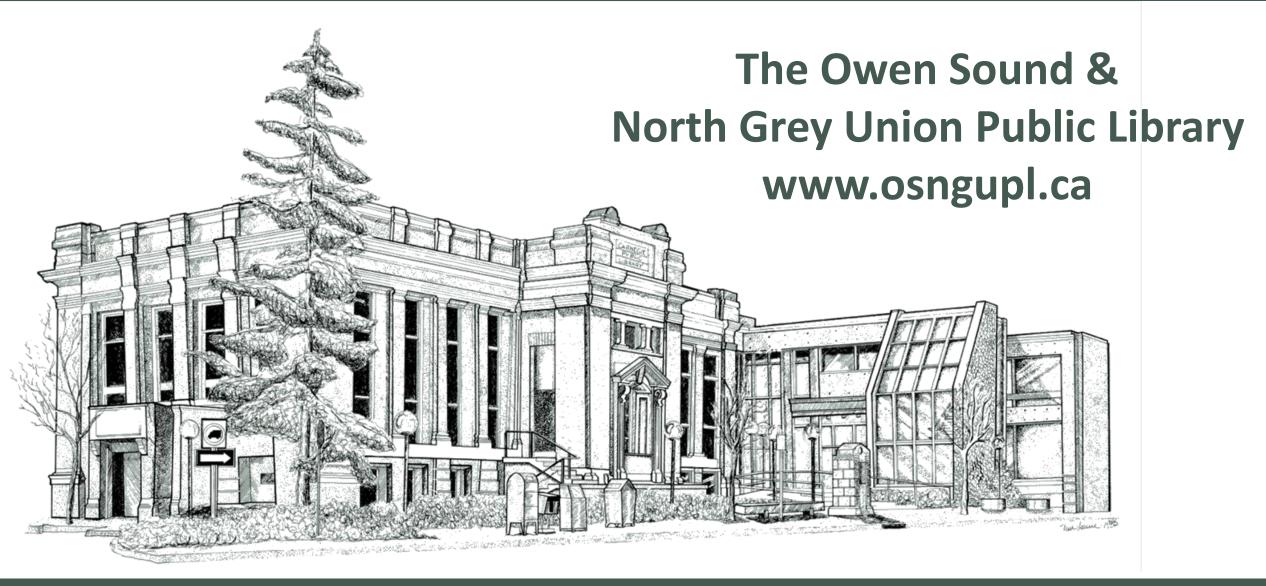
#### **2022 Orientation for Owen Sound City Council**



#### **OSNGUPL - A Jewel of the City**



# The library is a safe and warm community centre

# People from all walks of life use the resources of the library to:

- read,
- think,
- learn,
- interpret,
- imagine,
- explore,

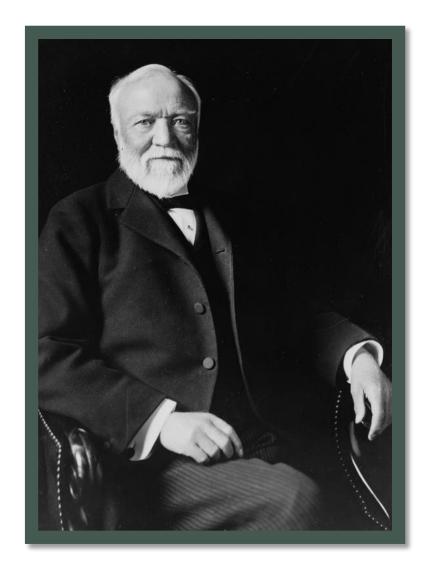




connect with each other and the world.

#### Library History: Andrew Carnegie 1835-1919

"In a public library men could at least share cultural opportunities on a basis of equality."



### **Check Us Out!**

books, magazines, audiobooks, DVDs, board games, jigsaw puzzles, toy kits, wifi hotspots, chromebooks, tablets, binoculars, radon detection kits book club kits, poetry play kits, coding and robotics toys, snowshoes, graphic novels & manga, park passes,

#### The Open Card

Your new **Open Card** provides access and membership privileges at:



HOMSON
^

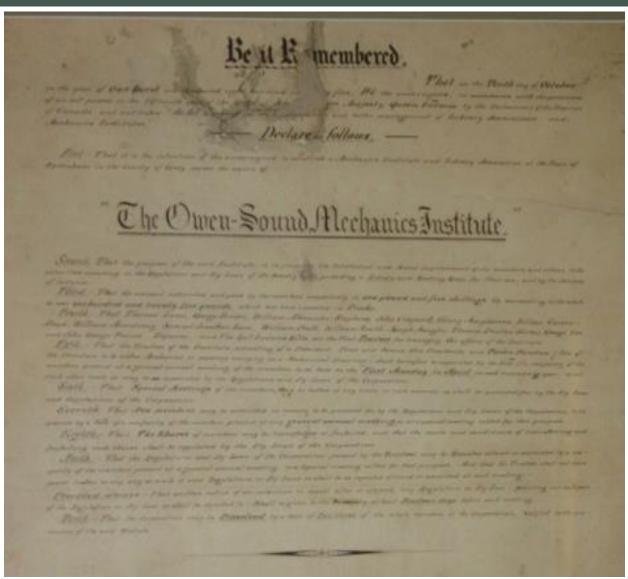






#### Library History: 1855 – Mechanics Institute

**On October 10, 1855,** one hundred and two citizens signed a Charter to establish a Mechanics' Institute and **Library Association at the Town of Sydenham (which** officially became Owen Sound in 1857).



#### **1914: Carnegie Library Opened**



**Opening** of Carnegie Public Library This Afternoon Marks Era in History of Owen Sound

To-day, at three o'clock, the doors of Owen Sound's splendid new Carnegle Public Library will open to the Public and the members of the Literary Board who have given so gentheir time and crously lo energy will see the culmination of their gflorts of the last three years. Although there were many delays and progress has seemed slow. yet none were more anxious thad the members of the Library Board them-selves to see the work completed and to them is due the thanks of the entire community for securing for Owen Sound the magnificent building to which present and future generations



#### **1973: Library Expansion**



# McNie praises library at official opening

part of Ontario's 'new thrust'

in government to make the

best use of resources we have

in every field," Mr. McNie

The minister said the new

policy is indicated in the

higher priority being placed

on library expansion and high-

er library grants being award-

Initiative of the community has placed Owen Sound's library in the forefront of such facilities in Ontario, Jack Mc-Nie, provincial minister of colleges and universities, said Monday at the official opening of the city's new library addition and the renovated older section.

"This centre for providing culture and entertainment is ed in the province. He said that at a library conference

said.

in November discussion will be held on the possible wide future role libraries will play in the lives of citizens.

Pointing out that Owen Sound library is one of the three main resource centres in Georgian Bay region, Mr. McNie said it has been fortunate in the type of board members and employees which have developed the facilities for the entire district.

Commenting on the new library building, Mr. McNie said, "There doesn't seem to be any limit to the innovations possible with this new Owen Sound library."

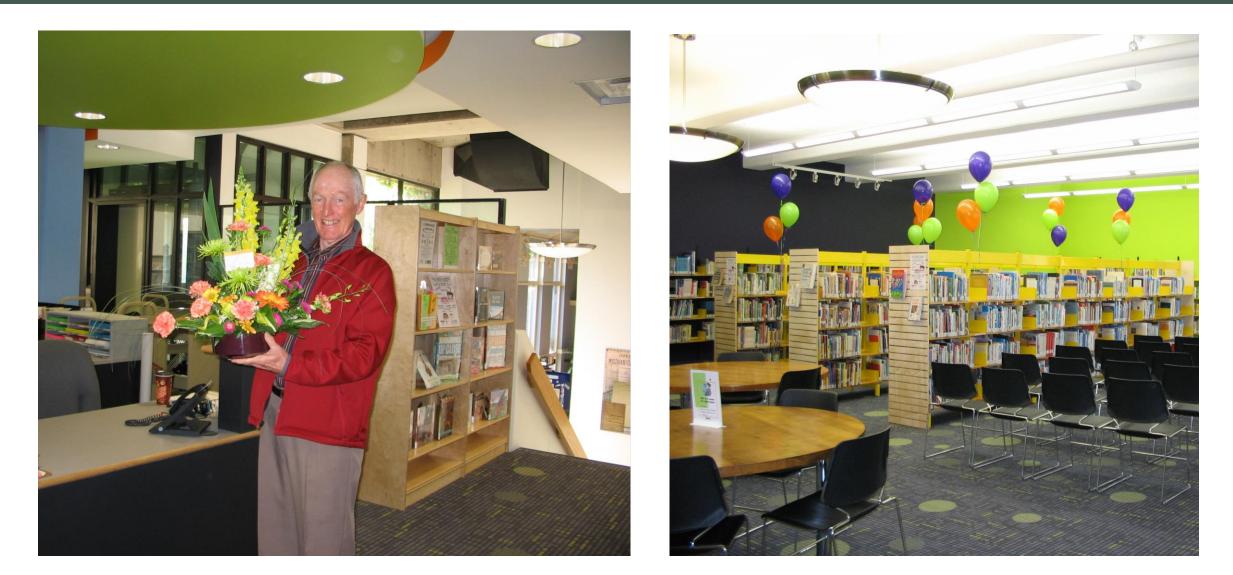
Cutting of the ribbon, on the landing of stairs between the old and new portions of the library, by Mr. McNie, assisted by board chairman W. A. Belrose, signified the opening of the new building.

The Sun Times > 23 Oct 1973, Tue > Page:

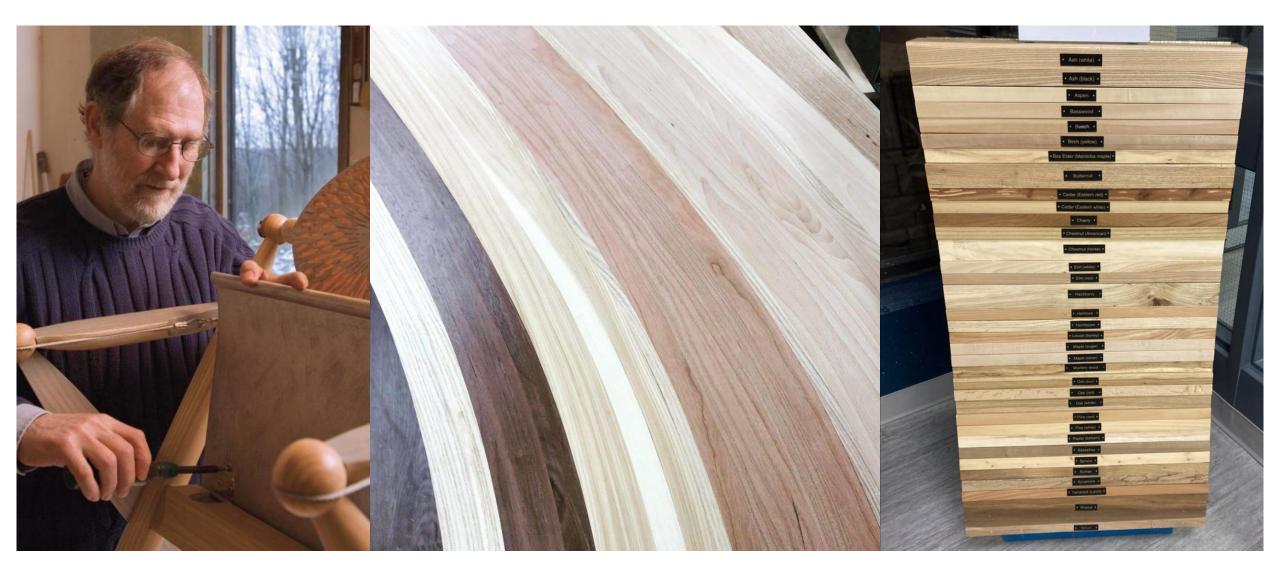
#### 2003: Carnegie Restoration



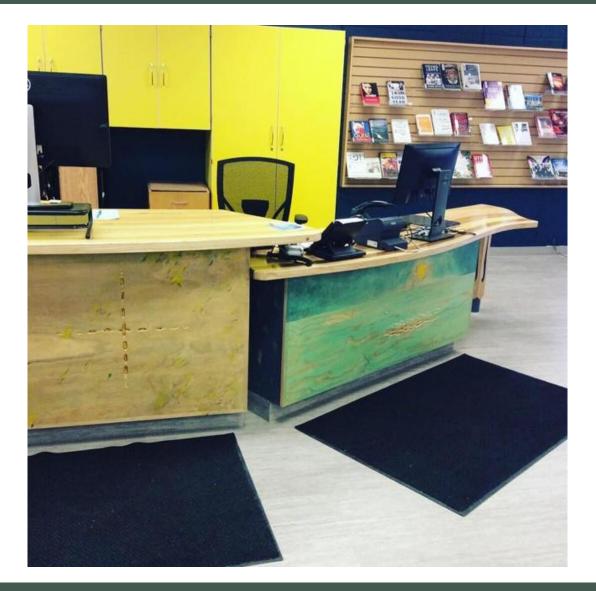
#### 2009: Library Makeover – Kids' Edition



#### 2019: Main Floor Refresh



#### 2019: Main Floor Refresh



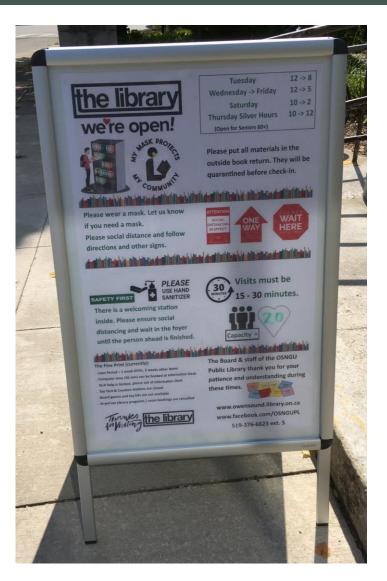


### 2020-2022: Library Services in a Pandemic









### Library History: 1994 Birth of the Union Library

The former Townships of Derby, Keppel, Sarawak, Sydenham and the **Villages of Chatsworth and Shallow** Lake, and the City of Owen Sound were founding members of the **Owen Sound & North Grey Union Public Library Board in 1994.** 



By 1995, the former Townships of Holland and Sullivan had joined the Union Library.

### Library History: Union Library Agreement

#### Establishment of union public library

**5** (1) The councils of two or more municipalities may make an agreement for the establishment of a union public library. R.S.O. 1990, c. P.44, s. 5 (1).

#### Agreement

(2) An agreement under subsection (1) shall specify what proportion of the cost of the establishment, operation and maintenance of the union public library, including the cost of existing libraries, shall be paid by each municipality. R.S.O. 1990, c. P.44, s. 5 (2).

#### Union board

(3) A union public library shall be under the management and control of a union board, which is a corporation known in English as The (*insert appropriate name*) Union Public Library Board and in French as Conseil de la bibliothèque publique unie de (*insert appropriate name*). R.S.O. 1990, c. P.44, s. 5 (3).

### 1994 – 2001: First Union Library Agreement

- 2002 2011: Full funding achieved by 2008
- 2012 2021: Signed by Municipality of Meaford
- **2018: Separate agreement with Meaford Public Library**

# 2022 – 2031: Agreement based on historic usage patterns

# **The Union Library Board**







Councillor Melanie Middlebro / Richard Thomas Owen Sound Representatives: (4) Rhonda Brown, Bob Droine, Esra Samli, Nancy Shaw

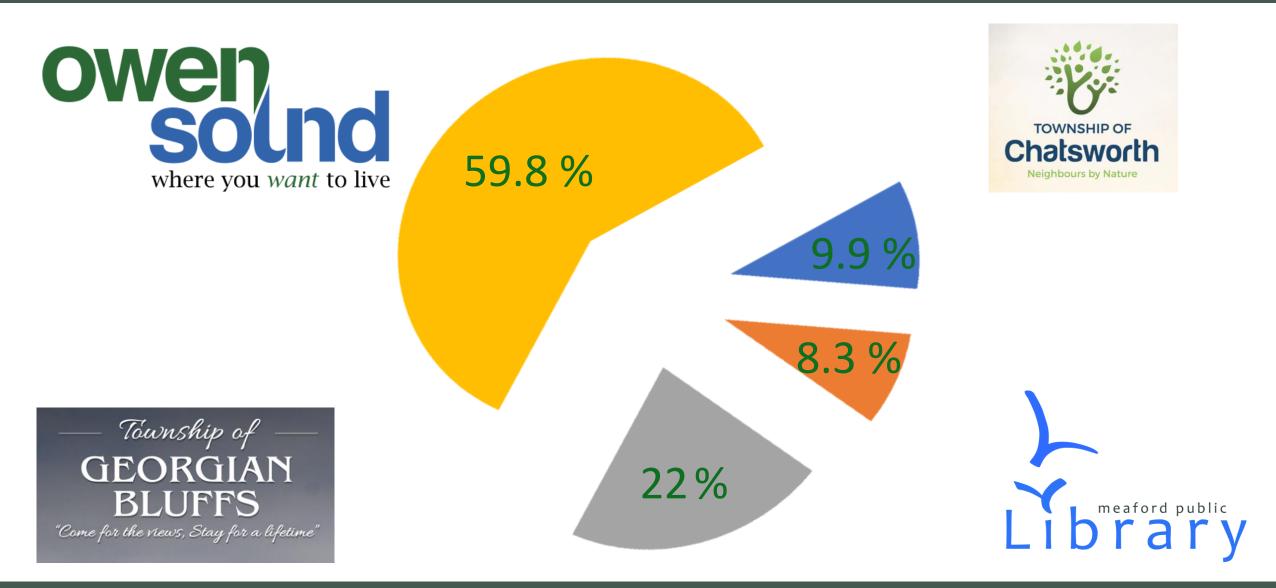
Councillor Ryan Thompson Georgian Bluffs Representative Rosemary Buchanan

Councillor Elizabeth Thompson



Meaford Public Library Representative Frank Emptage

### The Union Library Agreement 2022-2031 Cost Sharing



#### **2023 Proposed OSNGUPL Budget**

\$1,891,113.0	0	
---------------	---	--

**Percentage Increase** 

3.88%

Municipal Revenue \$1,694,133.00 Non-Municipal Revenue \$196,980.00

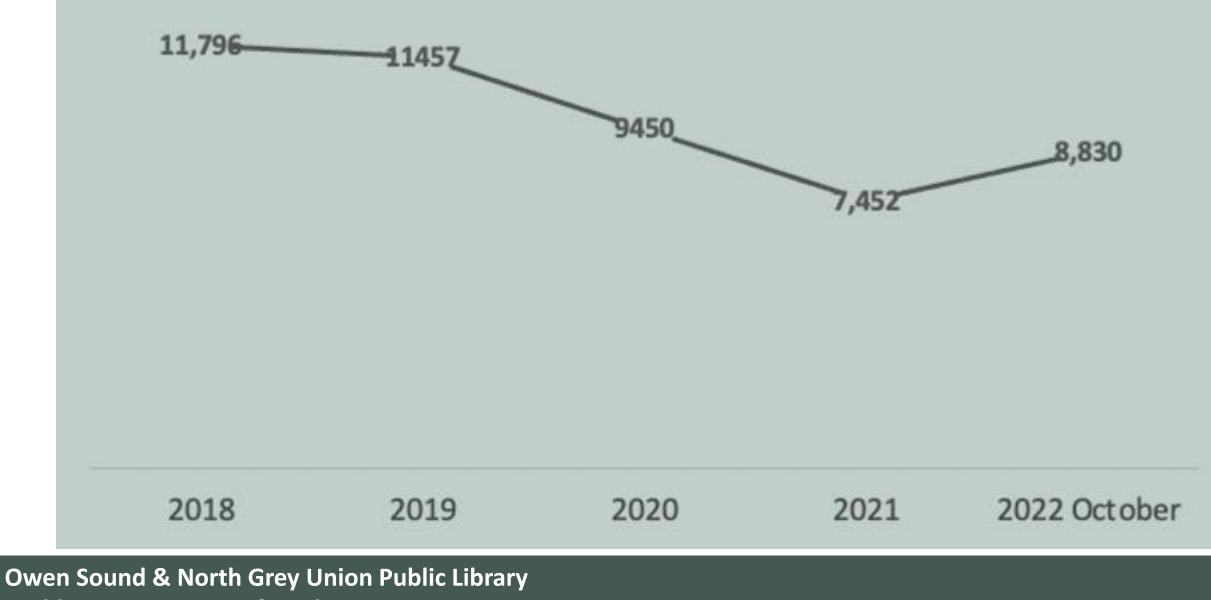
 Wages and Benefits
 \$1,394,163.00

 Book Collection
 \$185,000.00

 Occupancy
 \$138,000.00

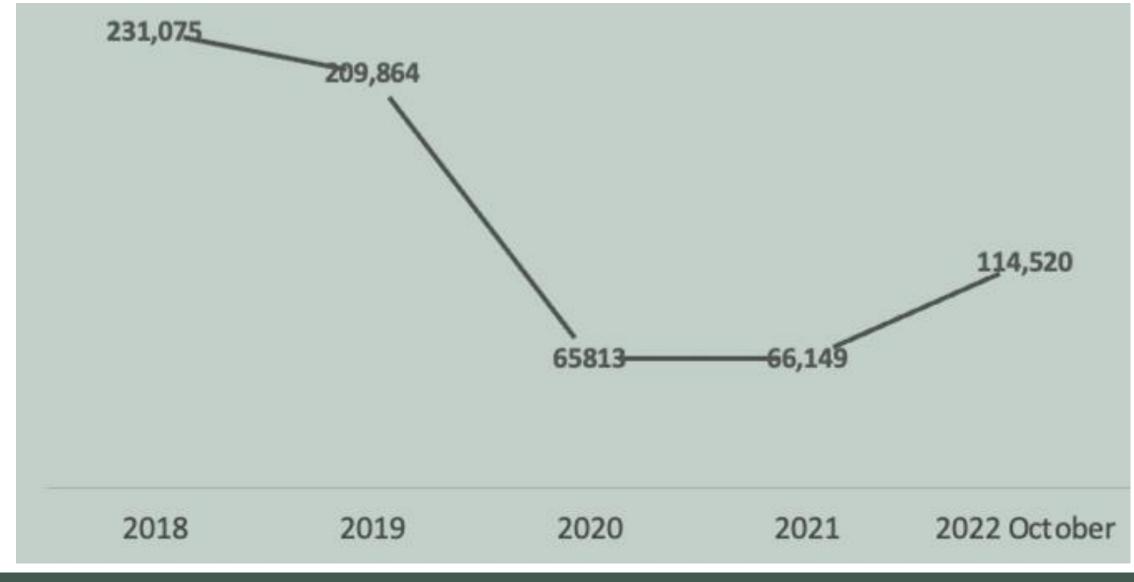
 Other Expenses
 \$173,950.00

#### Library Service Index - Members

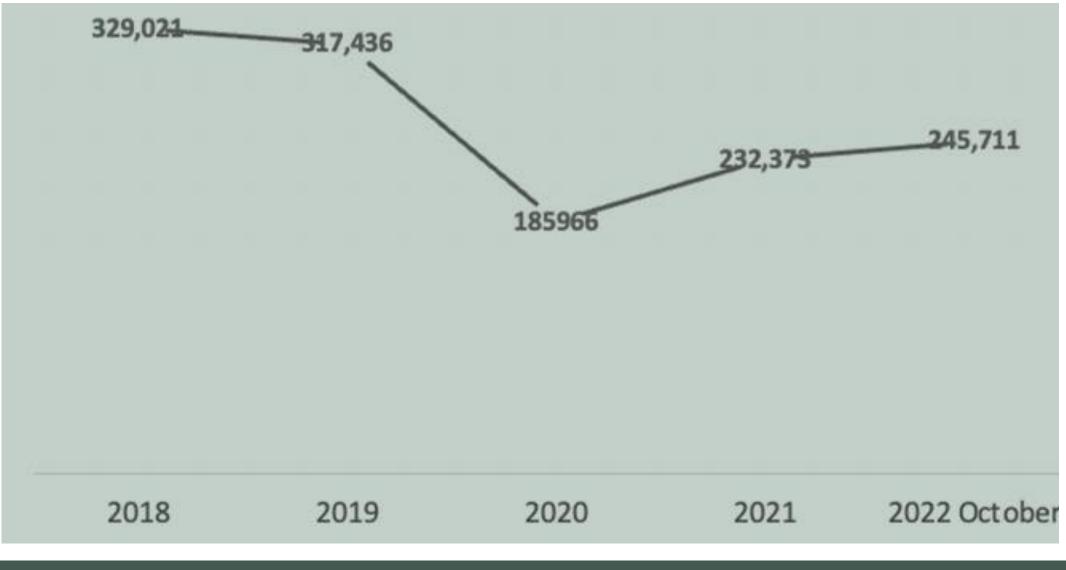


Building generations of readers

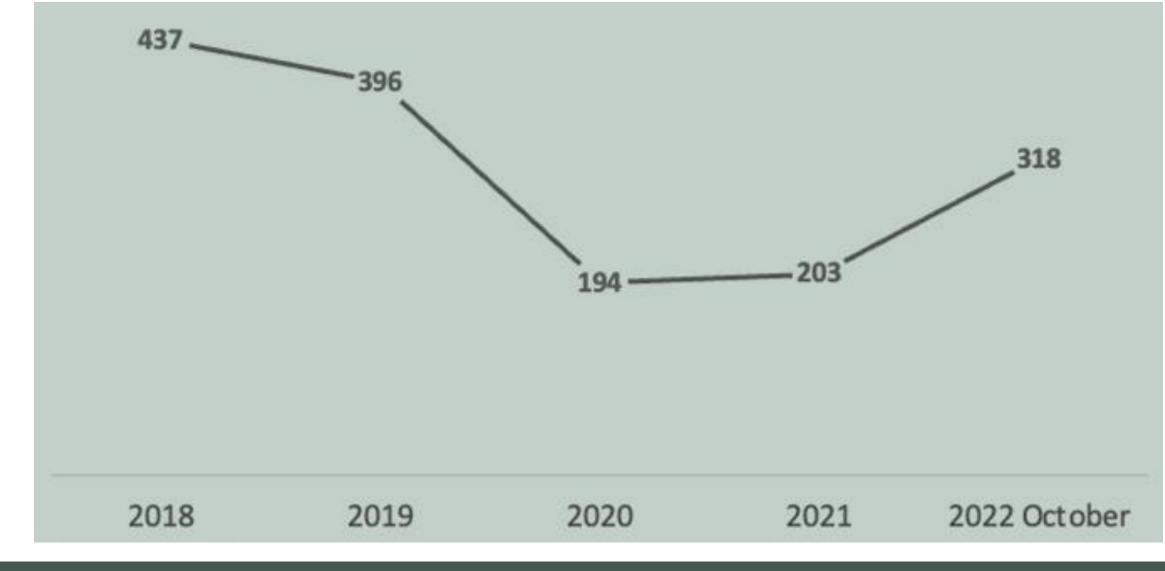
#### Library Service Index - Visits



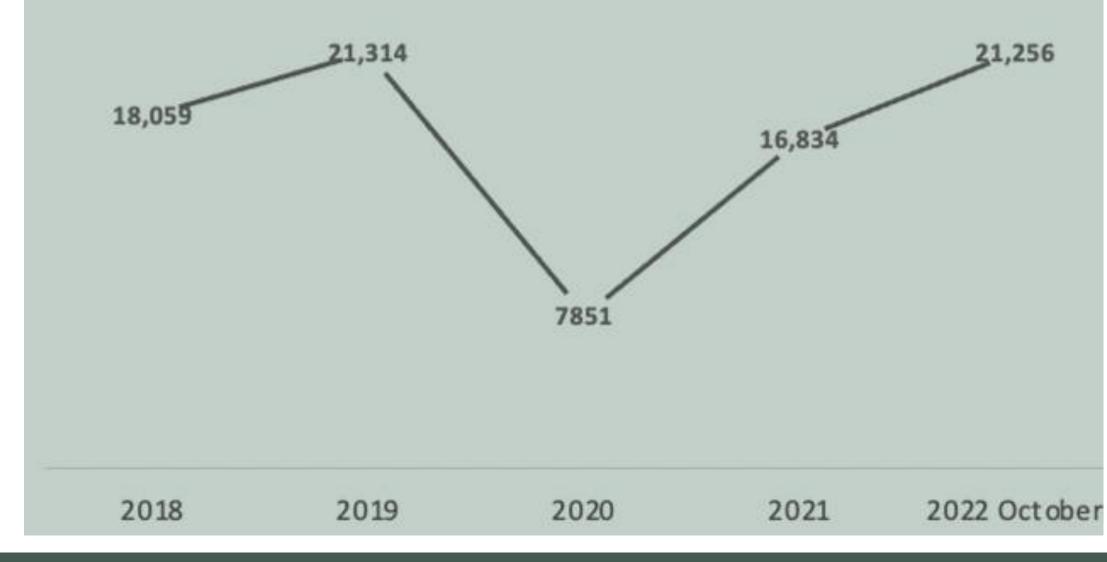
#### Library Service Index – Materials Borrowed



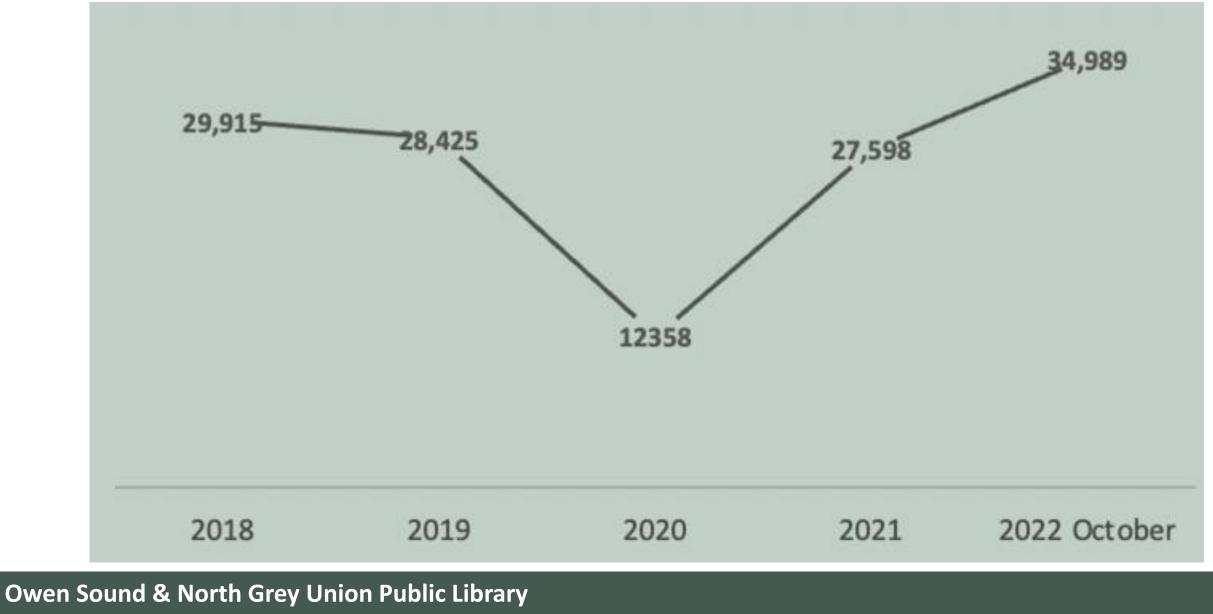
#### **Library Service Index - Programs**



#### Library Service Index - Questions Answered

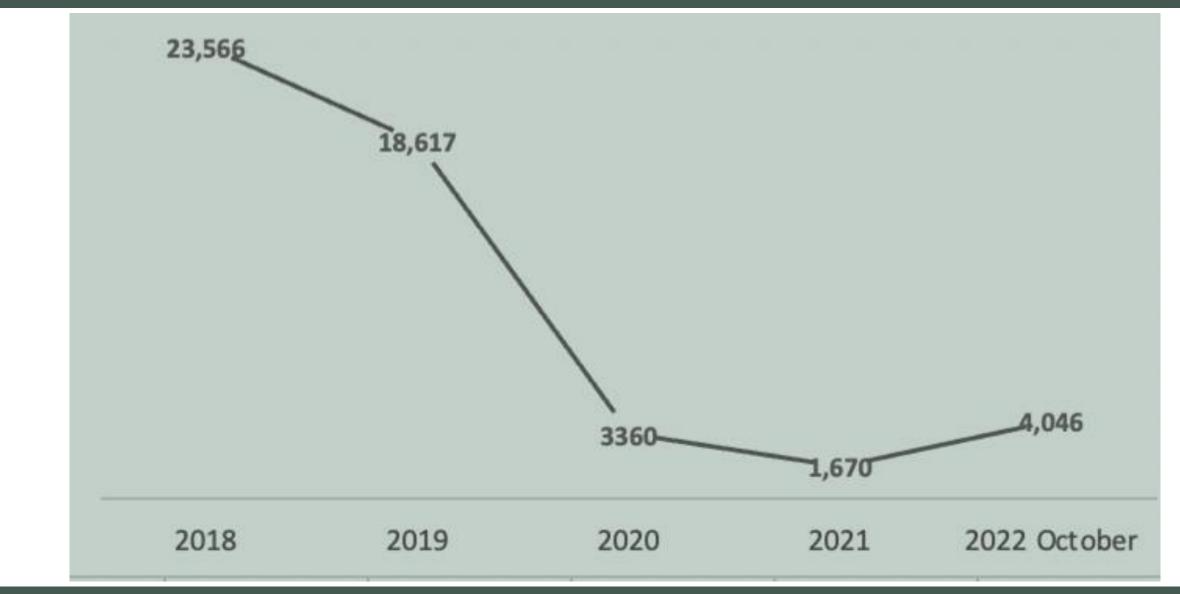


#### Library Service Index – Wifi Use

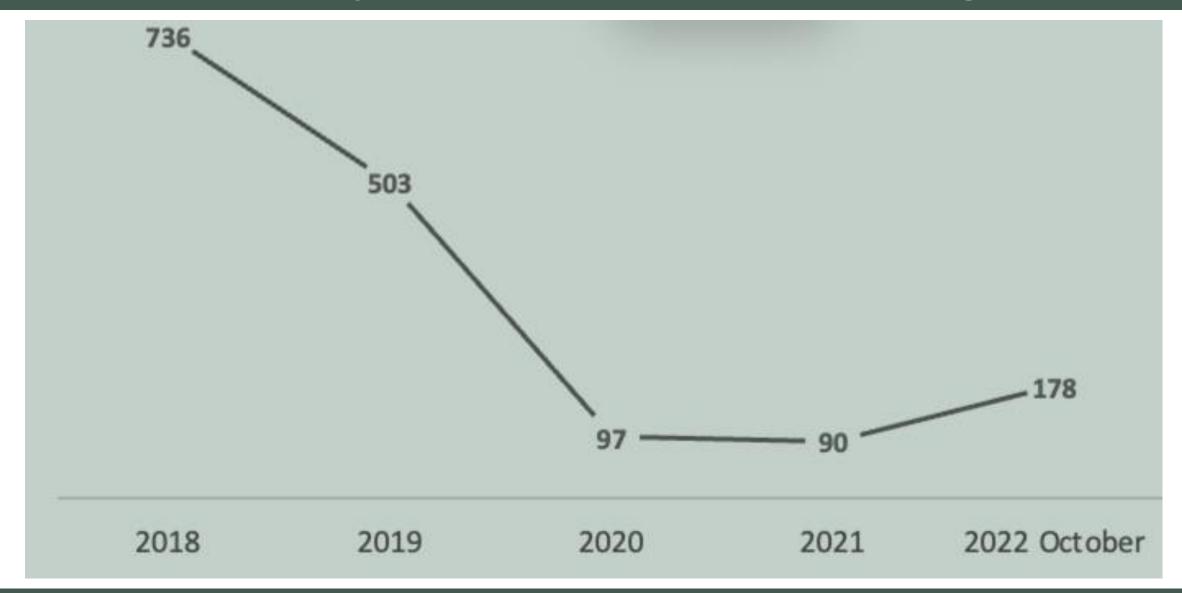


**Building generations of readers** 

#### Library Service Index - Public Computer Sessions



#### Library Service Index – Room Bookings



#### Serving You



# 21<sup>st</sup> Century Staff

The most important asset of any library goes home at night - the library staff.

Administration & Facilities = 5.5 Public Services = 4.5 Information Services = 4.5 Youth Services = 3.5

# Staff Training

- Accessibility
- First Aid
- Mental Health First Aid

- Bridges out of Poverty
- Dealing with Homelessness
- Specific library related

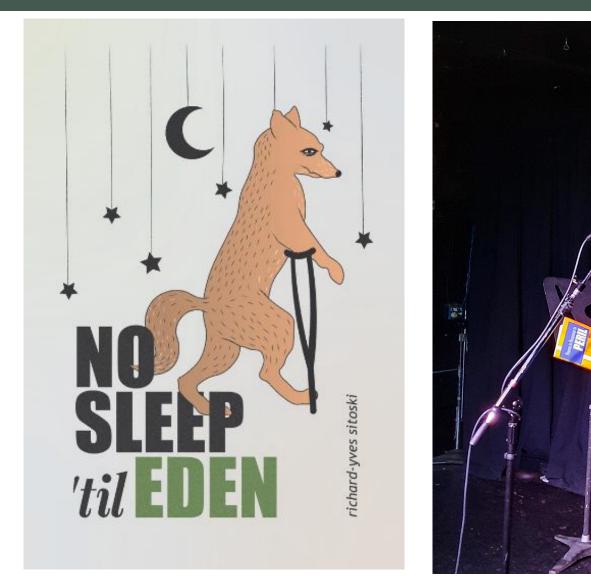
#### www.adultlearningcentres.ca

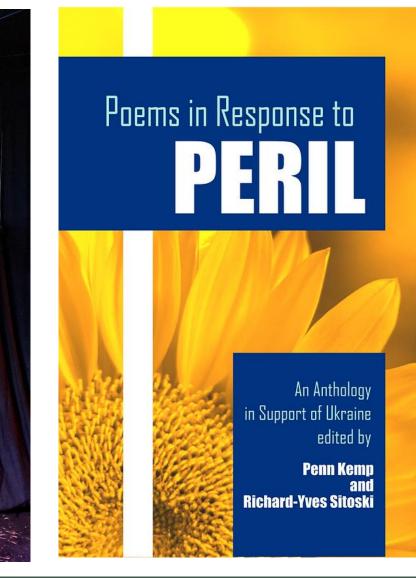


#### www.adultlearningcentres.ca



#### **Poet Laureate Program**

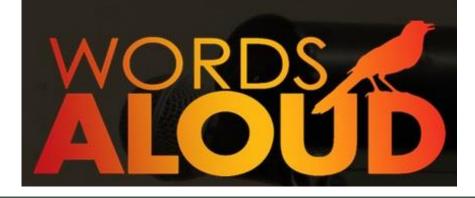




#### Words Aloud Program

Words Aloud presents the best in spoken word from across Canada and beyond.

A captivating blend of poetry, spoken word, storytelling, music, workshops, and more.



#### 2019

•Artistic Director: Kaitlyn Neath

•*Main Stage*: Ruth Daniell, Coco Love Alcorn, Estafania Elfonso Falcon (yes – the poet), Lorri Neilson Glenn, Lishai Peel, Charlie C. Petch, Greg Santos, Prufrock Shadowrunner, Buddy Wakefield

•*Workshops*: Buddy Wakefield, Charlie C. Petch, Prufrock Shadowrunner, yes – the poet

•Poets in the Schools: Charlie Petch at St. Mary's in Owen Sound

•Poetry Contest: Fundraiser, Music and Poetry, Coffin Ridge Winery

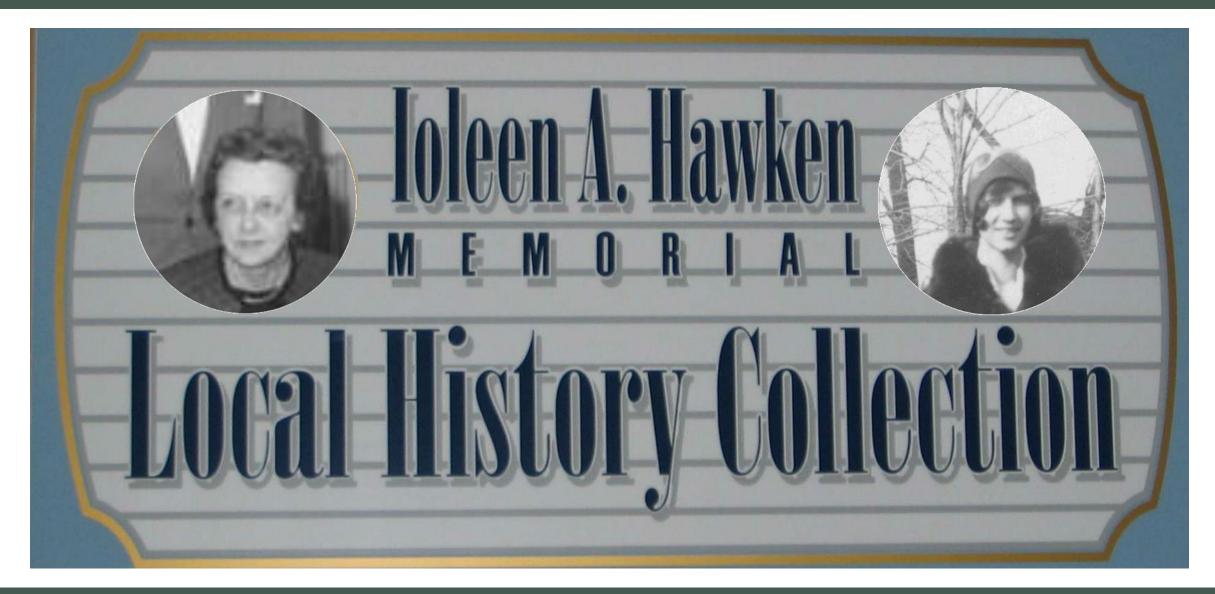
#### Adopt A Magazine Program



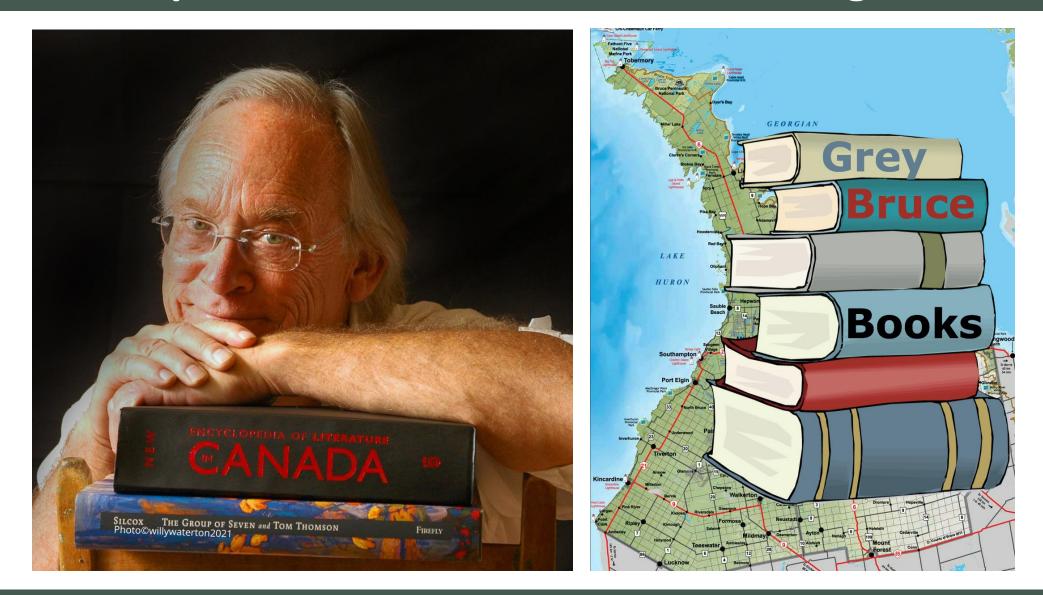
#### Honour with Books Program



#### **Special Collections: Ioleen Hawken**



### **Special Collections: Andrew Armitage**



### **Information in many formats**

A petite distance de la Tamise, ses formécations de Me de Windsor, Perche au sommet de la murais, restant frappait par sa séverité. La délégation, dont faisa mendades avait pu tout à loisir traverser la chamcouverts de tapisserie.

Biern à regret, il fallus te mette au lit, Reté del mette notre père redoubla de volubilité, détaillant Reté del metéons fique Lambér Paleo, où il avait diré ave l'arbor à bous la convaring Street, la résidence du premeter minute basano enfini, il se vanta d'avoir pris le thé che la cloir desano Weilingson

De ses conciliabules au Colonial Office; il ne da morte dadou é lui en passa la remargue. El prérexta une top garde morte losse aborder des questions aussi sérieures. Le lendemain postem «Parle-moi plutôt de toi, demanda Canier. — Oh! Moi, je m'occupe. La routine, quoi s Hortense ej aimait pas se acousticationes de la constance.

Hortense n'atmait pas se raconter. Il dut initiate: « l'enseigne le piano à Marie. Elle me semble très dont pou grite fille de neuf ans. L'an prochain, elle pours suivré a un vrai professeur de musique. Quant à Joséphee, ditas un pour le dessin. Son maitre ne tarit pas d'éons a

on, a quoi occupes-tu tes journées?

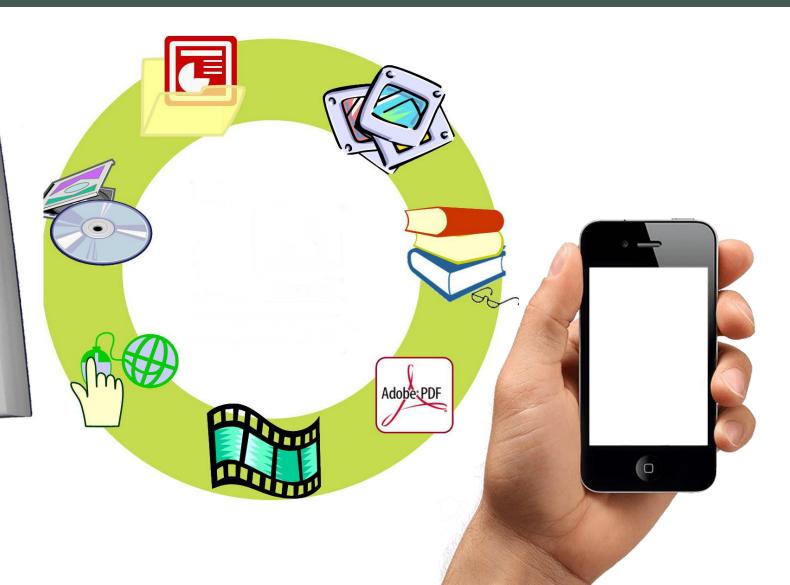
Back from London beliant m'accapare. Les seurs considerent comme un somféremis leur collaboratives l'épouse du premie sui maintenant reponsable de rescuile plan et bonorité. et rest de l'oronale plan et bonorité. et rest de l'oronale plan et sobret de l'erre de l'oronale planter, heureax de se sobret de leure de leure au se suite fois, l'ombre de eure une concerne.

### a qui a perdu maman? Je me suin uite L'harmonie conjugale retrouvée

sour insident. Effect est and passion par la nuite. L'harmonine compose and post et. Diver qui nuite le retour du capitante fui coriace, al angel post est faut. Cartier se débattait avec ses déracaproprie commes au figure. Cartier se debattait avec ses déracporte d'an-base d'area du pars, avec ses soupçons et su jalousie, angel d'an-base d'area du pars, avec ses soupçons et su jalousie, angel d'an base d'area d'area de efforts pour guérir de cette vilaine angel d'anne du pars, avec ses soupçons et su jalousie.

Bottone euro boase Bottone euro boase madale, le ver east dans la pomme. Un premier incident vint troubler la fragile paix (amiliale. Une Un premier incident vint troubler la fragile paix (amiliale. Une Un premier nature) and la condress par un beau matin de janvier. Le un premier particular de la condress par un beau matin de janvier. Le un premier particular de la condress par un beau matin de janvier. Le un premier nature de la condress par un beau matin de janvier. Le un premier de la condress par un beau matin de janvier. Le un premier nature incident de la condresse par un beau matin de janvier. Le un premier nature incident de la condresse par un beau matin de janvier. Le un premier nature incident de la condresse par un beau matin de janvier. Le un premier nature incident de la condresse par un beau matin de janvier. Le un premier nature incident de la condresse par un beau matin de janvier. Le un premier nature incident de la condresse par un beau matin de janvier. Le un premier nature incident de la condresse par un beau matin de janvier. Le un premier nature incident de la condresse par un beau matin de janvier. Le un premier nature incident de la condresse par un beau matin de janvier. Le un premier nature incident de la condresse par un beau matin de la condresse de la condresse par un beau matin de la condresse par un beau matin de la condresse de la condresse particular de la condresse par un beau matin de la condresse de la condresse particular de la condresse par un beau matin de la condresse de la condresse par un beau matin de la condresse par un beau matin de la condresse de la condresse par un beau matin de la condresse par un beau matin de la condresse de la condresse par un beau matin de la condresse par un beau matin

on de la concele metoper la postier l'avai recuer aurice Carollier, le capi-Tesfené dans la bibliohèque avec Maurice Carollier, le capitale espait espait post favoir le caportations canatale espait espait espait de la carollier de la caroliègne l'anté comme un piquet, elle attendit qu'il inventerati une esplication informe en la bomen habitude. Mais non, la tentation d'imprestier de su abomen habitude. Mais non, la tentation d'imprestier de la consaisant l'extruer de sun amis anglaise, al versai al mei carocanaisant l'extruer de sun amis anglaise, al versai al de rech duramante Clarice a pensé à moi. Une femme delgan taliant attrayane. Elle est que en a de la tento, este in Cartier entre la cachet, huma le parfum e lut deux ou troi lu carde entre la cachet, huma le parfum e lut deux ou troi lu



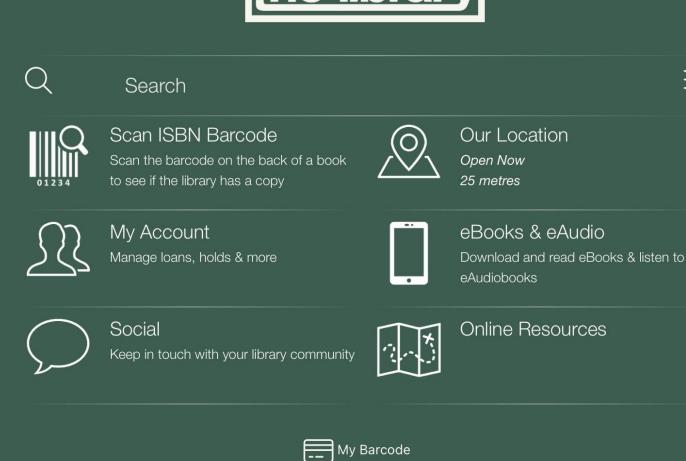
## **Customer Service Flowchart**



### **Our OSNGUPL App**

 $\equiv$ 

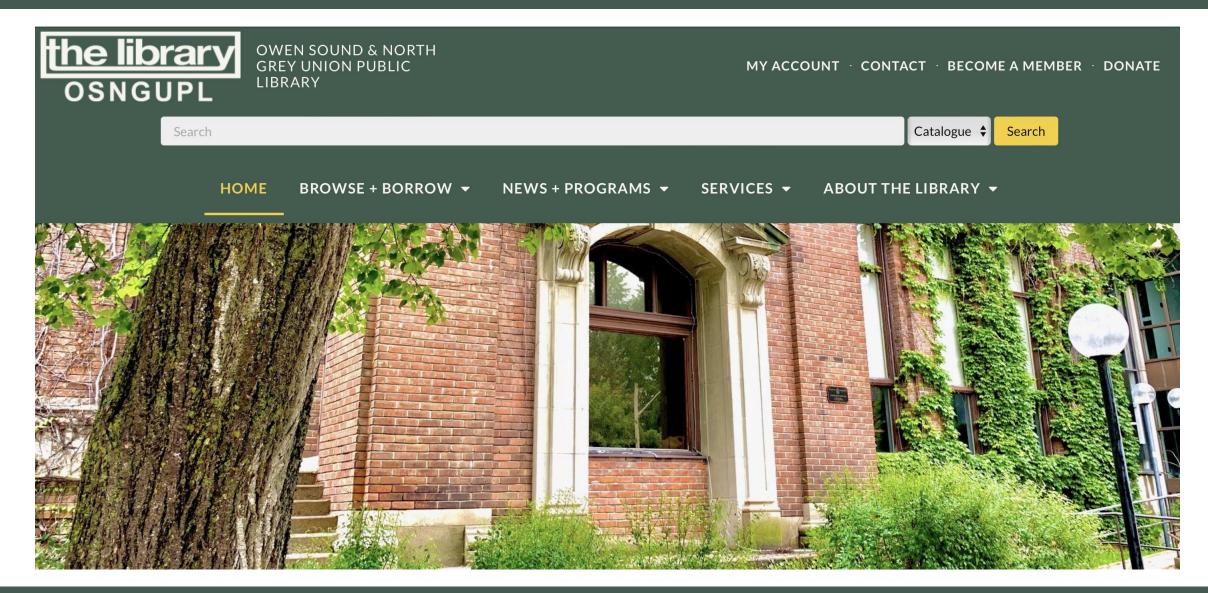








### Our new website... www.osngupl.ca



## **Our New Catalog**

] ~ < >		0		osngupl.bibliocommons.com	5		Û +
						Help	Log In / My OSNGUPL 🗸
the libra	ry		Search b	<b>y</b> Keyword ~			Q Advanced Search
Library Website 🗸	Catalogue Homepage	New Titles ~	Best Sellers	Award Winners			
	ew catalogue. This catalogu		you do here (pla	cing or editing holds, changing your email, et	c.) will affect your library ac	count. Need assi	stance? Contact our 🔷 🗙

### **Recently Reviewed Books**



### $\bigcirc \bullet \bullet \bullet \bullet$

### **Recently Reviewed DVDs**

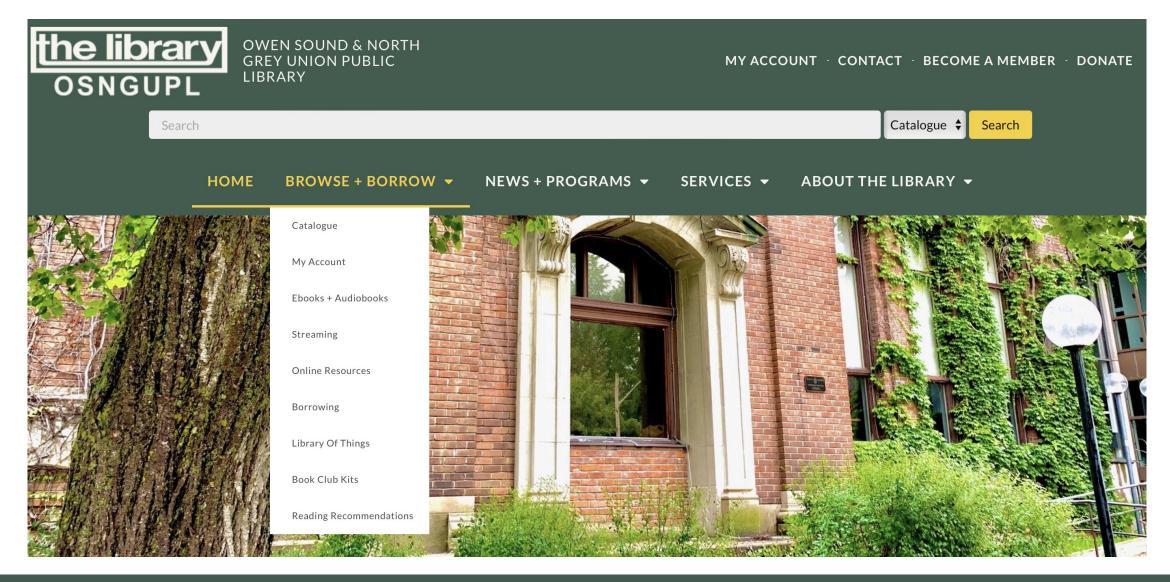
Owen Sound & North Grey Union Public Library Building generations of readers

# We have a new catalog.

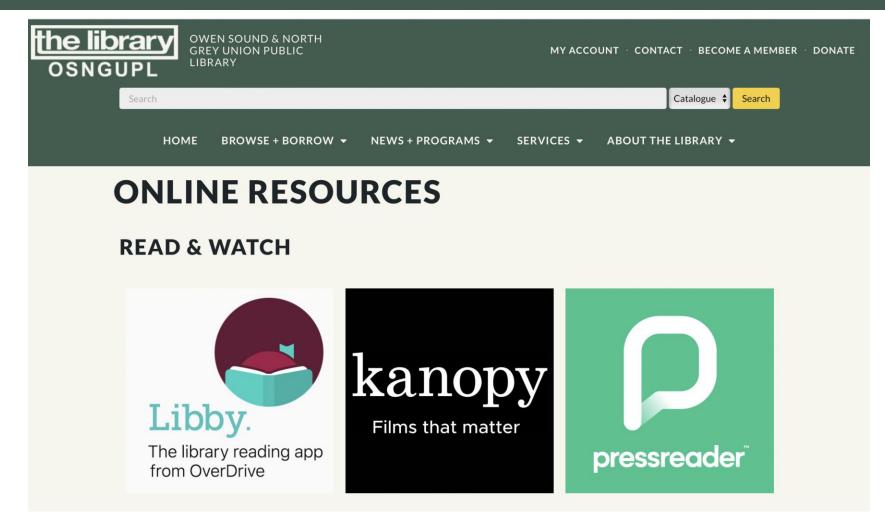
## @ the Library

Help Log In / My OSNGUPL 🗸 the library Search by Keyword ~ Q Advanced Search Library Website ~ Catalogue Homepage New ~ Collections ~ **Best Sellers** Award Winners Collections **Board Games** eBooks & eAudiobooks **Grey Bruce Connection** Easy Reader - W **Book Club Kits** Databases Local History Easy Reader - O Magazines from Libby Easy Reader - R Kits & Equipment Parenting Park Passes Magazines from PressReader Easy Reader - D Puzzles Newspapers from PressReader Easy Reader - S **Tech Devices** Toys

### **Online Resources**



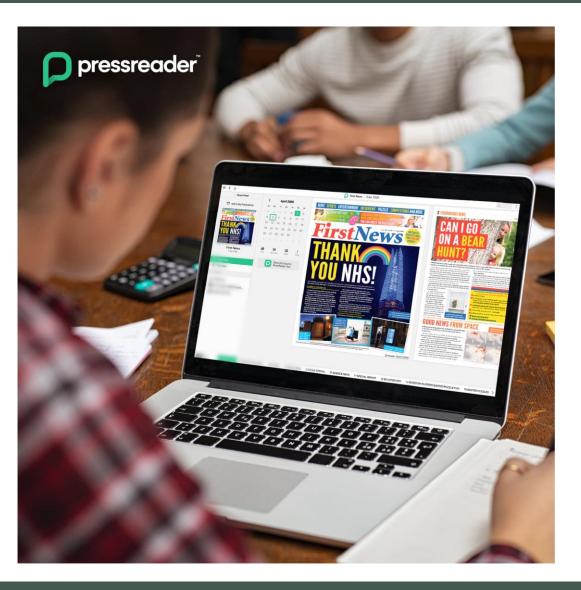
### **Online Resources**



### You can scroll down for more choices.

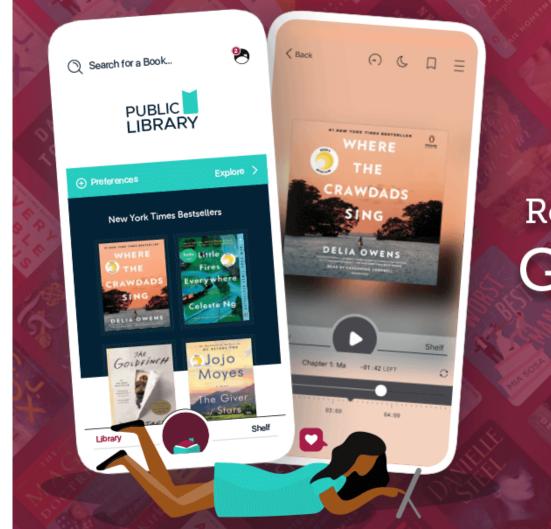
### **Online Resources - PressReader**

pressreader



Thousands of newspapers and magazines were added with *PressReader* 

### **Online Resources - Libby**



## Read and listen to books FREE Get the Libby app



GET IT ON Google Play

## **Online Resources – LinkedIn Learning**

## Linked in Learning

### Top picks for you



COURSE Customer Service at Your First Retail Job By: David Brownlee



COURSE How to Get Great Customer Service By: Jeff Toister



COURSE Customer Service: Managing Customer Feedback By: Brad Cleveland



COURSE Customer Service Foundations By: Jeff Toister

## 15,000 courses available in either video or audio. **Different course** lengths and content to fit your specific needs.

### Related to courses you've watched



COURSE Customer Service: Problem Solving and Troubleshooting By: Noah Fleming



COURSE Writing Customer Service Emails By: Leslie O'Flahavan



COURSE Thomas A. Stewart and Patricia O'Connell on Designing and... By: Thomas Stewart and Patricia O'Con...



COURSE Creating Positive Conversations with Challenging Customers... By: Myra Golden

### **Online Resources - Mango**



Mango teaches over 70 languages. It can be set to another language to help learn English.

### **Online Resources – Novelist Plus**



NoveList<sup>®</sup> Plus

## Novellist Plus

Find books that match your reading style.



### **Online Resources - Ancestry**



Ancestry can be used in the library to research family histories.

### **Online Resources – Kanopy**

### Classic Hollywood Cinema > **NEW 2K RESTORATION** TOO LATE THE FUNNIEST PICTURE THIS YEAR! JACK BUETER THOMAS MUTCH WALTER HUST THE COWBOY LAD Biopics > JACQUES DUTRONC Rembrandt THE LAST FAMILY A FILM BY MAURICE PIALAT From Book To Screen > Bloom CLASS GAT GHRIS **ENDLESS** N HOW TV FRAMES THE WORKING CLASS

### **Online Resources - Kanopy**

kids Browse My Lists Q Search

### Exit Kids Tim 🗸

### Owen Sound & North Grey Union Public Library



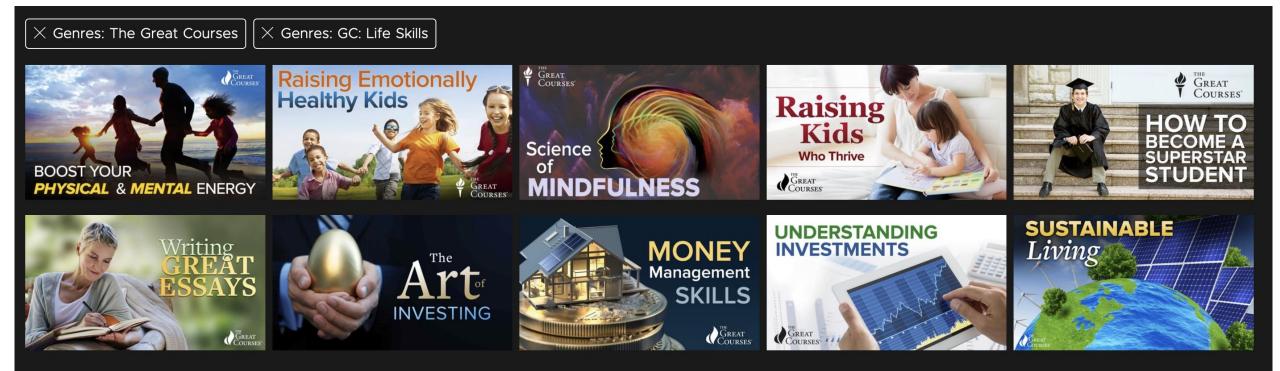
### Read-Along Storybooks from Vooks >



### The Jim Henson Company $\rightarrow$



### **Online Resources – Kanopy**



## You can borrow...

- Binoculars
- Radon detector kits
- Toy kits
- Board games
- Puzzles
- Wi-fi hotspots
- Chromebooks
- Amazon Fire tablets
- CD audiobooks

- DVDs
- Book Club kits
- Seeds (in season)
- Ontario Parks passes
- Grey Sauble Conservation Authority passes
- Harrison Park pool passes
- Materials in accessible formats

### **Place Holds**

the library	Search by Keyword ~	Advanced
Library Website 🗸 🦷 Catalogue Homepa	ge New Collections Best Sellers Award Winners	
← Search results		
11 UZ 00-	WiFi Hotspots	All copies in use
Construction         Description           Construction         2000           Experiment         2000           Experiment         2000           Experiment         2000           West - CML         2000           Construction         2000           Mark         2000           Mark         2000           Mark         2000	★★★★★ (2 ratings) ☆☆☆☆ Rate this ~	20 copies 38 on hold Availability by location >
MiFi	Device, 2022	Place hold
	The WiFi Hotspots Lending Project is supported by the Government of Canada's Healthy Communities Initiative. Each kit contains: 1 MiFi Hotspot, 1 USB cable, 1 Wall Charger, 1 Quick Start	☐ For Later ✓
	Guide, 1 plastic container with lid. Borrower accepts responsibility for the use of this device and agrees to	

comply with the policies of the Owen Sound & North Grey Union Public Library. The Library is not responsible for any liability, damages, or expenses resulting from the use or misuse of a borrowed device, connection of the device to other electronic devices, networks, or data loss resulting from the

Available for cardholders who are 16 years and older. Only one device per

Access to the Internet is available in Canada wherever there is Rogers cell

WiFi Hotspots must be returned on time. If not returned, Internet will be

use of the device.

phone coverage.

household at a time.

disconnected. Read less ~

## MORE @ the Library

- Programs for all ages
- 3D printer
- Cricut machine
- Tech Zoo Steam resources
- Lego Club
- Story Times

- Craft Kits
- Print from anywhere
- Scan to PDF
- Bike repair station
- Water refill station
- Room rentals

### **Improvements Inside & Outside**





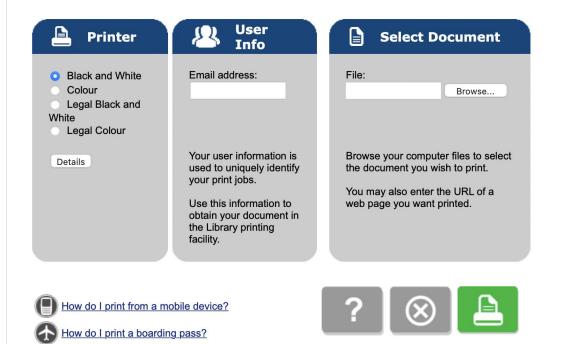
## Print from anywhere / Scan to PDF



Welcome to our Patron Printing service. Print virtually any document or web page from your Internet connected PC to one of our Library printers.

824 1st Avenue West Owen Sound, ON N4K 4K4 CANADA

There is no additional software required. Simply follow these steps:





**Owen Sound & North Grey Union Public Library Building generations of readers** 

What types of files can I print?

### **Contact Us**

## **Keeping information at your fingertips**

### **How to Contact Library Staff**

Do you need a library card? Need to update an expired card? Difficulty accessing ebooks? Reference questions or readers' advisory? Any other library-related questions? You can contact us one of four ways:

Email: info@library.osngupl.ca Facebook: www.facebook.com/osngupl Instagram: @osngupl Phone: 519-376-6623 ext. 3



### Thank You for your time!

thankt it'd be a cound idea way, I was felling him about the time you and I miled man Paris and thought it'd be a good iden to my and dure not to see my The canthyside, Forgetting of cans we of the largest and most cantusing cities in my The round about below the are is ten lanes of these-a-lowder-harn-thematic Gotting into that tiny little k- the manual with the driver's seat on with hand side could read? Still one of the furnicity of the the shared but with a street directory that till be driving around asking for direction & Lyon the shared but we agood navigator or I know allost made me think of the the time with Maybe it was all in factorie when we drank no what live been diving have. Remember how we, I while we were there stever happened to tot dea? Yeah, I know what your going to start a get due before one of us ripped the king. withus the chartene Pricilly we baught in Beginne tucked he top after a find The guestian were going to crack that open a though. One day! tz to the thine of the Love Boot. to the happy of that was my ettor same for the next time your say that I talle about if I'm not sure he wants to think about pauging a whiting season can't be too for away. No doub vereption jus of and thes, replacing The hooks and the sinkers d down in the fl his fishing " Shere want fishing accoupte of days bac We coved ylanned to ding out on a loat. Not sure how (OOK INS stomach and a ser have later retringe them - never the sadder " I The locals what they also a the ingrest the may kind of weird and wonder you Somp pight an local takennay u ive trup, let alove mak UST IMAG licar you bring ne? and pe L CUSTO four-day de mere Thinking - + getting worth living ! il cante would. in mentioned you 10w as shart, So tid youd your hair is phot of either acted ovallad thing. allove it, and you.

### Questions

