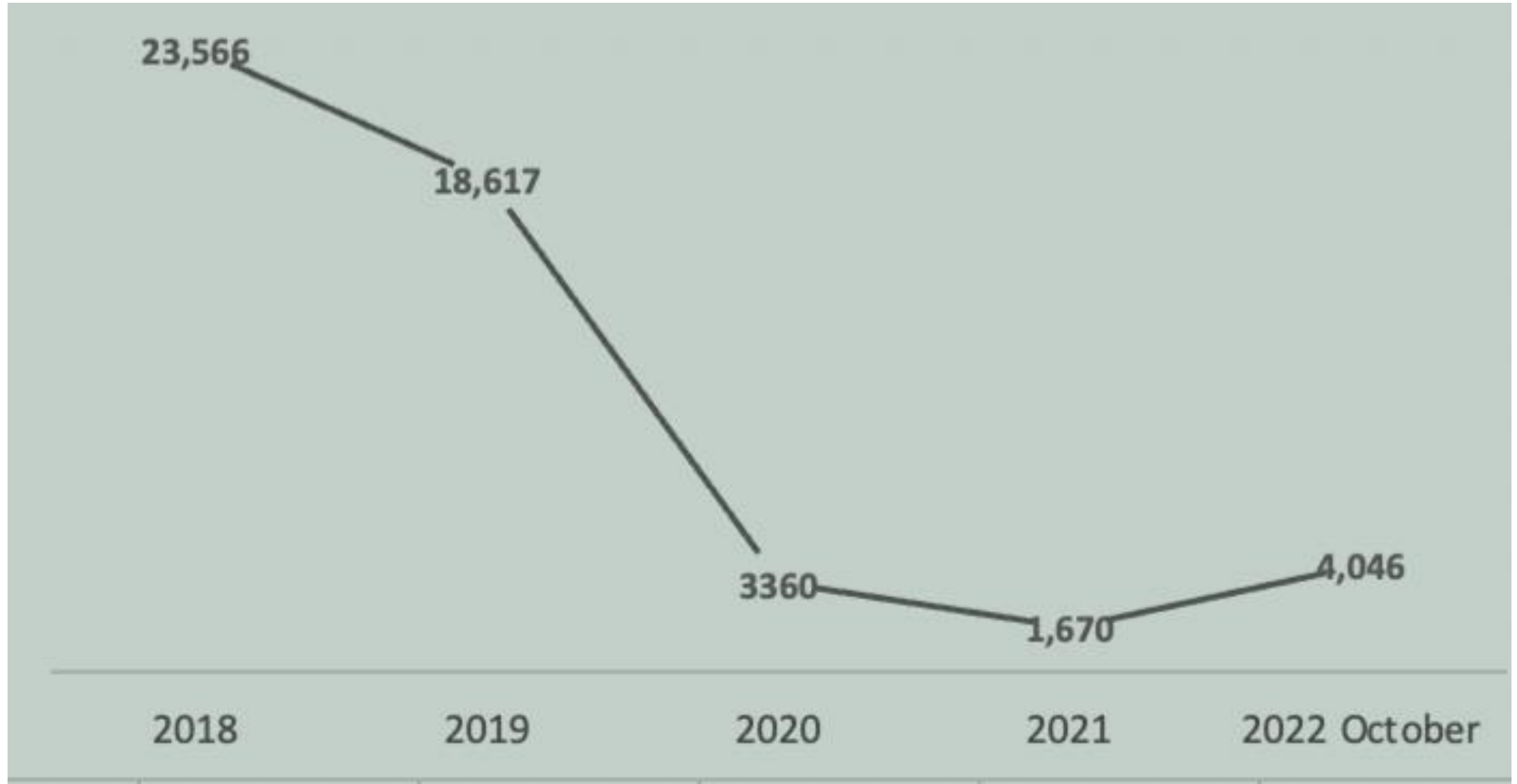




# Library Service Index – Wifi Use

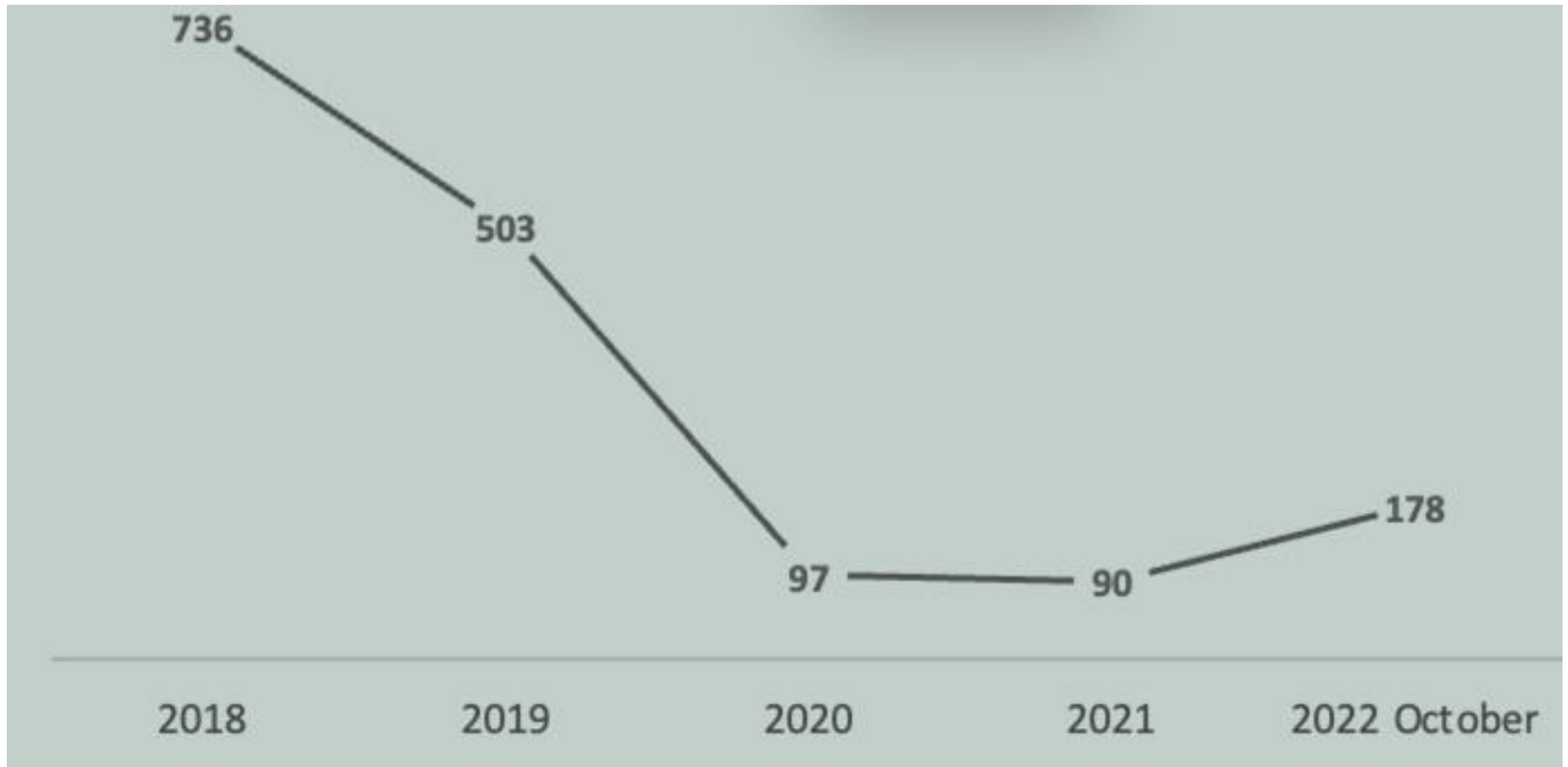


# Library Service Index - Public Computer Sessions





# Library Service Index – Room Bookings



# Serving You



Owen Sound & North Grey Union Public Library  
*Building generations of readers*



# 21<sup>st</sup> Century Staff

The most important  
asset of any library  
goes home at night  
- the library staff.

- TIMOTHY HEALY -

**Administration & Facilities = 5.5**

**Public Services = 4.5**

**Information Services = 4.5**

**Youth Services = 3.5**

## **Staff Training**

- Accessibility
- First Aid
- Mental Health First Aid
- Bridges out of Poverty
- Dealing with Homelessness
- Specific library related





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LOCATIONS



GETTING STARTED



GOAL PATHS



LEARNING OPTIONS



TECHNOLOGY



OTHER SERVICES

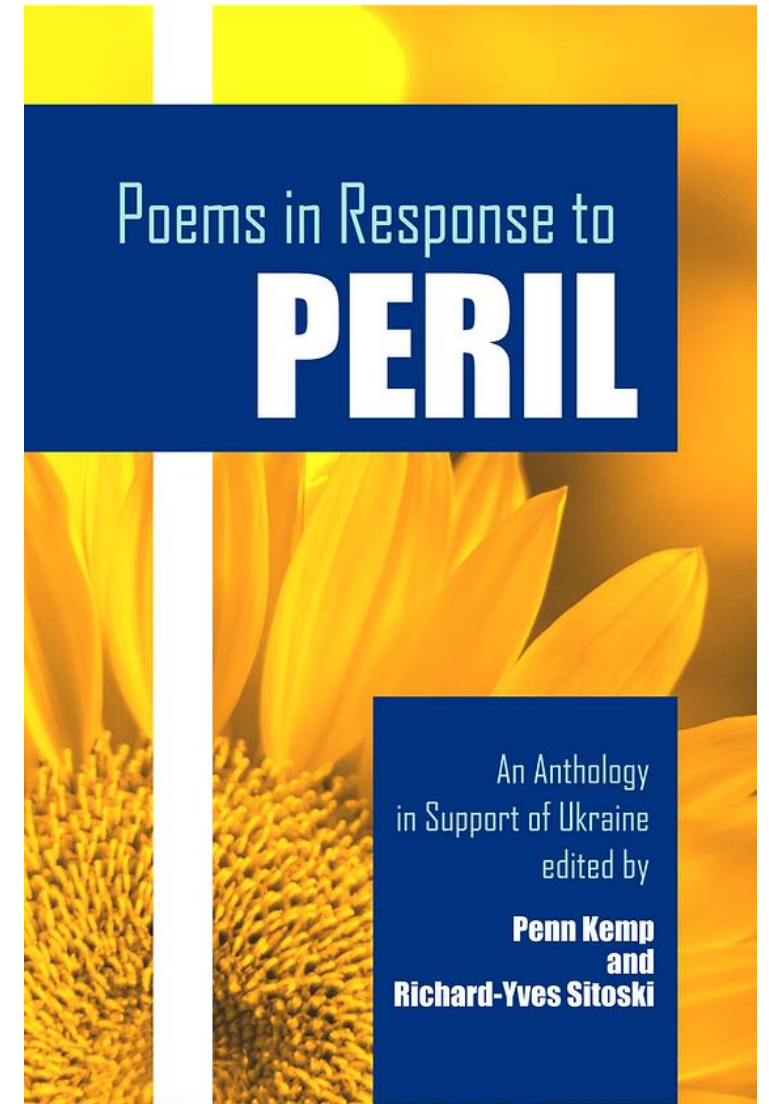


BLOGS & COURSES



CONTACT

# Poet Laureate Program





# Words Aloud Program

Words Aloud presents  
the best in spoken  
word from across  
Canada and beyond.

A captivating blend of  
poetry, spoken word,  
storytelling, music,  
workshops, and more.



2019

- *Artistic Director:* Kaitlyn Neath
- *Main Stage:* Ruth Daniell, Coco Love Alcorn, Estafania Elfonso Falcon (yes – the poet), Lorri Neilson Glenn, Lishai Peel, Charlie C. Petch, Greg Santos, Prufrock Shadowrunner, Buddy Wakefield
- *Workshops:* Buddy Wakefield, Charlie C. Petch, Prufrock Shadowrunner, yes – the poet
- *Poets in the Schools:* Charlie Petch at St. Mary's in Owen Sound
- *Poetry Contest:* Fundraiser, Music and Poetry, Coffin Ridge Winery



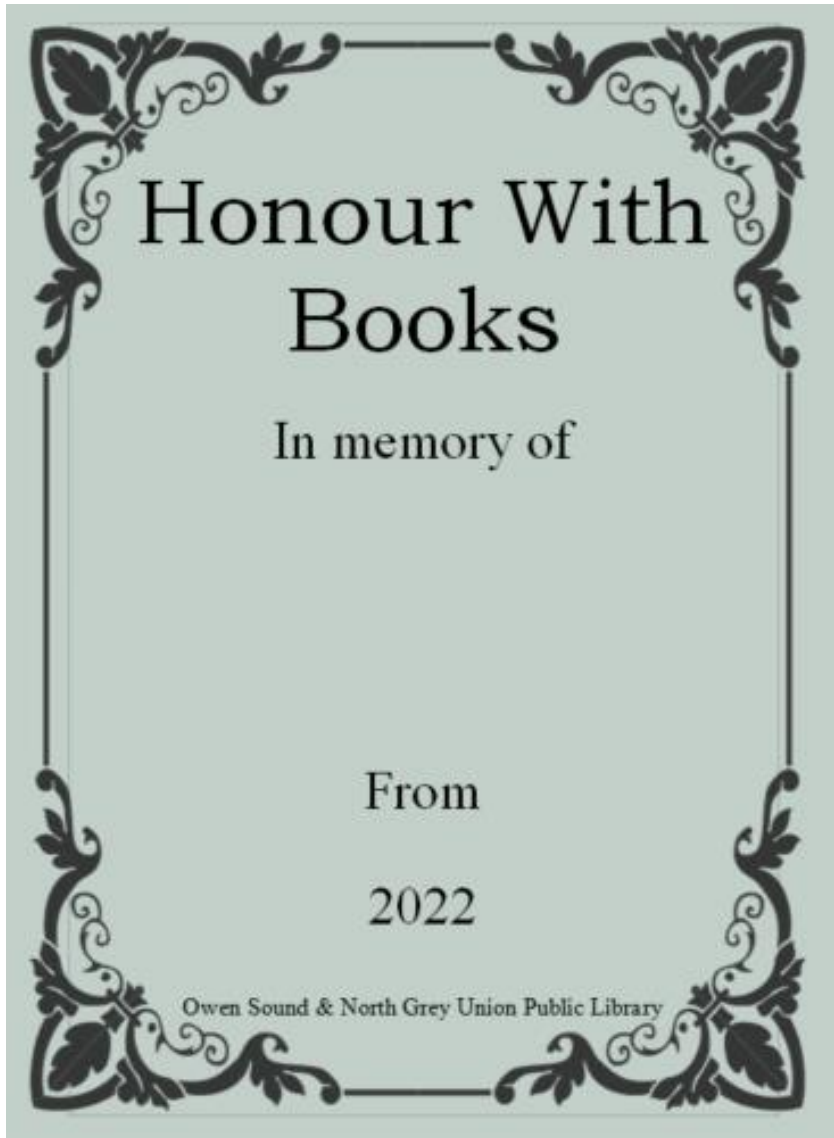
# Adopt A Magazine Program



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*Building generations of readers*

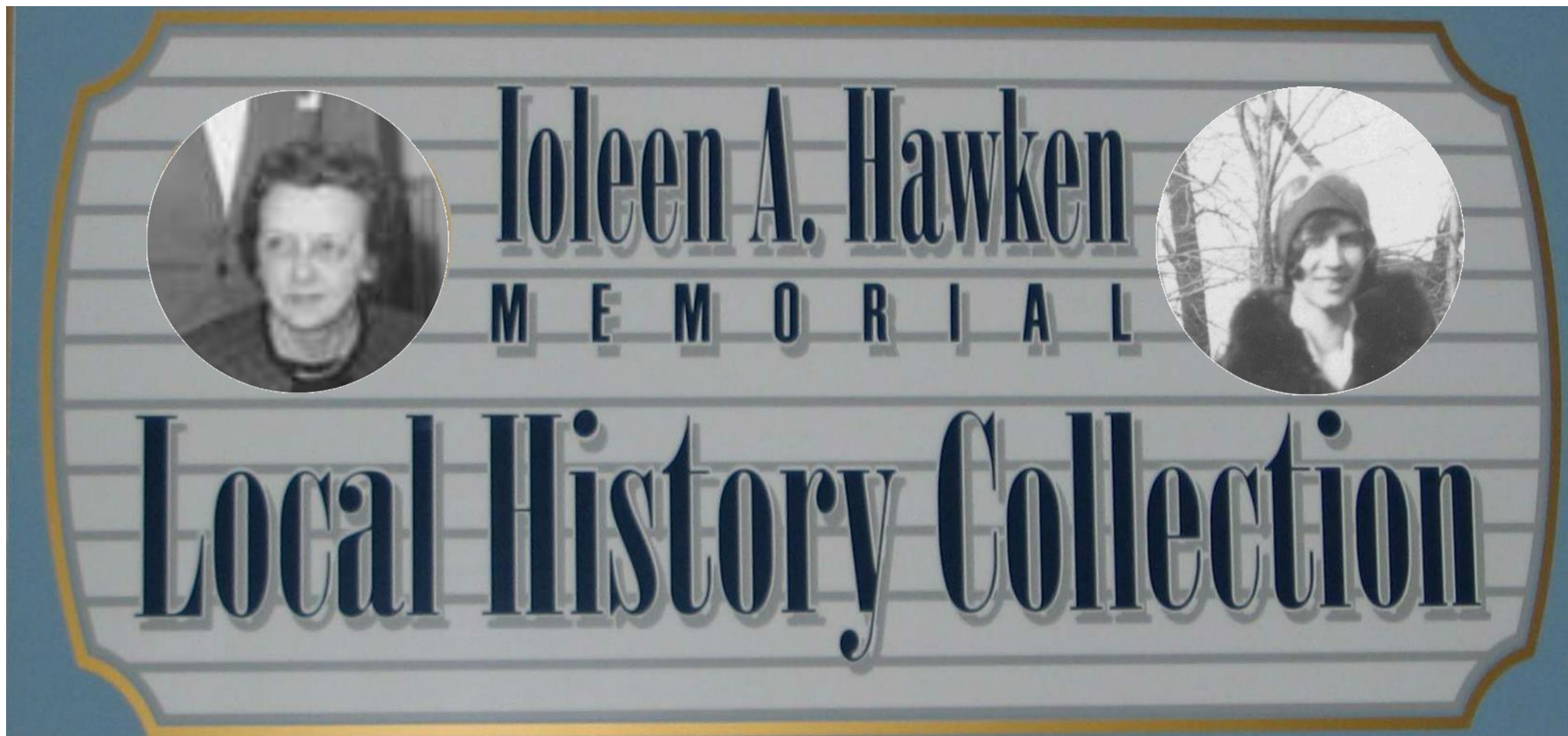


# Honour with Books Program



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*Building generations of readers*

# Special Collections: Ioleen Hawken

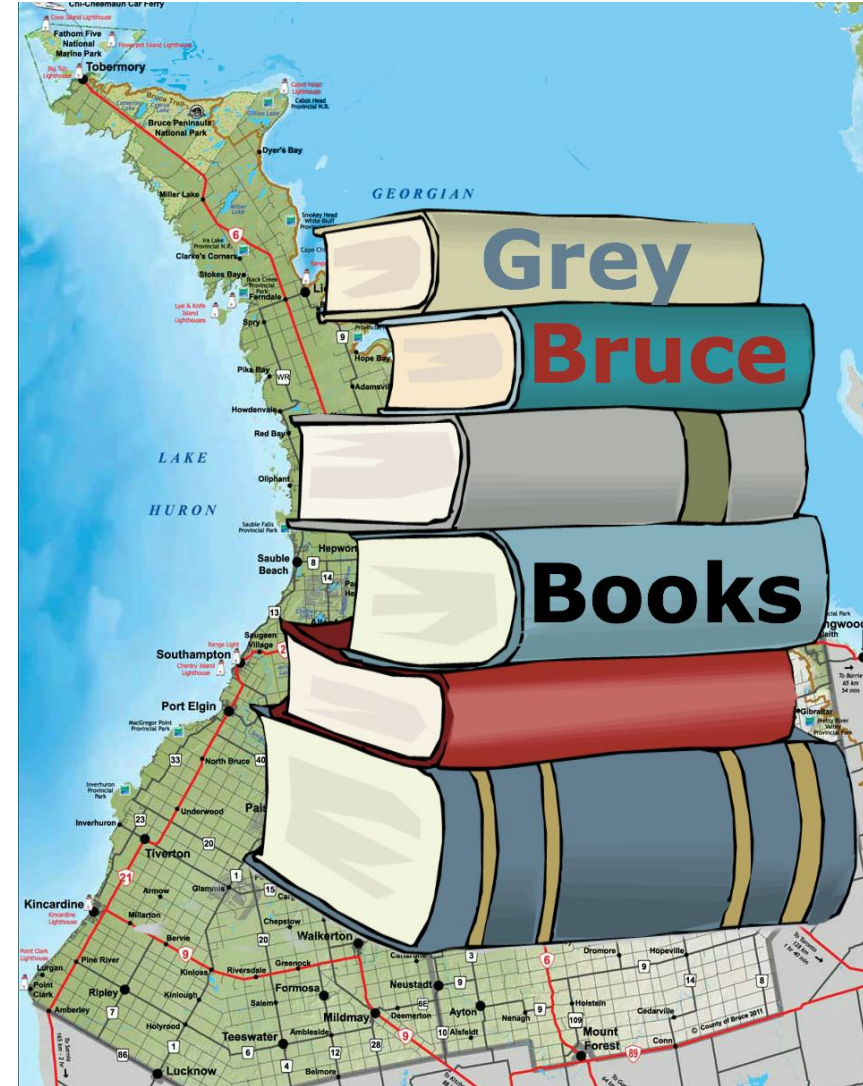


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*Building generations of readers*

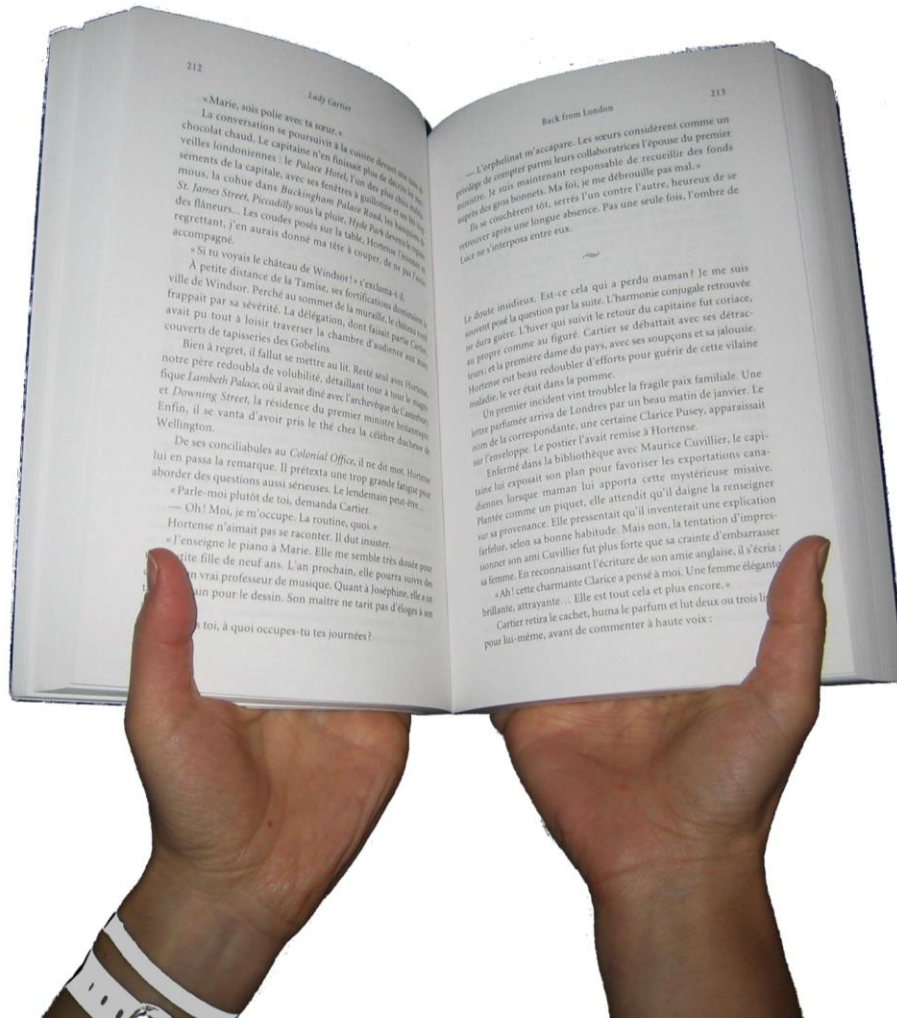


# Special Collections: Andrew Armitage



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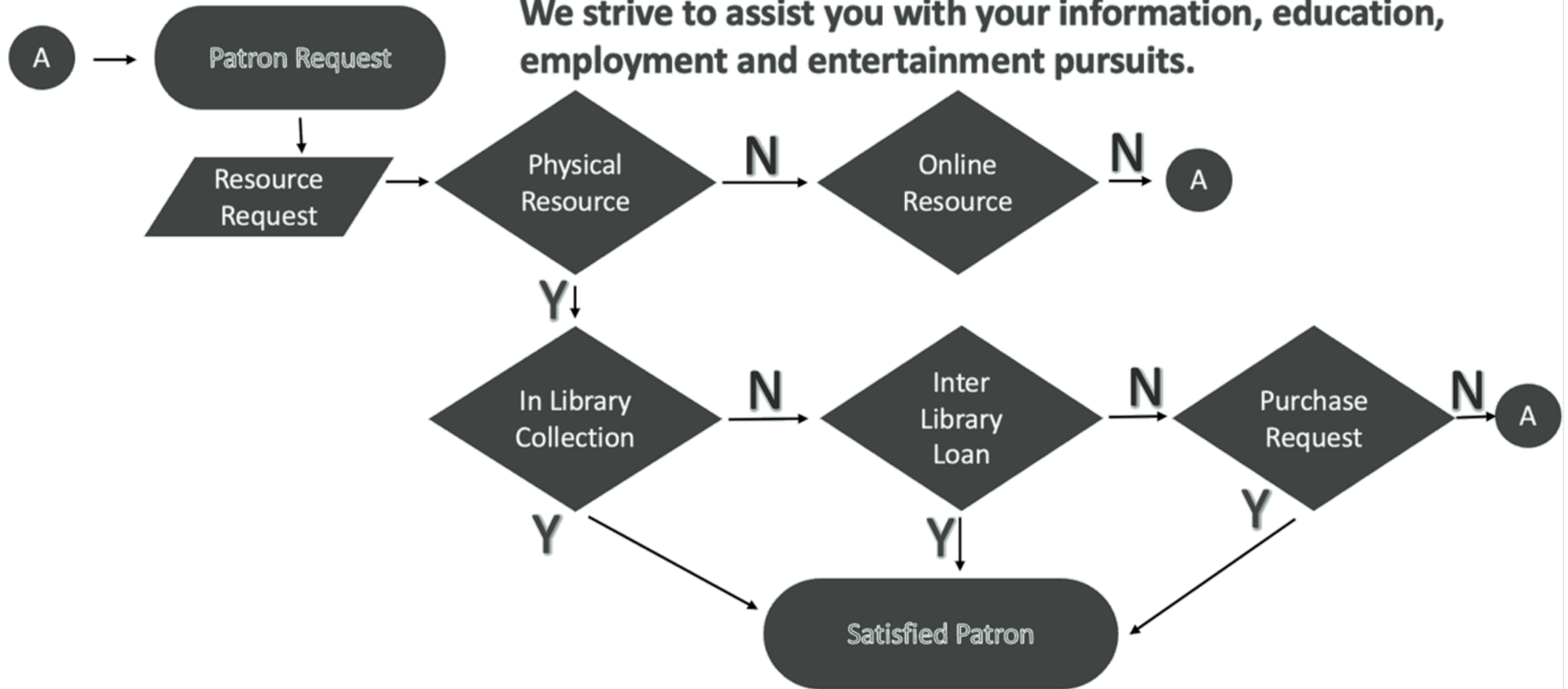
# Information in many formats





# Customer Service Flowchart

**We strive to assist you with your information, education, employment and entertainment pursuits.**





# Our OSNGUPL App



# Our new website... [www.osngupl.ca](http://www.osngupl.ca)



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# Our New Catalog


  

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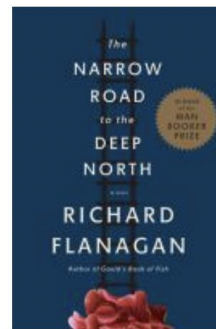
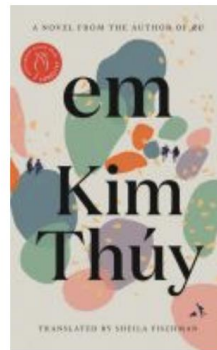
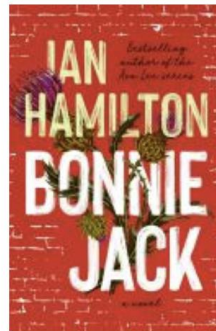
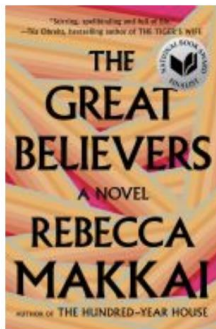
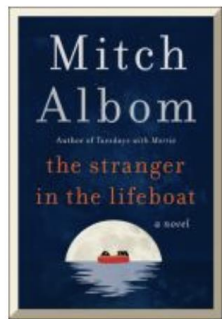
New Titles 

Best Sellers

Award Winners

Welcome to our new catalogue. This catalogue is live - things you do here (placing or editing holds, changing your email, etc.) will affect your library account. Need assistance? Contact our staff or use the Help feature at the top of the page.

## Recently Reviewed Books



## Recently Reviewed DVDs

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*Building generations of readers*

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new catalog.





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[Easy Reader - O](#)

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# Online Resources



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Borrowing

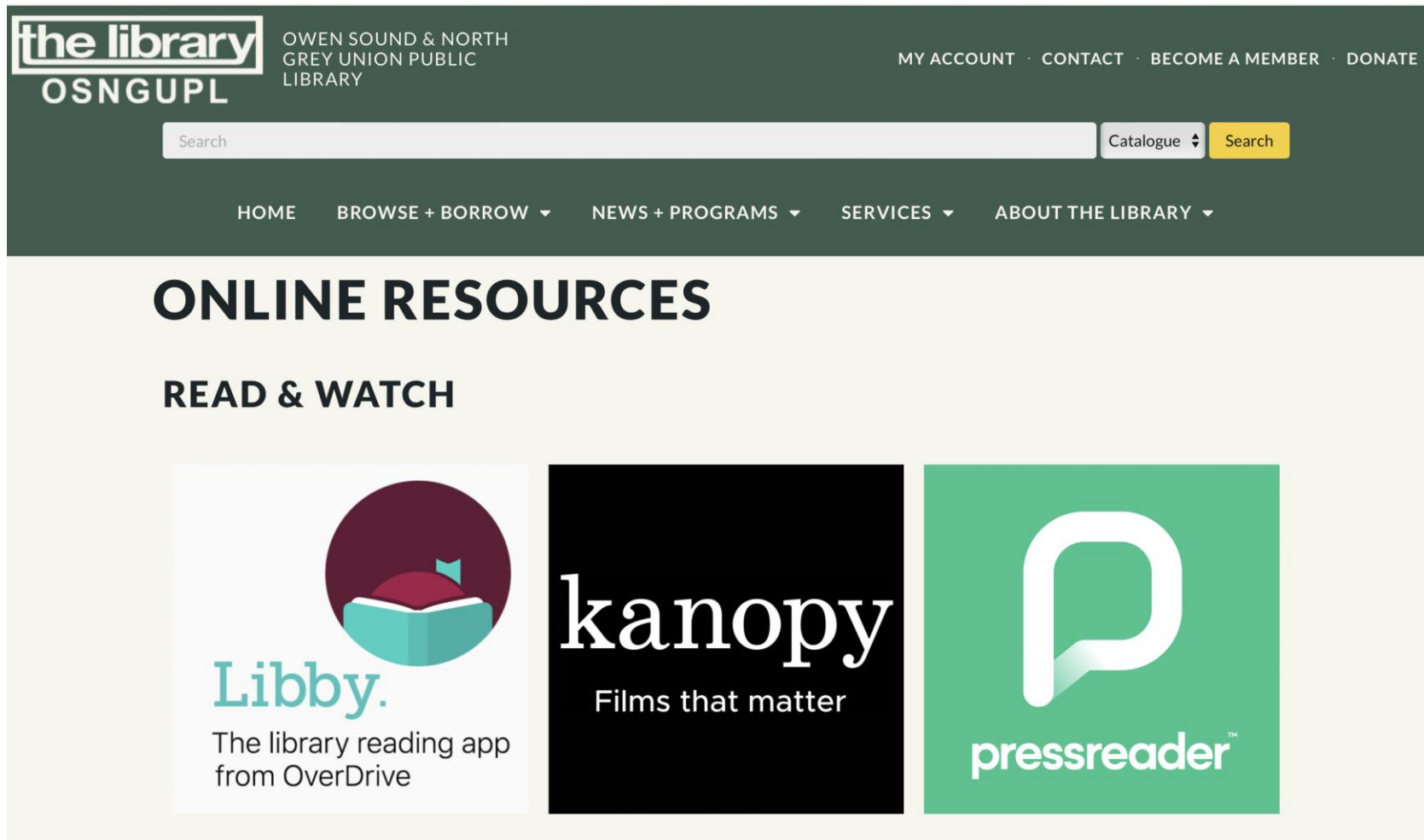
Library Of Things

Book Club Kits

Reading Recommendations

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*Building generations of readers*

# Online Resources



You can scroll down for more choices.



# Online Resources - PressReader



Thousands of  
newspapers and  
magazines  
were added with  
*PressReader*

# Online Resources - Libby



The image features a promotional graphic for the Libby app. On the left, two smartphone screens display the app's interface. The left screen shows the 'PUBLIC LIBRARY' logo, a search bar, and a section for 'New York Times Bestsellers' with book covers for 'Where the Crawdads Sing', 'Little Fires Everywhere', 'The Goldfinch', and 'Jojo Moyes'. The right screen shows the 'Where the Crawdads Sing' audiobook player with a play button and a progress bar. A circular Libby logo is positioned in the upper right. Below the text 'Read and listen to books FREE', there are two buttons: 'Download on the App Store' with the Apple logo and 'GET IT ON Google Play' with the Google Play logo. The background is a dark red with a pattern of faint book covers.

Read and listen to books FREE

Get the Libby app

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# Online Resources – LinkedIn Learning



## Top picks for you



COURSE  
Customer Service at Your First Retail Job  
By: David Brownlee



COURSE  
How to Get Great Customer Service  
By: Jeff Toister



COURSE  
Customer Service: Managing Customer Feedback  
By: Brad Cleveland



COURSE  
Customer Service Foundations  
By: Jeff Toister

## Related to courses you've watched



COURSE  
Customer Service: Problem Solving and Troubleshooting  
By: Noah Fleming



COURSE  
Writing Customer Service Emails  
By: Leslie O'Flahavan



COURSE  
Thomas A. Stewart and Patricia O'Connell on Designing and...  
By: Thomas Stewart and Patricia O'Con...



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Creating Positive Conversations with Challenging Customers...  
By: Myra Golden

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Different course  
lengths and  
content to fit your  
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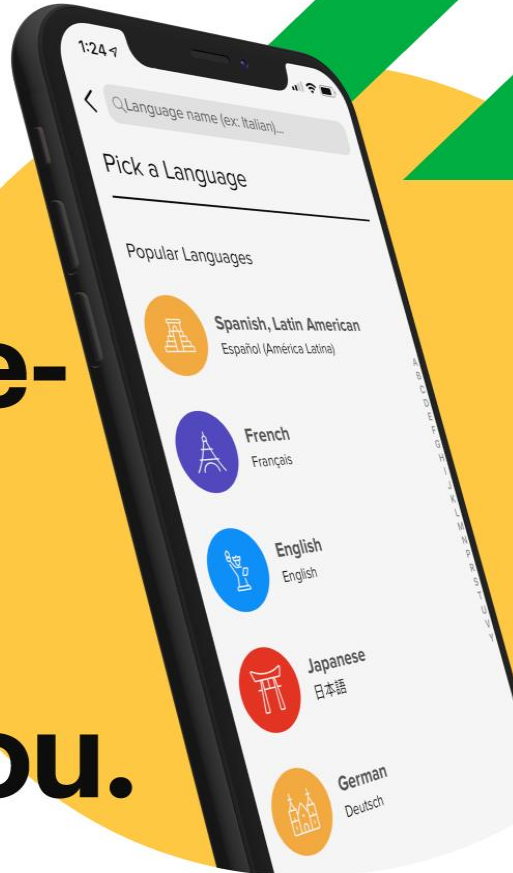


# Online Resources - Mango



**MANGO**

**Language-  
learning  
centered  
around you.**



Mango teaches over 70 languages. It can be set to another language to help learn English.

# Online Resources – Novelist Plus



NoveList® Plus

## NoveList® Plus

Find books that  
match your  
reading style.



NoveList® K-8 Plus

# Online Resources - Ancestry



Ancestry can be used  
in the library to research  
family histories.



# Online Resources – Kanopy

## Classic Hollywood Cinema >



## Biopics >





## From Book To Screen >





# Online Resources - Kanopy

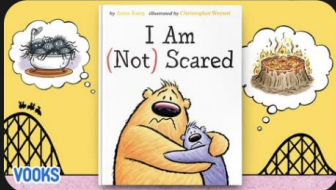
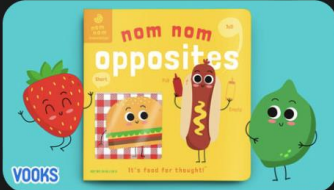

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## Owen Sound & North Grey Union Public Library



### Read-Along Storybooks from Vooks >



### The Jim Henson Company >

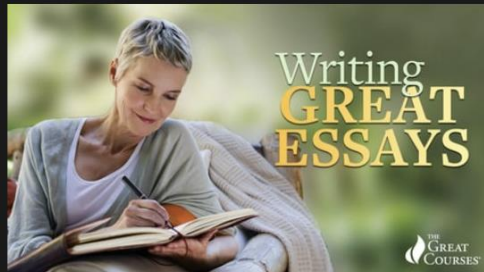
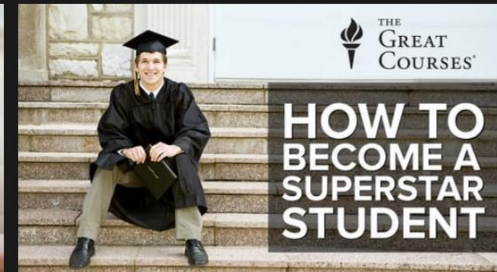
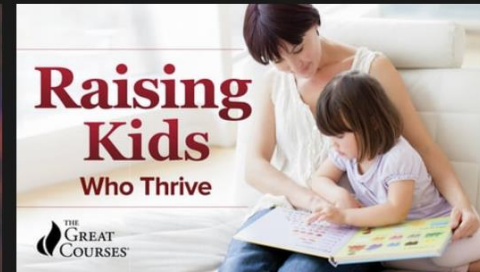




# Online Resources – Kanopy

× Genres: The Great Courses

× Genres: GC: Life Skills





# You can borrow...

- Binoculars
- Radon detector kits
- Toy kits
- Board games
- Puzzles
- Wi-fi – hotspots
- Chromebooks
- Amazon Fire tablets
- CD audiobooks

- DVDs
- Book Club kits
- Seeds (in season)
- Ontario Parks passes
- Grey Sauble Conservation Authority passes
- Harrison Park pool passes
- Materials in accessible formats



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## WiFi Hotspots

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 **Device, 2022**

The WiFi Hotspots Lending Project is supported by the Government of Canada's Healthy Communities Initiative.

Each kit contains: 1 MiFi Hotspot, 1 USB cable, 1 Wall Charger, 1 Quick Start Guide, 1 plastic container with lid.

Borrower accepts responsibility for the use of this device and agrees to comply with the policies of the Owen Sound & North Grey Union Public Library. The Library is not responsible for any liability, damages, or expenses resulting from the use or misuse of a borrowed device, connection of the device to other electronic devices, networks, or data loss resulting from the use of the device.

Available for cardholders who are 16 years and older. Only one device per household at a time.

Access to the Internet is available in Canada wherever there is Rogers cell phone coverage.

WiFi Hotspots must be returned on time. If not returned, Internet will be disconnected. [Read less ^](#)

**All copies in use**

20 copies 38 on hold

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- Programs for all ages
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- Tech Zoo Steam resources
- Lego Club
- Story Times
- Craft Kits
- Print from anywhere
- Scan to PDF
- Bike repair station
- Water refill station
- Room rentals



# Improvements Inside & Outside





# Print from anywhere / Scan to PDF

**the library** Device/Wireless Printing Services

Welcome to our Patron Printing service. Print virtually any document or web page from your Internet connected PC to one of our Library printers.

824 1st Avenue West  
Owen Sound, ON N4K 4K4  
CANADA

There is no additional software required. Simply follow these steps:

**Printer**

- ☒ Black and White
- ☐ Colour
- ☐ Legal Black and White
- ☐ Legal Colour

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Use this information to obtain your document in the Library printing facility.

**Select Document**

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 [Browse...](#)

Browse your computer files to select the document you wish to print.

You may also enter the URL of a web page you want printed.

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# Contact Us

## Keeping information at your fingertips

### How to Contact Library Staff

Do you need a library card? Need to update an expired card? Difficulty accessing ebooks? Reference questions or readers' advisory? Any other library-related questions? You can contact us one of four ways:

Email: [info@library.osngupl.ca](mailto:info@library.osngupl.ca)

Facebook: [www.facebook.com/osngupl](http://www.facebook.com/osngupl)

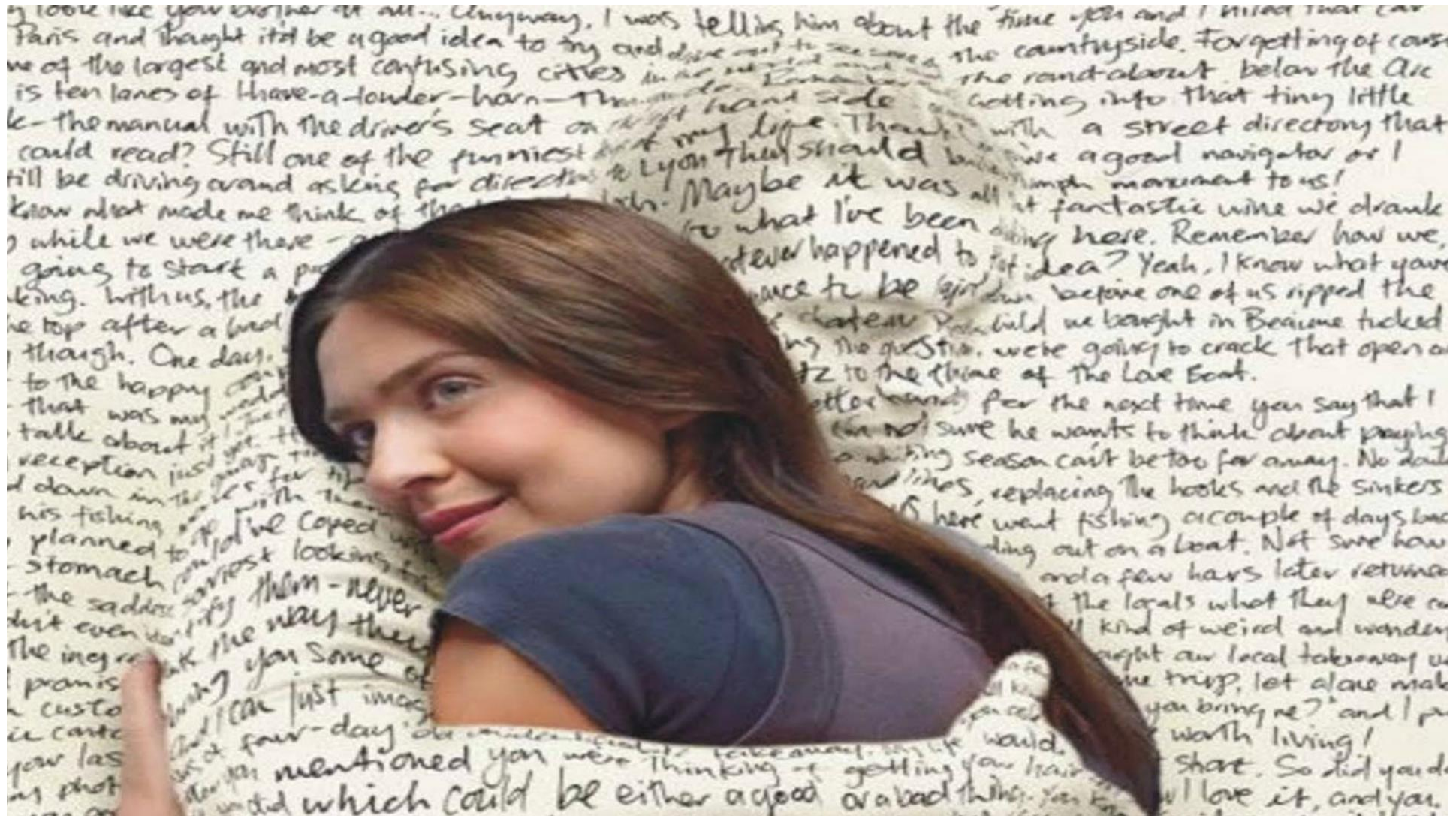
Instagram: [@osngupl](https://www.instagram.com/osngupl)

Phone: [519-376-6623](tel:519-376-6623) ext. 3





# Thank You for your time!



# Questions

