Owen Sound Police Services Board

September 27, 2023.

PUBLIC SESSION MINUES

Members Present: J. Thomson (Chair), G. Pierce, S. Kukreja, I. Boddy, B.

O'Leary

Management Present: Chief C. Ambrose, Inspector J. Fluney, Inspector D.

Bishop

Guests Attending: M. Gloade- Strategic Analyst, J. Kazarian – Clerical

Secretary, B. Carbert - Manager of Corporate Services -

City of Owen Sound

Guests Attending:

(Via Zoom)

Tim Simmonds- City Manager

Minutes: K. Wardell

1. Call to Order

Chair Thomson called the meeting to order at 10:08 a.m.

2. Land Acknowledgment

I would like to respectfully acknowledge that we are meeting on the traditional lands of the First Nations and has been inhabited by Indigenous peoples from the beginning. In particular, I acknowledge the history, spirituality, and culture of the Territory of the Anishinabek Nation; the People of the Three Fires known as Ojibway, Odawa, and Pottawatomi Nation and further give thanks to the Chippewas of Saugeen, and the Chippewas of Nawash, known collectively as the Saugeen Ojibway Nation, as the traditional keepers of this land. We recognize and deeply appreciate their historic connection to this area as well as the contributions of Métis, Inuit, and other Indigenous peoples whose ancestors shared these lands and waters. May we live with respect for each other on this land and live in peace and friendship with all its diverse peoples.

"Prior to today's meeting, the Board met in closed session to review and discuss matters that in their opinion fell under Section 35 (4) of the Police Services Act, R.S.O 1990 c. P.15 and as per the Owen Sound Police Services Board BY-LAW NO. 2019-01 Section 19.1 Closed Items."

3. Approval of the Agenda

Moved by G. Pierce, seconded by B. O'Leary.

"That the agenda dated September 27, 2023, be approved with the addition of item under 18. Other Items and New Business k) Dispatch Renovation." **CARRIED**

- 4. Declaration of Conflict of Interest arising out of the Minutes and Matters Listed on the Agenda. HEARING NONE
- 5. Presentations, Deputations, and Public question period.
 - a) M. Gloade Crime Severity Index Presentation
- 6. Confirmation of the Minutes of the Public Session held July 5, 2023.

Moved by B. O'Leary, seconded by G. Pierce.

"That the minute's dated July 5, 2023, be approved." CARRIED

- 7. Business arising out of the Public Session Minutes of the July 5, 2023. HEARING NONE
- 8. Correspondence received
 - a) Letter from Chamber re: Taxi Issues

Chair Thomson reported that the board had received a letter from the Chamber of Commerce signed by Diane Austion outlining the Chamber had met with the City and the County regarding the issues of transportation for our community, local business and the current taxis and vehicles for hire by-law 2020-01. During that meeting it was suggested the chamber bring their concerns to the police service board.

Chair Thomson also reported that Paul McGrath, Manager of Community & Business Development had prepared a report to the Community Development Committee on September 8, 2023. In his report he raised a couple of concerns.

It was noted that our bylaw allows for ridesharing services but may need to be amended to accommodate the platforms used by ridesharing systems. Specifically, Section 11, requires a Taximeter in vehicles and Schedule "B" specifies the amount that can be charged per fare.

In this case Taximeter refers only to "Taxies" and those licensed to drive taxis.

Bylaw 2020-01 Section 2.1 o) states:

"Private Transportation Company" means a person who in any manner accepts, facilitates, or brokers requests for or advertises or offers transportation in a private

vehicle-for-hire to passengers. Shall not include a person who facilitates "carpooling" as defined by the Public Vehicles Act., Taxicab Company, Limousine Company or Driver for Hire Company.

And Section 2.1 q) goes on to say:

"Private Transportation Company Driver" means a person who is in care and control of a vehicle that provides transportation services to passengers through a Private Transportation Company but shall not include Taxicab Drivers, Limousine Drivers or Driver for Hire services.

With respect to fares or rates for private transportation rides these are generally set by the "Private Transportation Company" and trip quotes are done through an app and accepted before pickup.

Moved by I. Boddy, seconded by G. Pierce

"That the OSPSB invite representatives from the Chamber of Commerce and representatives from taxi companies to attend an open session to clarify their concerns." **CARRIED**

The Chair moved to item 18 k) Dispatch Renovation

Chair Thomson reported that during this morning closed session the board received a presentation from Mr. Bradey Carbert, Manager of Corporate Services. Mr. Carbert presented to the board a report outlining the anticipated costs for the renovations and relocation of the dispatch area to the second floor of the police station.

After considerable discussion and review of work required, costs and some adjustment the board is prepared to move ahead.

Moved by G, Pierce, seconded by B. O'Leary.

"That the Owen Sound Police Service board approve:

- 1. Receives verbal report from the City of Owen Sound manager of Corporate Services regarding the final design, cost, and anticipated timelines for the Owen Sound Police Station Dispatch Renovation project; and
- 2. Approves the Owen Sound Police Station Dispatch Renovation Project construction component to an upset limit of \$806,000 to be funded in the 2024 budget." **CARRIED**
- b) Crime Stoppers of Grey Bruce Coordinator Report- April to June 2023
- c) Crime Stoppers of Grey Bruce TIPSTER Summer 2023

9. Chairman's Report

On August 24, 2014, Suneet and Chair Thomson volunteered at the End of Summer bash at Nawash park hosted by M'wikwedong in collaboration with the Owen Sound Police Service. It was estimated some 200 people attended the days events.

On September 12, 2023 G. Pierce, the Chief and me attended the Zone 5 meeting held in Guelph. Lynne Haves, Acting Inspector General, from the inspectorate of policing gave a presentation on the roles and responsibilities of the new inspectorate. A copy of that presentation will be sent out once received, and attached to the minutes.

10. Governance

a) Final Policy Review

Moved by G. Pierce, and seconded by B. O' Leary.

"That the remaining 7 polices be approved." CARRIED

b) New CSPA

Chair Thomson reported that the new CSPA is anticipated to be in force by April of 2024. As a result, the ministry and the OAPSB are working on developing the mandatory training modules for board members. These include:

- The role of a police service board and their responsibilities
- Human rights
- Systemic racism
- Diversity and inclusion

Training will be conducted in an e-learning format online with passwords etc. and should take about eight hours to complete. These modules are expected to be available in the October - November time frame. A test group is currently reviewing the training modules.

Additional training, over and above these eight hours will be scheduled and made available as prescribed by the Minister.

There will be no costs to boards for the actual training either through the ministry or the OAPSB.

Board members need to familiarize themselves with sections 27 to 40 of the CSPA at a minimum and the draft code conduct for Police Service Board Members. These will be sent out to board members under separate cover after the meeting.

OAPSB Report

Chair Thomson reported that on September 20, 2023 he attended the OAPSB meeting via Zoom

Highlights from that meeting included:

Membership – with the new CSPA and the changes to Section 10 Detachment boards and Section 5.1s there will be changes/consolidations of boards. The O.P.P currently charge for service on a per property basis and this has to be taken into consideration when developing any new membership fee structure. A communication plan is being developed and will involve board chairs and police chiefs and detachment commanders as the new membership fees are finalized.

The Community Safety and Policing Act (CSPA) is slated to come into force in April, 2024 and the OAPSB will be partnering with the PAO, OACP, and OSOPA, to ensure the information in the new Act and associated regulations is shared, and discussed.

A conference is being planned for February 27 - 28, 2024. This conference will highlight key changes to the policing framework and bring together associations, boards, and chiefs of police.

Topics to be covered at the conference will be:

- Adequate and Effective Policing and Provision of Police Services
- Responsibilities of the Board and the Chief
- First Nations Policing
- Special Constables and Their Employers
- The Inspector General of Policing
- Complaints and Misconduct Investigations
- Discipline, Suspension, and Independent Adjudication
- Labour Relations
- The Role of the Minister

Sessions will be led by industry experts and ample opportunity will be provided for questions, discussion, and general networking.

Who should attend:

- Police Association Executives and Staff
- Chiefs of Police and Senior Command
- Professional Standards Branch Employees
- Special Constable Supervisors
- Police Services Board Members and Executive Staff

11. Reports from Inspector D. Bishop

Inspector Bishop presented the following reports.

- a) Criminal Investigations Branch and Drug Enforcement/Criminal Intelligence Unit
- b) Auxiliary Unit Report
- c) Community Oriented Response & Enforcement Unit

12. Reports from Inspector J. Fluney

- Inspector Fluney presented the following reports.
 - a) Front Line Patrol and Collision Statistics
 - b) Community Services Office
 - c) Lost Hours and Training

13. Reports from Director of Civilian Services K. Fluney

- Inspector D. Bishop presented the following reports on behalf of Director Fluney.
 - a) Board By-laws
 - b) Court
 - c) Records

14. Report from Director of Corporate Services S. Bell-Matheson

• Inspector Fluney presented the following reports on behalf of Director Hill.

15. Report from Director of Information Technology Services C. Hill

 Chief Ambrose presented the following reports on behalf of Director Bell-Matheson.

16. Financial Reports from the Chief of Police

a) Financials

Chief Ambrose provided an update on the financials. The new financial coordinator has completed outstanding invoicing and updated revenue numbers. The forecast to the end of the year through the city's finance director is estimated to be \$200,000 over budget. This overage is a result of overtime in the civilian branch for dispatch and a significant amount of overtime related to the recent homicides. The court security grant from the ministry was also reduced in 2024 which also contributed significantly to the overage

b) Approval of Outstanding Accounts for Payment (motion)

To be added to October's board meeting for approval of outstanding accounts for payment.

17. Operating Reports from the Chief of Police

a) Chief's Activity Report

As there were no requests for action in the above reports, which were provided for information purposes, will be placed on file with the minutes of this meeting for future reference.

18. Other Items and New Business

a) Donated Funds to be protected

Chief Ambrose reported that donations through private individuals are made to community safety officer's programs and for doing presentations at community events. These funds are traditionally used to purchase giveaway items at community events. In 2023 this money was inadvertently used to cover the 2023 budget overage as opposed to the funds in reserved being used.

Moved by B. O'Leary, seconded by S. Kukreja

"That the any donated funds to be put placed in a separate bank account."

CARRIED

b) Bail Compliance and Warrant Apprehension Grant – Report

Chief Ambrose advised the board an application has been made for \$300,000 over 3 years for a total of \$900,000.

c) Senior Transportation Services – Application for License

Moved by B. O'Leary, seconded by I. Boddy.

"That the application for a Senior Transportation Services license be deferred. The applicate can appeal the boards decision, and appear in front of the board by advising prior to the next board meeting." **CARRIED**

d) A1 Taxi Address Change

Chief Ambrose advising the city that A1 Taxi now adheres to the bylaw

e) New Procedure for Technical Standards Authority

A new directive was received from the Ministry and was passed along to D. Preston and the OSPS procedures have been updated.

f) Paid Duty Officers for Planned Events

This became an issue over the summer months due to a number of simultaneous events occurring which placed a higher demand on the police services. Chief Ambrose noted that due to the large number of events and normal policing there isn't always a guarantee that officers will be available. Last-minute calls for officers to attend events is getting more difficult to accommodate. Organizers planning events which serve alcoholic beverages, live music, or host a controversial event should plan to have paid duty officers. to deter potential incidents.

g) 2023-2026 Draft Operations Plan

Chief Ambrose presented to the board the 6-month update of the 2023- 2026 Operations plan.

h) Website Update

Chief Ambrose noted that an opportunity to update the OSPS website came about during the summer. With the current website not being user friendly and uploading anything to the website has been a challenge an agreement was entered in with the city to provide an update to our site at the same time.

K. Wardell provided the board with an update on our website. She explained that we are hoping to go with a similar look and feel to Guelph's police board website, with easier navigation.

Currently the content on the Owen Sound Police board website is board Minutes, meeting schedule, mission statement and board members. Along with links to the Owen Sound Police Service, OACP, and OAPSB websites.

The items to be updated on the new website are

- Board Member chart to be rearranged, and incorporate headshots to enhance visibility
- Board Secretary needs to be changed to 'Executive Assistant', and change email to owensoundpsb@gmail.com
- Update mission statement
- Add message from the Chair and Chief
- Meeting Agendas
 - Subscribe to calendar
- By-Laws/polices (board needs to identify which by-laws they would like included on the website)
- Strategic Business Plan

An email will be sent to board members requesting additional input, and for the boards decisions on which by-laws/policies are to be posted included.

i) Towing By-Law Update

Chair Thomson noted that the ministry announced new requirements for the towing industry, as a result updates will need to be made to our Towing By-law.

The changes will be minor as the current by-law focuses more on requirements for towing and storage companies for the OSPS. Any tow company that provides service will now need to be certified under the new act.

j) Staff Appreciation Night

K. Wardell reminded the Board that the 2023 Staff Appreciation is being held on October 24th from 7 -10:00 p.m.

k) Dispatch Renovation Update

During our closed session Mr. Bradey Carbert, Manager of Corporate Services presented to the board the anticipated costs for the renovations and relocation of the dispatch area to the second floor of the police station.

After considerable discussion and review of work required, costs and some adjustment the board is prepared to move ahead with an approved budget of \$806,000.

Moved by G, Pierce, seconded by.

"That the Owen Sound Police Service board approve:

- 1. Receives verbal report from the City of Owen Sound manager of Corporate Services regarding the final design, cost, and anticipated timelines for the Owen Sound Police Station Dispatch Renovation project; and
- 2. Approves the Owen Sound Police Station Dispatch Renovation Project construction component to an upset limit of \$806,000 to be funded in the 2024 budget." **CARRIED**

19. Termination of the Public Meeting

As the board had dealt with all of the items on the agenda, and there being no additional business to conduct, the chair declared the open session to be terminated at 12:28 p.m.

Next Meeting: October 25th, 2023

REPORT TO THE OWEN SOUND POLICE SERVICES BOARD



SUBJECT: POLICE-REPORTED CRIME IN CANADA, 2022

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 27, 2023

RECOMMENDATION(S):

For Information

REPORT:

Police-reported Crime in Canada, 2022

Statistics Canada released the 2022 police-reported crime statistics on July 27, 2023, with key trends across Canada presented in the attached Infographic. This annual publication draws from the Uniform Crime Reporting (UCR) Survey, a census of all crime known to police services. The UCR statistics reflect police response to criminal incidents and laying of appropriate charges after investigating, and conform to a nationally approved set of common crime categories and definitions.

The Crime Severity Index (CSI) measures changes in crime by tracking both the volume and the seriousness of the crimes committed. Police-reported crime in Canada, as measured by the CSI, increased for the second consecutive year, up by 4% in 2022. The Violent CSI rose in 2022 reaching its highest point since 2007; and the Non-violent CSI also increased in 2022 but remained lower than before the start of the COVID-19 pandemic. According to Statistics Canada's *The Daily* (July 27, 2023), the consecutive increases recorded in the overall CSI may indicate a return to the upward trend in crime observed before the start of the pandemic. The first year of the pandemic was marked by a decline in the overall volume and severity crime, but before this drop, the CSI had been rising for five consecutive years beginning in 2015.

Police-reported crime statistics can be influenced by different police priorities and targeted police enforcement, as well as the community's level of trust and confidence reporting crimes to police. It is important to note that Criminal Code violations generally account for less than a third of all police calls for service, which may be influenced by other community-wide safety and wellbeing issues such as homelessness, mental health, and addictions.

Crime Severity in Owen Sound:

For context, the Total, Violent, and Non-Violent Crime Severity Indices are presented for crime reported to the Owen Sound Police Service, alongside 17 other Ontario municipal police agencies serving less than 50,000 people, ordered by highest to lowest population size (Figures 1-3). Similar to the national trends, Owen Sound's Total CSI increased in 2022 by 8%, to 104. In 2022, although Owen Sound's Violent CSI dropped by 7%, at 120 it remains relatively high. The Non-Violent CSI includes both property crimes and other criminal code violations. In 2022, Owen Sound's Non-Violent CSI increased by 16%, up to 99 from 85. Of the 18 municipal police services serving less than 50,000 people in Ontario, Owen

Sound's Total, Violent, and Non-Violent Crime Severity Indices are well above their collective 2022 average, as well as Ontario and Canada's CSIs. Both Owen Sound's 2022 Total and Violent CSIs were 4th highest, and Non-Violent CSI was 6th highest among theses other police services.

Owen Sound's historical CSIs back to 2012 are shown in Figure 4. Similar to the national trends, the Total CSI was on an upward trend prior to the pandemic, with consecutive increases from 2014 to its peak of 110 in 2020. Since 2017, the Violent CSI has surpassed the Total and Non-Violent CSIs in Owen Sound, remaining over 100 since 2018. After two consecutive years of decline in 2020 and 2021, the Non-Violent CSI in Owen Sound is on the rise again.

Clearance rates represent the portion of criminal incidents cleared by charge or cleared otherwise by police. The total weighted clearance rate takes into account both violent and non-violent offences and weights by severity. In 2022, Owen Sound's total weighted clearance rate of 48% was higher than Ontario and Canada, and on par with the average among the other smaller police services (Figure 5). Owen Sound's 2022 Total, Violent, and Non-Violent weighted clearance rates all declined from the previous year, with the Violent clearance rate most significantly by 20%, from 77% down to 61% - the lowest recorded Violent clearance rate in the past ten years.

In terms of actual counts of criminal violations, there were 2,393 Criminal Code violations reported to OSPS in 2021, or 2,489 if traffic and federal statute violations are included. This was an overall increase in volume of 18% from 2021 (Figure 7), driven mainly by increases in property crimes and other Criminal Code offences.

There were 534 reported violent crimes or crimes against persons in Owen Sound in 2022, which was down by -3%. As shown in Figure 8, Level one assaults (187), uttering threats (116), and criminal harassment (79) were the most numerous offences in this category. Notable increase were reported in: Sexual Assault Level one (44 in 2022 compared to 24 in 2021); Assault Level one (187 from 174); and Robbery (9 from 6). Notable decreases were reported in: Uttering threats (116 in 2022 compared to 136 in 2021); Criminal harassment (79 from 97); and Assault, level two weapon or bodily harm (43 from 51).

Non-violent crimes include both crimes against property (1149) and other Criminal Code offences (710), which were both up in 2022 by 24% and 29% respectively. The most numerous non-violent offence types are also the ones that experienced significant increases (Figure 9), including: theft under \$5000 or under including shoplifting and from vehicle (609 in 2022 compared to 475 in 2021); administration of justice violations (+51.1%), including: fail to comply with order (245 from 210), fail to appear (164 from 0), and breach of probation (151 from 162); fraud (202 from 159), and mischief (209 from 165).

Dividing the total criminal code violations (excluding traffic) by the total authorized sworn officers in a police service is an indicator of the volume of criminal workload per officer. On average, police officers at OSPS handled 58 criminal offences each during 2022, compared to 23 in Ontario or 30 in Canada (Figure 10). This workload indicator is up from 49 in 2021; higher than the 2021 and 2022 average of 36; and is now the highest per officer compared to the other Ontario municipal police services serving less than 50,000 people. It is also important to emphasize that this does not include the many non-criminal matters that place demands on police such as mental health calls, check wellbeing, disputes, missing persons, or sudden deaths, and does not include any community policing or proactive activities.

OSPS continue to work with community partners and are committed to community policing efforts that will address long term solutions to issues influencing the safety and wellbeing of Owen Sound.

FINANCIAL/RISK IMPLICATION(S):

There may be financial and risk implications as a result of increased volume, severity, and complexity of crime in terms of the demands on police resources required to investigate and lay charges.

OPERATIONS PLAN:

Measuring and monitoring police-reported crime in Owen Sound helps to better understand the community safety challenges in the community. Addressing safety concerns identified by the community, and addressing controlled substances, firearms, and violent crimes are two goals within the strategic priority of Community Safety.

ATTACHMENT(S):

- Police-Reported Crime in Canada, 2022, Infographic. July 27, 2023. Statistics Canada.
- Presentation: Owen Sound Police Service Police-Reported Crime, 2022.

SUBMITTED BY:

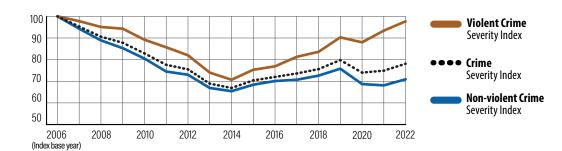
Marg Gloade, Strategic Analyst

POLICE-REPORTED

CRIME IN CANADA, 2022

THE CRIME SEVERITY INDEX (CSI)¹ INCREASED FOR THE SECOND CONSECUTIVE YEAR, UP 4% IN 2022.

The Violent CSI rose in 2022, reaching its highest point since 2007. The Non-violent CSI also increased, but remained lower than before the start of the COVID-19 pandemic.



Many property-related crimes drove the increase in the CSI throughout Canada, including:



IN 2022, THE CSI ROSE ACROSS MOST OF CANADA

☐ CSI value, 2022 Percentage change in CSI,

Y.T. 207.6 -5% CANADA	2021 to 2022
N.W.T. 436.8 +8% Nvt. 379.7 -4% 78.1 +4% B.C. 100.4 +4% Sask. 152.5 +3% Que. 59.7 +6%	N.L. +6% P.E.I.
58.5 +4%	59.3 +6% N.S. 74.7 +3%

FIVE LARGEST

increases and decreases in the CSI by census metropolitan area (CMA)

Increases in breaking and entering, robbery and other types of theft drove the relatively large increases in some CMAs.

★ INCREASES		
1. Gatineau	+20%	
2. Winnipeg	+20%	
3. St. John's	+19%	
4. Toronto	+14%	
5 Ottowa	⊥10%	

■ DECREASES		
1. Windsor	-11%	
2. St. Catharines–Niagara	-9%	
3. Lethbridge	-8%	
4. London	-8%	
5. Moncton	-6%	

IN 2022, THERE WERE 874 VICTIMS OF HOMICIDE IN CANADA, 78 MORE THAN IN 2021.

GANG-RELATED



Gang-related homicides continued to account for about one-quarter of all homicides; 82% of these were committed with a firearm, most often a handgun.

Source: Statistics Canada, Canadian Centre for Justice and Community Safety Statistics, Uniform Crime Reporting Survey, 2022.

SPOUSE OR INTIMATE PARTNER

49%



4%

women men

INCIDENTS



The proportion of religion were down. women who were killed by their spouse or intimate partner was approximately 11 times higher than the proportion of men.²

- While the crime rate measures the volume of crime, the Crime Severity Index (CSI) measures both the volume and severity of crime. To determine severity, all crimes are assigned a weight based on actual sentences handed down by courts in all provinces and territories. More serious crimes are assigned higher weights, while less serious crimes are assigned lower weights. As a result, more serious offences have a greater impact on changes in the index.
- 2. Excludes 30% of homicides where the accused was not identified.

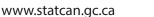
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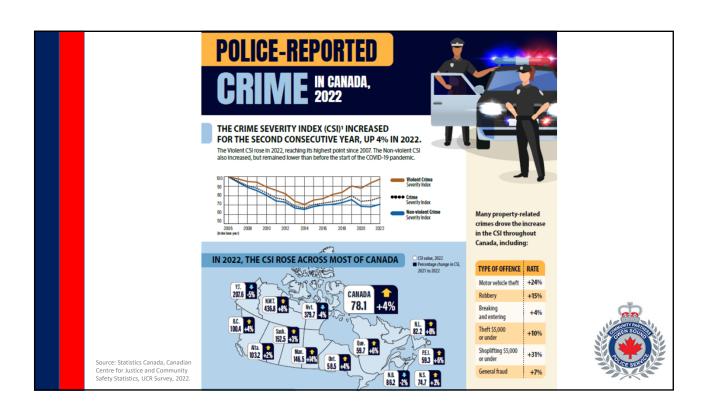


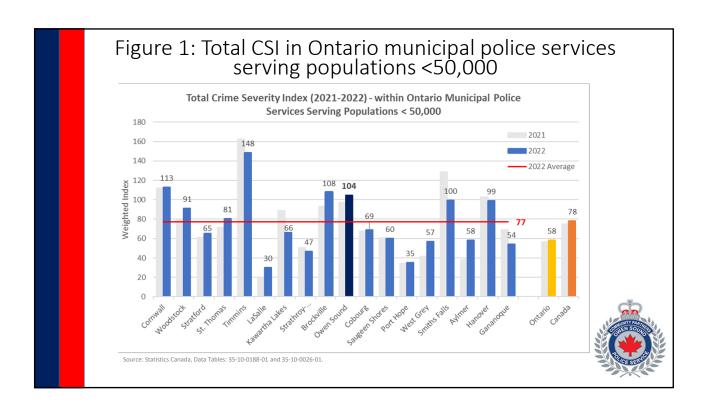


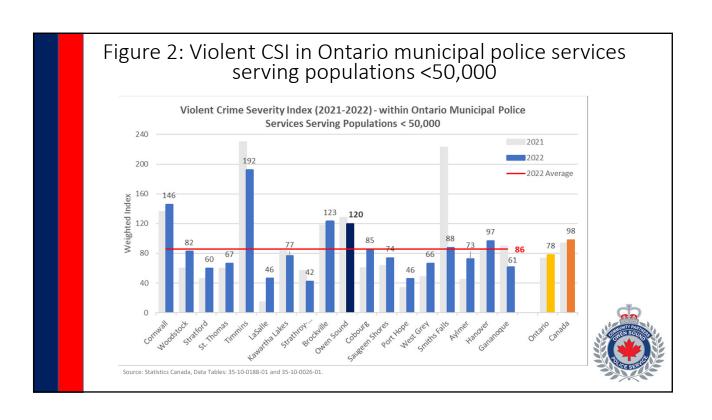
Owen Sound Police Service Police-Reported Crime, 2022

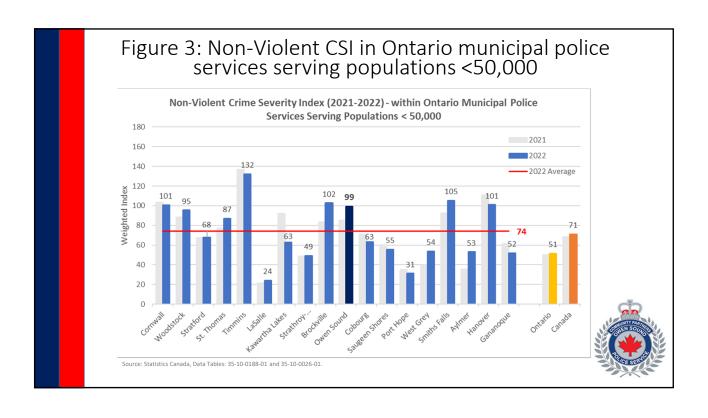
Presentation to the Owen Sound Police Services Board September 27, 2023

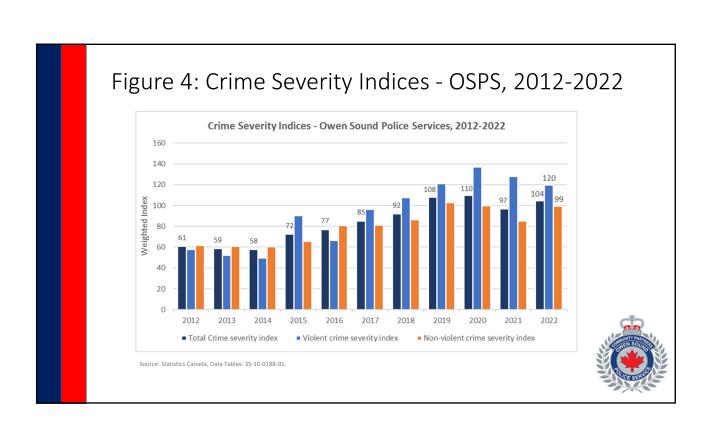


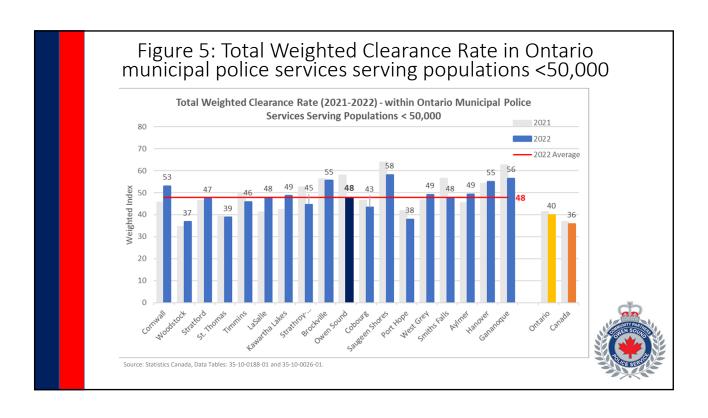


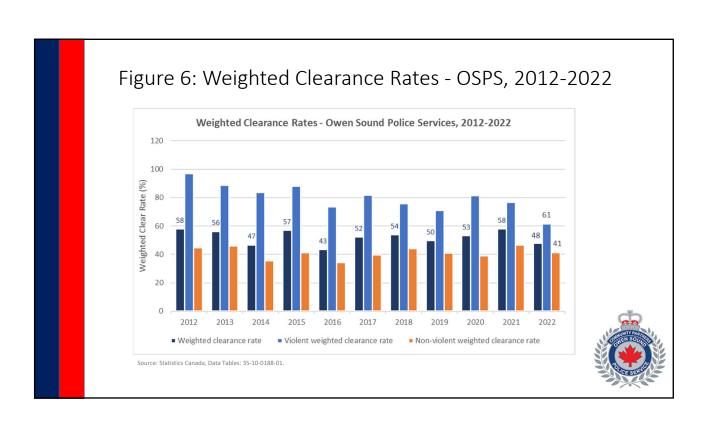


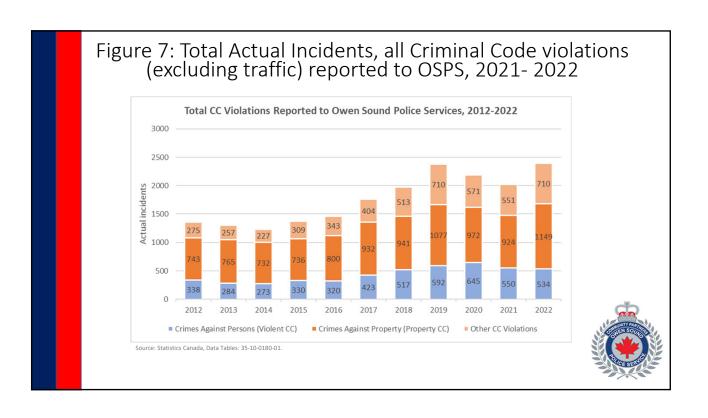


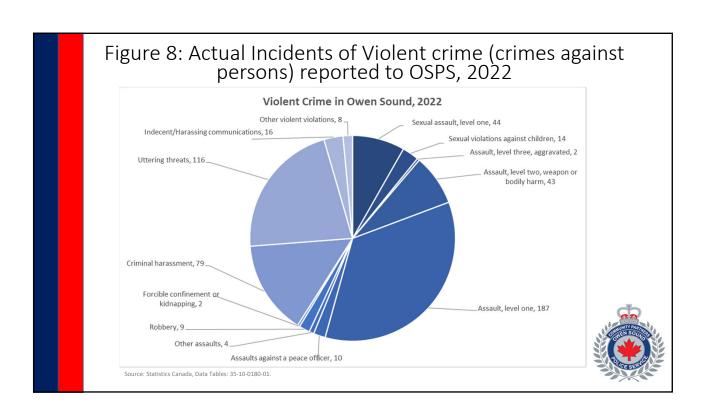


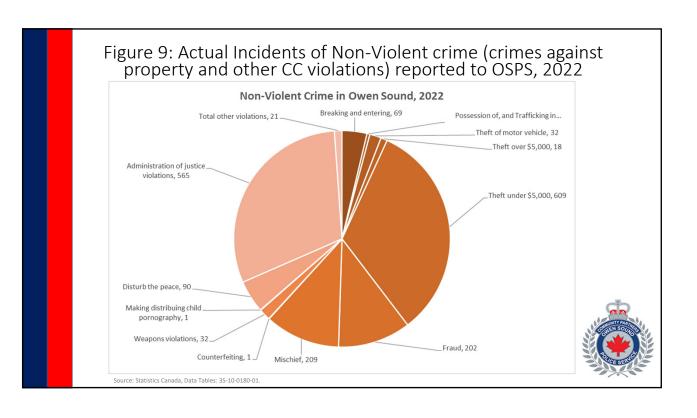


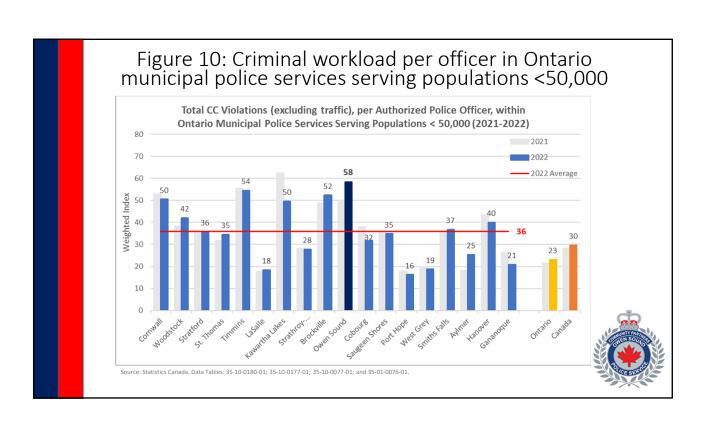














August 3, 2023

Owen Sound Police Service Board City of Owen Sound 808 2nd Ave. E. Owen Sound, Ontario N4K 2H4

RE: Transportation Services - Owen Sound Taxi By-Law No. 2020-01

Dear Owen Sound Police Service Board

The Owen Sound & District Chamber of Commerce met with the City of Owen Sound and Grey County, to discuss issues of transportation for our community, local businesses, and the current taxis and vehicles for hire bylaw 2020-01. They suggested we bring our concern to the Police Service board.

The lack of transportation services is having a major impact on residents, businesses, and tourists. It also affects our economy.

The Chamber feels that there is a need to revisit bylaw 2020-01 to allow taxis to increase their current minimum fare in relation to the current economy as well as look at how it prohibits the opportunity for ride-share enterprise in the city.

There has been discussion with:

- a local transportation company who indicates that there are roadblocks to provide a service that is needed in this area.
- Businesses are losing revenue.
- Students can not get services provided on the sunset strip (movies, groceries)
- Employers drive employees home after their evening shift.
- Visitors who dine out can not get a service to take them home or back to their hotel in the evening.

The Chamber recommends that the Police Service Board look at Fares increasing up to and including a free business model where companies can charge what they need to be successful. Additionally, we ask that the Board look at costs and fees for these organizations to help make this more viable for taxi and ride sharing businesses alike.

We would appreciate it if these issues can be brought to your September meeting for discussion and review in order to implement the proposed changes prior to the 2024 summer season.



If you would like to speak with myself or Jason Hemstock, Chamber Board Chair, by all means contact us.

Kind regards

Sincerely,

Diane Austin, CEO

Owen Sound & District Chamber of Commerce 519-376-1025 email: diane@oschamber.com

cc. Jason Hemstock, Board Chair, Advocacy Committee Chair

Crime Stoppers of Grey Bruce Inc.

P.O. Box 1119, Owen Sound, Ontario N4K 6K6

1-800-222-TIPS (8477)

Submit a Secure Web-Tip at cstip.ca or get the P3 Tips Mobile App



Phone: 519 371-6078 eMail: crimestopgb@bmts.com

Program Coordinator's Report APRIL 1 TO JUNE 30, 2023 – Q2 Drew Kalte

DISTRIBUTION

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County of Bruce

Fax: 519 371-1275

Web: crimestop-gb.org

TIP STATISTICS FOR APRIL 1 TO JUNE 30, 2023

- Total Tips (Phone, Web, and Mobile, including follow ups): 743
- New Tips (Phone, Web, and Mobile): 203

Tips Allocated: 221 (18 tips were allocated to multiple recipients)

• Grey Bruce OPP: 86 (39%)

South Bruce OPP: 56 (25%)

The Blue Mountains OPP: 2 (1%)

Owen Sound Police Service: 29 (13%)

Hanover Police Service: 22 (10%)

Saugeen Shores Police Service: 7 (3%)

West Grey Police Service: 5 (1.5%)

Neyaashiinigmiing First Nation Police: 3 (1.5%)

Ontario MNRF: 2 (1%)

Ontario MOF (contraband tobacco): 3 (1.5%)

Ontario MECP (environment, conservation, parks): 0 (0%)

OPP Contraband Tobacco Enforcement: 3 (1.5%)

OPP Historic Crimes: 0 (0%)

OPP AGCO Investigations: 0 (0%)

OPP Anti Human Trafficking Coordination Unit: 2 (1%)

RCMP: 0 (0%)

• CBSA: 0 (0%)

Équité Association (insurance fraud): 1 (0.5%)

Animal Welfare Authorities: 1 (0.5%)

Crime Stoppers of Grey Bruce Statistics Since Inception May 1987		
Tip Reports	18,204	
Arrests	1,775	
Charges	2,490	
Cases Cleared	2,741	
Property Recovered	\$4,757,831	
Narcotics Recovered	\$50,260,035	
Rewards Approved	\$287,310	

Tip Totals Year to Date

 203 new tips have been received during the second quarter of 2023, which is ahead of the second quarter of 2022 by 73 tips.

MEDIA

- LITE 99.3, Bayshore Broadcasting, Bounce Radio 92.3, Blackburn Radio (Cool 94.5 & 101.7 The One), Shoreline Classics, and Bluewater Radio continue to receive Crime of the Week segments that are sent out from our office on a weekly basis.
- Monthly Crime of the Week columns are forwarded to the Bruce County Marketplace magazine.
- Crimes of the Week are being forwarded to the Owen Sound Hub and the Saugeen Times online news, as well as Eastlink TV.

FUNDRAISING

- Nevada ticket revenues are declining but continue to assist in funding eligible expenses.
- We applied for funding from the Port Elgin, Hanover, and Owen Sound Walmarts for 2023 and are awaiting outcomes.
- We received a \$1,500 donation from the 2022 CFOS-Sun Times Christmas Fund Broadcast.
- We applied to the Community Services Recovery Fund, however funding was declined.
- In the second quarter of 2023 Georgian Bluffs, the Brockton PSB, Arran-Elderslie, Meaford, and the Owen Sound PSB donated to our program, and we are very grateful for their support. We continue to reach out to each of the Police Services Boards and Municipalities of Grey and Bruce to request funding commitments for our program.
- In the second quarter of 2023 the Meaford Legion generously donated to our program.
- Our 31st Annual Golf Tournament took place on Thursday June 1, 2023 at Saugeen Golf Club in Port Elgin and raised \$24,000.
- We have ongoing 50/50 raffles in conjunction with classic car show events on June 25th, August 13th and September 26th; plus our Sauble Beach Tuesday night 50/50 raffles (June 13th to September 12th).
- We are holding a summer-long 50/50 raffle to be drawn at our "Rock & Rewards" fundraiser at the Owen Sound Legion on October 14, 2023, where we are featuring a live band and a silent auction.

EVENTS AND PROMOTIONS

- The spring 2023 edition of TIPSTER Magazine was released in April, featuring articles and editorials focusing on regional current and historic crimes and community safety topics, and has been very well received by our partners and the community.
- Attended the Meaford 50+ Lifestyle and Leisure Connections Fair on April 20, 2023.
- Attended the Saugeen Shores Police Service police week event on May 18, 2023.

CRIME STOPPERS BOARD

 With the resignation one member we currently have nine members on our Board of Directors. We are continuing to recruit new members to the Board and are seeking specific skill sets, such as a Treasurer and people with fundraising experience.

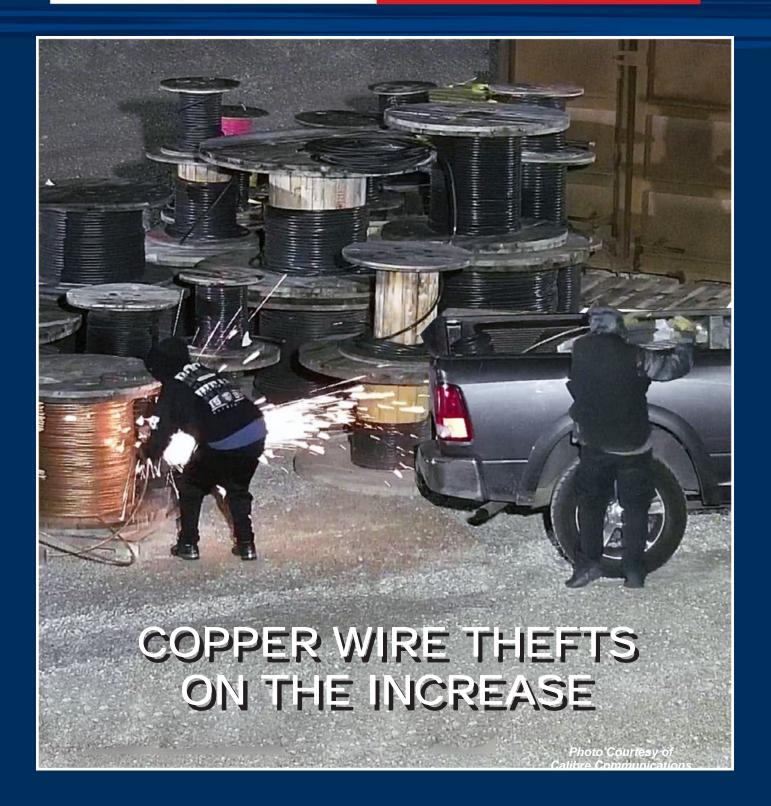
UPCOMING EVENTS

- We are participating in the Southampton Marine Heritage Festival "Fun in the Park" event on July 22, 2023.
- We are participating in classic car show events on June 25th, August 13th and September 26th; plus the Sauble Beach Tuesday night cruise nights (June 13th to September 12th). 50/50 tickets are sold at all these events.
- We are holding our "Rock & Rewards" fundraiser at the Owen Sound Legion on October 14, 2023, where we are featuring a live band, 50/50 draw, and a silent auction.

CRIME C STOPPERS OF GREY BRUCE INC.

Crime Stoppers of Grey Bruce

SUMMER 2023





SUMMER 2023 EDITION

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Over \$25,000 raised for Crime Stoppers work in Grey and Bruce Counties

A rising crime that affects everyone

Copper wire thefts leave homes in the dark, workers laid-off and lives lost.

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Human Trafficking victims rescued

Taking steps to remove graphic stabbing video from social media,

Police issue paving scam warning after multiple residents duped

Suspect arrested in mortgage fraud

A Tribute to the Supporters of the 31st Crime Stoppers Golf Tournament

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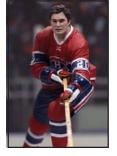
Crime Stoppers Golf Tournament a huge success



Great weather welcomed the 16 Crime Stoppers Volunteers and 152 Golfers to the Saugeen Golf Club on June 1st, 2023. This was the 31st year for this event organized by Germania Insurance, MacLean's Brewery and Bayshore Broadcasting. Special guest for the evening was hockey legend Peter Mahovlich.



Left to right are: Crime Stoppers of Grey Bruce Chairperson Peter Reid; Evan Hayter - Honorary Tourney Co-Chair; Dan Hill - Tourney Co-Chair; and Joe Dietrich - Tourney Co-Chair



In his 16-year NHL career, Pete Mahovlich totalled 288 goals and 485 assists for 773 points in 884 games. Internationally, he was a member of the 1972 Summit Series, in which he scored a memorable shorthanded goal in Game 2 of the series. He also played on the 1976 Canada Cup team.

Mahovlich is also the brother of former Canadian Senator and former hockey star Frank Mahovlich. The two were teammates on the Red Wings from 1967 to 1969 and on the Canadiens from 1971 to 1974.

Pete Mahovlich was a scout for the Edmonton Oilers before joining the Tampa Bay Lightning and then the Florida Panthers. He is currently retired and living in Florida.



A rising crime that affects everyone

Crime Stoppers of Grey Bruce and the South Bruce OPP are asking for the public's assistance in solving the theft of copper.

Sometime between August 18 at 2:00 p.m. and August 22, 2016 at 7:00 a.m. a Hydro One site located in the 700 Block of the Huron-Kinloss Town Line was forcibly entered and a quantity of copper wire was taken. The value of the stolen wire is estimated to be more than \$200.00.

Other Crime Stopper locations have also reported similar thefts. For the second time in a month, some rural Kingston, Ont., residents were without internet as a thief cut a fibre optic cable to steal copper.

It was another day of lost business for Josh Anderson when his internet service was suddenly interrupted due to an intentionally cut telecommunication cable. "I woke up early this morning, had alerts that the internet was down at our small business and, lo and behold, the fibre was down again," said Anderson.

Kingston Police were called to the area north of Kingston to investigate theft of a section of Bell telecommunications line. The cables, much like catalytic converters, have precious metals in them: copper.

Overnight it appears that someone cut down the Perth Road Cables and made off with the copper, much to the chagrin of people like Anderson.

"For businesses out here, it's crippling. I mean, fibre's a great service until somebody does this," added Anderson.

Kingston city councillor Gary Oosterhof, who represents the affected area, said his first concern was peoples' safety.

"People have certainly seen what's happening and



it's pretty devastating. I can imagine it's not going to be easy to fix, so we certainly hope that this doesn't happen again," he said.

A representative from Bell Canada told Global News in a statement: "In this latest incident, thieves cut down a section of telecommunications fibre cable to steal the copper wire, disrupting service for more than 1,000 customers."

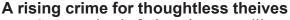
It's a problem that Oosterhof and Anderson said needs a solution. "There are measures that, you know,

could be implemented I think to make it less attractive to be stealing copper," said Oosterhof.

"I feel like more regulation around the recycling and scrap industries. It's the same situation of stealing catalytic converters. It's the same," added Anderson.

Kingston Police said that the matter has been handed over to an investigator, and Bell is urging anyone who sees suspicious activity

around electric lines to call police or Crime Stoppers..



Copper wire thefts have been steadily on the rise across North America, thanks to recent upswings in its selling price. Nova Scotia, New Brunswick, Ontario, Saskatchewan and Alberta have all reported recent increases in the frequency of copper wire thefts on businesses, homes and construction sites alike.

There is a tragic part to this form of crime:

- In 2007, a father and son in Radford, Va., were electrocuted while allegedly trying to steal copper pipe from air conditioning units on top of an abandoned manufacturing plant.
- Earlier last summer, a man was killed in West Virginia while allegedly trying to steal copper from utility lines.
- In late July, a man was severely burned and was found dangling from atop a utility pole after allegedly trying to steal copper from the electric company.

Big risk for a small return

Such cases are on the rise, said John Shepelwich, a spokesman for Appalachian Power. "Certainly I would think a person would have to be pretty desperate. The risks that these people are taking are so high and the return is probably pretty small."

Copper has been used for thousands of years and is distinctively known for its reddish brown color. Thieves have stolen the valuable metal for decades, often from construction sites, factories, land-line phone companies, and even coal mines. But the theft of cop-

per from electric utilities is more likely to make headlines, partly because it often causes power outages, and because it can result in deadly consequences.

While copper wire thefts aren't anything new, Dana Lohnes, Bell Aliant's director of field operations for Atlantic Canada, said levels have certainly increased since "late summer [2022], heading into the fall."

Copper wire thefts in Nova Scotia are estimated to have resulted in \$1.4 million in losses to businesses, homes and government departments, accord-

ing to police.

But far more can be lost in a copper wire theft–interfering with electrical units housing the metal can be extremely dangerous. A recent theft in Spryfield, N.S. resulted in a brief power outage for more than 11,000 hydro customers, while another local theft had a far more tragic outcome after police discovered a body near a Nova Scotia power substation. The medical examiner con-

cluded the man died of electrocution.

"We're investigating the attempted theft of copper wire," police said on Feb. 7, following the discovery.

In New Brunswick, Codiac Regional RCMP says reports of copper wire theft come in almost weekly. Bell reported 50 thefts in the province between October and December, which prompted the company to hire private security.

In Ontario, provincial police are seeking information after copper wire was cut directly from a Belleville telecommunications line, resulting in nearly \$10,000 worth of damage. In August 2022, Leduc, Alta., police reported that nearly \$500,000 worth of copper wire was stolen from a trucking business in the hamlet of Lac La Biche.

Current and former employees suspect

Given the intricacy and danger of dealing with copper wire, some experts suggest thieves have some knowledge of working with metal.

"We find these thieves are generally people who've worked in some type of industry where they understand metal," said Ben Stickle, associate professor in criminal justice at Middle Tennessee State University. He went on to list occupations in roofing and HVAC as examples.

Last year, Statistics Canada reported that metal thefts in 2021 in Canada were at the highest levels recorded since 2013.

Stickle told the CBC that he doesn't expect the problem to disappear anytime soon, especially with a higher focus on electrification on the horizon.

CRIME STOPPERS WATCH BOARD

Armed Robbery



(FEVERSHAM) On May 19, 2023 at 5:00 p.m. police responded to a robbery at a financial business on Grey Road 2 in Feversham. It was reported that two individuals armed with a firearm entered the business, bound the employees, and stole a quantity of currency.

One suspect was described as male, black, thin build, 5'8"-5'10" tall. The second suspect was described as male, thin build, and 5'8"-5'10" tall.

30,000 broiler chick heist



(SOUTH HURON, ON) - Huron County Ontario Provincial Police is investigating the theft of approximately 30,000 chicks from a farm in South Huron.

On Thursday April 20, 2023, Huron OPP officers rece ived a report that the 15-day-old baby chicks were stolen sometime overnight on April 19/20 between approximately 3:30 p.m. and 2:20 a.m.

The chicks are valued at \$1.40 each which calculates to a total of \$42,000 in losses.

These chickens have been bred to grow very big very quickly (especially their breast muscles), and most reach slaughter weight at just six to eight weeks old. If you are a person with knowledge of this industry an anonymous tip could be submitted to Crime Stoppers around July 1st if any unusal transactions occurr involving large quantities of broilers.



Denali trailer stolen



(TOWN OF ERIN, ON) -Wellington County Ontario Provincial Police are actively investigating a theft occurrence from Third Line, Erin. It was reported that between April 4, 2023, and May 21, 2023, unknown individuals stole a white, 32', Dutchman Denali fifth wheel camper trailer.

Contact: Constable Joshua Cunningham

\$9,000 In tools stolen from trailer

(GODERICH, ON) - Huron County Ontario Provincial Police is investigating the theft of tools from a locked trailer in Goderich.

On May 8th, 2023, police received a report that numerous construction tools were stolen from a locked enclosed trailer sometime between May 5th and May 8th. The trailer had been parked at a construction site near Cove Road in the Town of Goderich. The suspect(s) damaged the lock to access the trailer, then stole various DeWalt brand power tools and a Topcon Laser device.

Shop break, enter and theft

CENTRE WELLINGTON, ON) - On March 31, 2023, Wellington County Ontario Provincial Police responded to a theft at a business in Centre Wellington. It was reported that two individuals entered the retail store and stole approximately \$3000 in products.



Professional Shoplifting



(FERGUS ON) - On April 9, 2023, members of the Wellington County Ontario Provincial Police received a report of theft that occurred at a retailer on Tower Street South, Fergus. It was reported that two unknown persons shoplifted approximately \$10,000 in cosmetics.

Suspect 1 - Black toque, black coat, grey Adidas pants with black stripes, black shoes, carrying red shopping bag.

Suspect 2 - Black baseball cap, black face mask, red shirt, jacket, black pants, black shoes, carrying large black duffel bag.

Vehicle - White new model Volkswagen sedan.

Harley Davidson with sidecar stolen



(ARRAN TWP) Sometime between 3:00 p.m. and 6:20 p.m. on May 18, 2023 a black Harley Davidson Electra Glide motorcycle, bearing plate 9V8P1 and valued at \$20,000, was taken from a location along the B Line in Arran Township.

The serial number for the stolen motorcycle is **5HD1FV4177Y614467.**

Three fires in close proximity under investigation



(MOUNT FOREST) - On June 4, 2023, at approximately 3:00 a.m., Wellington County Ontario Provincial Police (OPP) responded to two fires in Mount Forest. The first was a structure fire at a business on Sligo Road West and second was a shed and vehicle fire on Cork Street. No injuries were reported, and initial estimates puts the combined loss at over one million dollars.

On June 7, 2023, at approximately 5:00 p.m., the Wellington County OPP and the Wellington North Fire Department responded to a report of a vehicle on fire in a field off of Sligo Road East. The Wellington County OPP Crime Unit is continuing to investigate bur unsure if all are related.

Investigators are considering the fires suspicious and are continuing to investigate. The Office of the Fire Marshal was notified.

Stolen trailer used in major lawn mower theft



(MOUNT FOREST) - Sometime overnight between 11:30 pm April 11, 2023 and April 12, 2033, a black 14 foot enclosed trailer with "Weber Lane" on the top of it and with Ontario license plate **R3873T** was stolen from a business in Mount Forest.

Between April 11, 2023 at 1 1:30 p.m. and April 12, 2023 at 1:00 a.m., two zero-turn lawn mowers were stolen from a second business in Mount Forest. A dark coloured pick-up truck pulling a trailer that matched the description of the stolen trailer was observed on the property. A person of interest was also observed and is described as a white male, medium build wearing jeans, a blue and black/grey coat, a black balaclava, black and red gloves and brown footwear. Photographs are attached.



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Georgian Bluffs - Business Break & Enter



On January 7, 2023 police responded to an alarm at Peavey Mart, located on the Sunset Strip in Georgian Bluffs, and discovered that a suspect gained access to the store and broke into a locked glass display, stealing three handgun style BB guns and a pellet rifle, valued at \$568. The suspect fled on foot prior to police arrival.

The suspect was recorded on security video and appeared to be a male in his 30's, wearing a black face covering, red/orange winter jacket, a purple "DC" sweatshirt, gray toque, blue jeans, black shoes, gloves, and a dark coloured backpack.

Chatsworth - Theft (Shoplifting)





Police received a report of theft that occurred at a retailer in Chatsworth. It was reported that an unknown person entered the store and shoplifted a quantity of goods.

Three pickup trucks stolen in one day







On Tuesday, June 13th, 2023, Huron OPP officers received reports of three separate vehicle thefts as follows:

- 1) Central Huron Clinton: Black 2005 GMC Sierra pickup truck with Ontario plates #85522NC and serial #2GTEK13T851207937 was stolen from an Albert Street address between 10:00 a.m. 11:30 a.m. on June 13th.
- 2) South Huron South of Exeter: Red 2004 GMC Sierra pickup truck with Ontario plates # BR15816 and serial # 1GTEC14X04Z298352 was stolen from an address on London Road at approximately 3:40 p.m. This vehicle has multiple stickers attached to it, and aftermarket rims and tires. (Last seen travelling southbound on London Road).
- 3) Central Huron Clinton: Black 2001 GMC Sierra pickup truck with Ontario plates # 5597HS and serial # 2GTEK19T911130349 was stolen from an Ontario Street address at approximately 8:45 p.m. (This vehicle was involved in a fail-to-stop incident with police and managed to escape. Last seen travelling southbound on London Road).

(All Photos are simulated)

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Guelph police want to know if this is your stuff

(Guelph Today)







A search following an arrest, for breach of condition, led to suspected fentanyl and stolen property being found, police say.

Guelph police are looking for the owners of property believed to be stolen following a man's arrest Thursday morning.

Officers patrolling on Speedvale Avenue West spotted a sitting in the driver's seat of a vehicle and knew him to be on a release order with a condition not to occupy any driver's seat. The man was arrested for breaching the order, and a subsequent search revealed a small amount of suspected fentanyl, two stolen licence plates and a quantity of tools believed to be stolen.

A 38-year-old is charged with failing to comply with a release order, two counts of possessing stolen property and possessing a controlled substance. He will appear in a Guelph bail court June 6, 2023.

Anyone who recognizes the seized tools is asked to call Constable Bakir Medencevic at 519-824-1212, ext. 7235, or email him at bmedencevic@guelphpolice.ca.

Calgary police arrest two in series of online marketplace thefts

(Calgary Herald)

Two teens have been arrested in connection to a dozen robberies in Calgary in response to online ads for iPhones for sale.

The thefts occurred between April 23 and May 29 across the city. A buyer using the Facebook profile with the name "Chris Luma" would respond to the ad, show up at the meet and then take off without paying. It is believed multiple suspects were using the same account. Multiple reports of the same getaway vehicle led Calgary Police Service investigators to two suspects.

On June 5th, search warrants were executed and three young persons arrested and property recovered.

Police say to be cautious of selling to online profiles that have recently been created, and have few personal photos or friends. They also encourage people to meet in a public place where there is CCTV coverage like a coffee shop or police district parking lot and to bring someone with you. Saugeen Shores Police station has such a location.

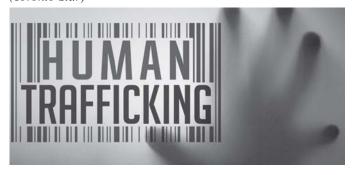
Refrain from going to a stranger's house to deliver items or meeting at your own residence.

Request an e-transfer instead of cash, as this will serve as a deterrent for thieves, and do not factoryreset your phone until the sale has been completed as it can still be tracked with "Find My App."

Stay alert and observe your surroundings. If something feels wrong (like an overly nervous buyer), back away from the sale. Always report suspicious people, behaviour or crimes in progress to law enforcement by calling 9-1-1 or contact Crime Stoppers.

Human Trafficking victims rescued

(Toronto Star)



Peel police say they have rescued 13 human trafficking victims through a multi-jurisdictional human trafficking investigation dubbed 'Project Pacific.'

In a press conference Peel police also announced the arrest of five people as part of the year-long investigation.

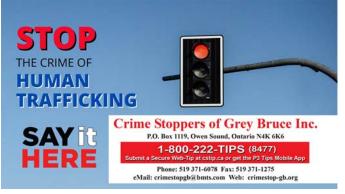
Peel police also announced the seizure of over \$48,000 of property and currency.

Det. David Laing, with the Specialized Enforcement Bureau — Vice/Human Trafficking division said the investigation started in April 2022 after Peel police received a community complaint regarding an illegal bawdy house operating out of a condominium in Mississauga.

"Members of this criminal network were using the vulnerabilities of the victims to coerce and manipulate them into working and living within these illegal (bawdy houses)," said Laing.



519-369-3244 - www.nfp.ca



Police say all 13 victims are of Chinese descent and have various immigration statuses; 12 of the 13 were recruited domestically.

On March 27, police executed a residential and vehicle search warrant in Mississauga and two residential search warrants in Milton in Markham resulting in the arrest of two women.

Deputy Chief Nick Milinovich, of the Investigative and Emergency Support Services Command added that the GTA is a "major hub for human trafficking."

"Human trafficking is something that can happen anywhere to anyone," he said.

Laing said police believe there are additional victims and witnesses.







Fraud awareness during Seniors Month

June is Seniors Month in Ontario and the 2023 theme is "Working for Seniors." The Ontario Provincial Police (OPP) would like to raise awareness about frauds that target Ontario seniors, who have spent their entire life saving funds for their golden years. The OPP asks that we work collectively at sharing important fraud prevention tips with seniors in your life.

Being able to recognize frauds targeting seniors will go a long way in helping to combat cyber enabled frauds. With the public's help they want to deliver information, tips and strategies for Ontario's Seniors.

In 2022, the Canadian Anti-Fraud Centre (CAFC) received fraud reports totalling a staggering \$531 million in victim losses. A devastating \$138 million (26%) in losses were reported by senior victims. According to the CAFC, seniors lose on average 33 per cent more than other demographics. It is estimated that only five to ten per cent of victims report scams



and frauds to law enforcement.

According to the CAFC, in 2022, the top frauds affecting seniors were:

- Investment frauds represented \$79.1 million in reported losses in 2022. Ontario victims reported losing over \$36.5 million.
- Romance frauds represented \$19.5 million in reported losses in 2022. Ontario victims reported losing over \$8.8 million.
- Service scams represented \$8.5 million in reported losses in 2022. Ontario victims reported losing over \$6 million.

- Extortion frauds represented \$7.7 million in reported losses in 2022. Ontario victims reported losing over \$542,000.
- Emergency-Grandparent scams represented \$7.1 million in reported losses in 2022. Ontario victims reported losing over \$4.3 million.

Remember...if you fall victim to a fraud or know someone who has, contact your local police service to report the crime and report it to the CAFC at 1-888-495-8501 or online on the Fraud Reporting System (FRS), even if a financial loss did not occur.

The OPP encourages the public to visit the CAFC website to learn more about the frauds mentionedhere go to antifraudcentre-centreantifraude.ca.

Contact Information

Ontario Provincial Police D/Cst. John Armit, Anti-Rackets Branch (ARB) Tel: 613-299-8543 eMail: John.armit@opp.ca



Police issue paving scam warning after multiple residents duped



(Global)

Spring has sprung up across the area, as have paving scams, according to Waterloo regional police. The service has issued a warning to area residents after receiving numerous reports of people being victimized in paving scams.

Police say they have been contacted by seven people this month who were duped by phony contractors, with losses totalling more than \$40,000.

In one case, a group of people approached one victim to say they were doing paving work near Moore Street in Cambridge.

The victim paid them cash to come back the following day to pave their driveway but they never did the work.

In this case, the victim never signed any paperwork with the group, according to police.

Police say residents should research door-to-door companies offering these types of services to confirm their legitimacy before they provide any payment.





Suspect arrested in mortgage fraud

A man renting a home impersonated the owner, applied for a mortgage and then took the funds, Toronto police allege, and officers say the suspect may have committed other similar crimes.

Toronto police said in a news release Thursday



Jay A. MacDougall

that beginning in May 2021, the suspect rented a home using an online rental application. While renting, the suspect allegedly obtained identity information on the homeowner.

The suspect then impersonated the homeowner, applied for a mortgage on the property, and collected the proceeds, police said.

On May 25, Toronto resident Jay Allen MacDougall, 42, was ar-

rested. He's been charged with five counts of fraud over \$5,000 and laundering proceeds of crime.

"Investigators believe he may have committed other similar crimes and are requesting the public to contact them with any information," police said.



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Owen Sound

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Mildmay

Lisa Thompson, MPP Huron-Bruce

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New-Life Mills, P & H Milling Group Hanover

Nottawasaga Inn Resort Alliston

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Owen Sound KIA Owen Sound

Paramount Theatre Hanover

Partner AG Tara

Port Elgin

Pike Lake Golf Club

Port Elgin Home Hardware

Red Bay Lodge Mar

Rexall Owen Sound

Ripley's Aquarium of Canada

Toronto

Roberts Farm Equipment Chesley

Roc N Duke's Pet Supplies Owen Sound

Sauble Golf & Country Club South Bruce Peninsula

Saugeen Golf Club Port Elgin

Saugeen Golf Club Wingham

ServiceMaster Grey Bruce Owen Sound

Shouldice Designer Stone

Shallow Lake

Somerhill Golf Club

Tiverton

Southampton Golf & Country Club

Southampton

Southampton Home Hardware

Southampton

Southampton Market

Southampton

Sparlings Propane

Flesherton

Steven's Restaurant & Villa Motel

Markdale

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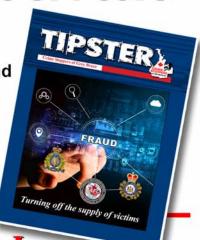
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OSPSB Policy and By-Law Review

The initiation of the Board Policy and By-law Review project began in November 2022. The project team collaborated with consultant Dave Preston to ensure compliance with ministry guidelines and to identify any absent policies or by-laws. Following a meeting on February 8th, the team assembled a comprehensive inventory of 24 by-laws and over 94 policies. During this process, the team discovered duplications, references to other policies or bylaws in need of updating, minor spelling errors, and discrepancies in language regarding financial reporting compared to the protocol agreement in three specific areas.

On March 16th, 2023, a thumb drive containing the policies, by-laws and a policy review document were distributed to all board members. Following that, a special board meeting was held on May 15th, 2023. During this meeting, the board, with the guidance of Dave Preston, the consultant assisting in the review, reviewed a total of 98 board policies. With the exception of seven policies, all others received approval during the meeting on May 15th, 2023.

Moved by G. Pierce, seconded by B. O'Leary.

"That the final approval be granted for the reviewed and updated 91 policies" **CARRIED**

At the OSPSB July 5th, 2023 meeting the board was presented with the following remaining policies that required updates.

Listed below are the remaining policies:

- i. Al 0110SPSB Framework for annual reporting
- ii. LE-007OSPSB Hate/Bias Motivated Crime
- iii. LE 008OSPSB Hate Propaganda
- iv. OSPB General Policy 001 Policy Development
- v. OSPB General Policy Admin 003 Board Governance

The remaining two; Admin 016 Financial Management Policy and Admin 018 Reimbursement of Expenses have been combined into a new **OSPSB General Policy-010** Financial Management.

On August 22nd, 2023, the team convened a meeting with Dave Preston to discuss the minor adjustments needed for the remaining 7 policies. These remaining policies are scheduled to be presented to the board for their review and approval during the meeting on September 27th, 2023.

After receiving approval, the policies will undergo signing by both the Board Chair and the Board's Executive Assistant. Subsequently, an electronic copy will be stored on the board drive, hard copies will be kept in the board office, and once the website review is

finished, some will be made accessible on the OSPSB website. The OSPSB expresses its sincere appreciation to Dave Preston for his valuable expertise and guidance throughout this process.

(1) Ministry Recommended Procedures

Administration and Infrastructure

AI-001OSPSB Framework for Business Planning

AI-002OSPSB Skills Development and Learning

AI-003OSPSB Equal Opportunity, Discrimination and Workplace Harassment Prevention

AI-004OSPSB Communicable Diseases

AI-005OSPSB Use of Auxiliaries

AI-006OSPSB Use of Volunteers

AI-007OSPSB Management of Police Records

AI-008OSPSB Marked General Patrol Vehicles

AI-009OSPSB Safe Storage of Police Service Firearms

AI-010OSPSB Police Uniforms

AI-0110SPSB Framework for Annual Reporting

AI-012OSPSB Use of Force

AI-013OSPSB Speed Detection Devices

AI-014OSPSB Secure Holster

AI-015OSPSB Equipment-Body Armour

AI-016OSPSB Workplace Violence Prevention

AI-017OSPSB Acoustic Hailing Devices

Crime Prevention

CP-001OSPSB Problem Oriented Policing

CP-001OSPSBSP-001 Community Safety and Well-Being

CP-002OSPSB Crime Prevention

Emergency Response

ER-001OSPSB Preliminary Perimeter Control and Containment

ER-002OSPSB Tactical Units

ER-003OSPSB Hostage Rescue

ER-004OSPSB Major Incident Command

ER-005OSPSB Crisis Negotiation

ER-006OSPSB Explosives

ER-007OSPSB Ground Search for Lost Persons or Missing Persons

ER-008OSPSB Emergency Planning

ER-009OSPSB Underwater Search and Recovery Units

ER-010OSPSB Canine Units

Law Enforcement

LE-001OSPSB Community Patrol

LE-002OSPSB Communications and Dispatch

LE-003OSPSB Crime, Call and Public Disorder Analysis

LE-004OSPSB Criminal Intelligence

LE-005OSPSB Arrest

LE-006OSPSB Criminal Investigation Management and Procedures

(1) Ministry Recommended Procedures

LE-007OSPSB Hate Bias Motivated Crime

LE-008OSPSB Hate Propaganda

LE-009OSPSB Joint Forces Operations

LE-010OSPSB Internal Task Forces

LE-011OSPSB Search of Premises

LE-012OSPSB Search of Persons

LE-013OSPSB Police Response to Persons who are Emotionally Disturbed or have a Mental Illness or a

Developmental Disability

LE-014OSPSB Court Security

LE-015OSPSB Paid Informants & Agents

LE-016OSPSB Prisoner Care and Control

LE-017OSPSB Traffic Management, Enforcement and Road Safety

LE-018OSPSB Witness Protection

LE-019OSPSB Stolen or Smuggled Firearms

LE-020OSPSB Collection, Preservation and Control of Evidence and Property

LE-021OSPSB Elder and Vulnerable Adult Abuse

LE-022OSPSB Officer Note Taking

LE-023OSPSB Bail and Violent Crime

LE-024OSPSB Intimate Partner Violence Occurrences

LE-025OSPSB Supervision

LE-026OSPSB Missing Person

LE-027OSPSB Child Abuse and Neglect

LE-028OSPSB Criminal Harassment

LE-029OSPSB Preventing or Responding to Occurrences Involving Firearms

LE-030OSPSB Property Offence (Including Break & Enter)

LE-031OSPSB Drug Investigation

LE-032OSPSB Illegal Gaming

LE-033OSPSB Prisoner Transportation

LE-034OSPSB Sexual Assault Investigation

LE-035OSPSB Waterways Policing (Safety)

LE-036OSPSB Child Pornography - Internet Child Exploitation

LE-037OSPSB Sudden Death and Found Human Remains

LE-038OSPSB Fraud and False Pretence Investigation

LE-039OSPSB Homicide

LE-040OSPSB Parental and Non-Parental Abductions

LE-041OSPSB Proceeds of Crime

LE-042OSPSB Robbery

LE-043OSPSB Vehicle Theft

LE-044OSPSB Youth Crime

LE-045OSPSB Suspect Apprehension Pursuits

LE-046OSPSB Ontario Sex Offender Registry

LE-047OSPSB Police Response High Risk Individuals

Public Order Maintenance

PO-001OSPSB Public Order Units

PO-002OSPSB Police Action at Labour Disputes

PO-003OSPSB Policing Indigenous Occupations & Protests

(1) Ministry Recommended Procedures

Victims' Assistance

VA-001OSPSB Victim's Assistance

General Policies

OSPSB GP-001 Policy Development

OSPSB GP-002 Naloxone Administration

OSPSB GP-003 Board Governance

OSPSB GP-004 Accessibility Standards for Customer Service

OSPSB GP-005 Accommodations

OSPSB GP-006 Regulated Interaction with Community and Collection of Identifying Information

OSPSB GP-007 Flag Etiquette

OSPSB GP-008 Unsatisfactory Work Performance

OSPSB GP-009 Hearings Before the Board

OSPSB GP-010 Financial Management

REPORT TO THE OWEN SOUND POLICE SERVICES BOARD



SUBJECT: CRIMINAL INVESTIGATIONS BRANCH AND DRUG ENFORCEMENT / CRIMINAL

INTELLIEGENCE UNIT – JUNE 2023

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 27, 2023

RECOMMENDATION(S):

For Information

REPORT:

Investigations

Breach of Probation - (June 6th, 2023) – Members of CIB completed the investigation of a male party, currently on probation for convictions of sexual offences on minors and bound by a condition that he not contact, communicate or be in the presence of any females under the age of sixteen, who was living with a fifteen-year-old girl. The male, who is also a registered sex offender, must report any change of his address, which he failed to do. The male was arrested and charged with breaching his probation and failing to register his address as a requirement of the Ontario Sex Offender Registry.

Police Assistance - (June 15th, 2023) – D/Cst. Martin completed an interview of a child who resides in Owen Sound at the request of Ottawa Police Service in relation to a sexual assault investigation in Ottawa. Bruce Grey Child and Family Services were involved and monitored the interview which was subsequently provided to Ottawa Police.

Drugs offences – (June 9^{th} , 2023) – D/C Hawke and CIB completed an investigation into a male party that was trafficking drugs and believed to be in possession of a firearm. A search warrant was conducted at his residence after his arrest. The male was charged with Drug related offences.

Offensive Mail – (June 27th, 2023) – D/C Martin is investigating offensive mail being sent anonymously through Canada Post to residences within the City of Owen Sound that identify as a supporter of PRIDE. The letters are addressed to "Prideman", with the exception of one sent to business and addressed directly to them. Letters are being collected and will be processed forensically if they have not been opened. The investigation is ongoing.

Uniform Assistance

Drug Impaired investigation – (June 21st, 2023) – D/C Hawke conducted a Drug Recognition Evaluation on a male party that Platoon members had arrested. D/C Hawke conducted the evaluation and determined that the male was Impaired by Alcohol and drugs. The male was charged for Impaired Operation as a result.

Missing Person – (June 7^{th} , 2023) – CIB assisted in the investigation of a missing 15-year-old youth. Youth was located and found to be in good health.

Missing Person – (June 7th, 2023) Members of CIB assisted Platoon members in locating a missing male youth with developmental disabilities. D/C Martin located the youth outside of OSPS boundaries and he was safely returned to his family.

Sudden Death – (June 21st, 2023) – Members of CIB assisted patrol officers with the investigation into the sudden death of a 56-year-old, Owen Sound man. The investigation revealed that the deceased had died of a drug overdose after he had consumed fentanyl.

Suspicious Person – (June 22nd, 2023) Members of CIB and uniformed officers assisted the Waterloo Regional Police Service (WRPS) with observations of a bank robbery suspect who was in the Owen Sound area.

Domestic Assault - (June 24th, 2023) – D/Cst. Martin assisted patrol officers who investigated a male for domestic assault. The male, who has been identified as a High Risk Repeat Offender, is wanted for Domestic Assault and Assault with a Weapon, Theft, Forcible Confinement, Breach of Release Order and three counts of Breach of Probation.

Follow Up

Court – (1 June 2023) – D/C Hawke had court for a Sexual Assault Trial.

MMHART Statistics

Officer Referrals/ Consultations = 4
Follow Up's = 15
Community Support Consultations = 3
Community Support Referrals = 0
Incident Response/Support = 18
STAR cases = 0

Training

- CISO Technical Investigators Course Tracking Instructor D/Cst. Houston
- CISO Lawful Justification D/Cst. Houston
- The Power of Collaboration Violence Prevention Grey Bruce D/Cst. Martin

Meetings

- LEAPS General Monthly Meeting D/Cst. Houston
- Situation Table Weekly Meetings D/Cst. Bridgeman & D/Cst. Martin
- Domestic Violence Court Advisory Committee (DVCAC) Quarterly Meeting D/Cst. Martin
- High Risk / Repeat Offenders Team (HRRT) Monthly Meeting D/Cst. Martin

- D/Cst. Martin met with Jane Hartley from the Women's House Serving Bruce Grey regarding Third Party Reporting partnership
- Violence Prevention Grey Bruce Anti-Human Trafficking Monthly Meeting D/Cst. Martin
- Grey Bruce Public Health- Home Take Over Committee meeting- D/Cst. Bridgeman

<u>Other</u>

Law Enforcement Torch Run – (14 June 2023) - Members of CIB, along with other OSPS members, participated in the Special Olympics Torch Run from the OSPS station to the high school (OSDSS).

Drug Overdose Information

In June 2023 the city had one suspected drug related deaths.

To date, the city has had six (6) deaths from suspected drug overdoses.

The year 2022 ended with the Owen Sound Police Service having investigated a total of six (6) drug overdoses. A total of fourteen (14) occurred in 2021 and a total of eight (8) occurred in 2020.

Missing Persons

Active: Nil

FINANCIAL/RISK IMPLICATION(S):

Nil

OPERATIONS PLAN:

An investigations this month addressed one of the Board's strategic priorities in relation to Goal CS3 addressing controlled substances, firearms and violent crime, in that there was a focused investigative effort in recovering a firearm and controlled substances.

ATTACHMENT(S):

Nil

SUBMITTED BY:

D. Bishop, Inspector

REPORT TO THE OWEN SOUND POLICE SERVICES BOARD



SUBJECT: CRIMINAL INVESTIGATIONS BRANCH AND DRUG ENFORCEMENT / CRIMINAL

INTELLIEGENCE UNIT – JULY 2023

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 27, 2023

RECOMMENDATION(S):

For Information

REPORT:

Investigations

Criminal Negligence Causing Death - (July 2nd, 2023) – Members of CIB assisted uniform patrol with the investigation into the sudden death of a 2-year-old child. As a result, a 48-year-old male and 39-year-old female of Owen Sound were arrested and charged with Criminal Negligence Causing Death.

Homicide – (July 7th, 2023) – Members of CIB began investigating the suspicious death of a 47-year-old GTA area male, which as a result of the post-mortem was deemed a homicide. Cody HASSARD was charged with Second Degree Murder, Forcible Confinement and several firearms offences and Ashley Lynn DYKSTRA was charged with Accessory After the Fact to Murder, Forcible Confinement and several firearms offences. Both remain in custody and the investigation is ongoing.

Homicide – (July 11th, 2023) – Members of CIB are actively investigating the murder of a 17-year-old Brampton male at an apartment building in the City of Owen Sound. A 34-year-old Owen Sound male has been charged with First Degree Murder and remains in custody. The investigation remains ongoing.

Follow Up

Offensive Mail – (June 27th, 2023) – D/C Martin continued the investigation into offensive mail being sent anonymously through Canada Post to residences within the City of Owen Sound and are addressed to "Prideman".

MMHART Statistics

Officer Referrals/ Consultations = 3
Follow Up's = 0
Community Support Consultations = 0
Community Support Referrals = 0
Incident Response/Support = 0
STAR cases = 0

Training

D/Cst. Martin delivered training on Human Trafficking to the 2023 Summer Youth in Policing (YIPI)
 Students at OSPS

Meetings

 MMHART D/Cst. BRIDGEMAN participated in a community service provider consultation meeting pertaining to a vulnerable member of the community.

Drug Overdose Information

In July 2023 the city had one (1) suspected drug related death.

To date, the city has had seven (7) deaths from suspected drug overdoses.

The year 2022 ended with the Owen Sound Police Service having investigated a total of six (6) drug overdoses. A total of fourteen (14) occurred in 2021 and a total of eight (8) occurred in 2020.

Missing Persons

Active: There is one (1) outstanding missing person.

FINANCIAL/RISK IMPLICATION(S):

Nil

OPERATIONS PLAN:

ATTACHMENT(S):

Nil

SUBMITTED BY:

D. Bishop, Inspector





SUBJECT: CRIMINAL INVESTIGATIONS BRANCH AND DRUG ENFORCEMENT / CRIMINAL

INTELLIEGENCE UNIT – AUGUST 2023

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 27, 2023

RECOMMENDATION(S):

For Information

REPORT:

Investigations

Homicide – (August 17, 2023) - On August 18, 2023, members of CIB followed up on a serious assault which occurred just after 9:00 p.m. in the 900 block of 2nd Avenue East, Owen Sound. Uniformed members had responded to the incident on the 17th and commenced the investigation. On August 24, 2023, the victim, 44 years of age of Owen Sound, died from his injuries. The homicide investigation is ongoing.

Homicide – (July 11th, 2023) – Members of CIB continue to investigate the murder of a 17-year-old male at an apartment building in the City of Owen Sound. Dustin NOONAN of Owen Sound was charged with First Degree Murder and remains in custody. Twenty five year old Donte'a Ryan MITCHELL, from North York, was charged with First Degree Murder in August and he remains in custody. The investigation is ongoing.

Homicide – (July 7th, 2023) – Members of CIB continue to investigate the homicide of a 47-year-old male which occurred at a residence on 2nd Avenue East in the City of Owen Sound. In July, Cody HASSARD was charged with Second Degree Murder as well as other offences and Ashley Lynn DYKSTRA was charged with Accessory After the Fact to Murder as well as other offences, both remain in custody. The investigation is ongoing.

MMHART Statistics

Officer Referrals/ Consultations = 2
Follow Up's = 0
Community Support Consultations = 0
Community Support Referrals = 0
Incident Response/Support = 0
STAR cases = 0

Drug Overdose Information

In August 2023 the city had zero (0) suspected drug related deaths.

To date, the city has had seven (7) deaths from suspected drug overdoses.

The year 2022 ended with the Owen Sound Police Service having investigated a total of six (6) drug overdoses. A total of fourteen (14) occurred in 2021 and a total of eight (8) occurred in 2020.

Missing Persons

Active: There is one (1) outstanding missing person.

FINANCIAL/RISK IMPLICATION(S):

Nil

OPERATIONS PLAN:

ATTACHMENT(S):

Nil

SUBMITTED BY:

D. Bishop, Inspector

REPORT TO THE OWEN SOUND POLICE SERVICES BOARD



SUBJECT: Auxiliary Board Report – June 2023

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 27th, 2023

REPORT:

The month of June was full of community events and activities for our Auxiliary Members to join. A total of **150** volunteer hours were given by the Auxiliary Unit this month.

On June 14th Members participated in the Special Olympics Torch Run, which was an early morning start! Members accompanied Special Olympians, community members, family, friends and other Owen Sound Police Officers and staff in the run. The final leg ended in Owen Sound at the OSDSS high school where participants gathered for a BBQ to kick off the afternoon events.

On June 17th members of the Owen Sound Police Service as well as the Auxiliary Unit attended the Pride Parade in Downtown Owen Sound. Members assisted with traffic safety and direction along the parade route, as well as foot patrols and community engagement. Our Auxiliary Members even showed their Pride support by participating in a photo booth set up at the Market in the River District (photo below). It was an exciting, inclusive and fun-filled afternoon!

On June 24th, 2023, Auxiliary Members attended a Bike Safety Blitz in the River District which was coordinated by CSO Jason Cranny and the city of Owen Sound. The event was hosted in the River District near the Market, to educate young people on bicycle safety and safe practices while on the roadways. Other vendors and organizations were also in attendance.

On June 30th, Auxiliary Members attended the Harbourfest Youth Day, a celebration planned to kickstart the weekend of Canada Day. Auxiliary members had a booth set up near the Owen Sound Visitor Center to welcome community members, tourists and children who were taking in the Harbourfest activities. Owen Sound Police swag and information on frauds, internet scams and safety were available.

New Auxiliary Recruit Class:

In June, the class of Auxiliary Recruits have completed their training with Sergeant Liz Cranny, Auxiliary Liaison Officer, and Training Officer Cst. Obillos. On June 19th, 2023, the recruits wrote their final exam and on June 24th, 2023, they successfully completed their Use of Force Training.

After the Auxiliary Meeting on June 26th, a barbecue was hosted to celebrate the volunteerism and commitment from the Auxiliary Unit and to welcome our new members who will be awaiting their approval by the Police Services Board and further, their appointment from the Solicitor General.



FINANCIAL/RISK IMPLICATION(S):

Nil

SUBMITTED BY:

Inspector D. Bishop

REPORT TO THE OWEN SOUND POLICE SERVICES BOARD



SUBJECT: Auxiliary Board Report – July 2023

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 27, 2023

REPORT:

July was a busy month that kick-started the summer with the July 1st Celebrations at Kelso Beach and the Harbourfront Festival. Several Auxiliary members attended throughout the day in different shifts to proudly represent the Service at a busy community venue!

For the remainder of the month, Auxiliary members supported the Uniform branch going on ride along patrols, for a total of 78 hours. During the busy summer days and warm nights, the extra eyes, ears and hands of the Auxiliary members were invaluable to the Platoons.

In July OSPS managed several significant criminal investigations, including 3 homicides. The Auxiliary Unit were called upon to assist with the investigations by reviewing video surveillance footage, that was a long and tedious task. Several members assisted in this capacity during a time where our Officers and Criminal Investigation Branch resources were stretched thin. Thank you to those members who stepped up!

A total of <u>129</u> volunteer hours were given by the Auxiliary Unit this month.



FINANCIAL/RISK IMPLICATION(S):
OPERATIONS PLAN:
ATTACHMENT(S):
SUBMITTED BY:
Inspector D. Bishop





SUBJECT: Auxiliary Board Report – August 2023

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 27th, 2023

REPORT:

The month of August was full of community events and activities for our Auxiliary Members to join. A total of <u>124</u> volunteer hours were given by the Auxiliary Unit this month. Many officers came out on patrol to assist our Uniform Branch during heavy times of calls for service.

On August 5th Members attended the Emancipation Festival at Harrison Park, along with other OSPS personnel, showing their support and community engagement.

On August 8th the Auxiliary Unit assisted with a fundraiser barbecue at the REACH Center. The barbecue was a true success with REACH staff, clients and community members enjoying lunch and mingling for a great cause!

On August 24th the Auxiliary attended along with other OSPS Members to the M'Wikwedong Sunrise Ceremony and "End of Summer Bash" at Kelso Beach.

On August 27th was the Salmon Spectacular Kids Day, where several Auxiliary members came out to interact with children and families, hosting a tent with CSO Cranny and our OSPS Summer Students. Fun was had by everyone!

New Auxiliary Recruit Class:

In late August, 2023, the designations and appointments for the new Auxiliary Class were received from the Solicitor General. Preparations have begun to plan for their swearing in ceremony at OSPS in September.



SUBMITTED BY:

Insp. D. Bishop





SUBJECT: Community Oriented Response & Enforcement Unit – June 2023

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 27, 2023

RECOMMENDATION(S):

For Information

REPORT:

FOOT PATROL (Hours)	30.5
BICYCLE PATROL (Hours)	39.5
CRIMINAL CHARGES	9
WARRANT ARRESTS	6
PROVINCIAL OFFENCES	14
MOTOR VEHICLE COLLISIONS	0
COMPLIANCE CHECKS	3

COMMUNITY PARTNERS

- Collaboration with Public Health Assist Public Health with biohazard and naloxone kits distributed to businesses in the River District
- CORE members were present during the Pride Parade and conducted traffic control to ensure the safe operation of the Parade.
- CORE attended One World Festival at the Farmer's Market.
- CORE participated in the annual Law Enforcement Torch Run at four locations in Grey & Bruce Counties. CORE utilized bicycles to maintain the safety of the participants while on the roadway.
- CORE members focused on cell phone and seat belt enforcement in the City resulting in four provincial offence charges.
- CORE attended a BBQ event held at Safe n Sound.
- Attended Home Takeover meeting with MMHART at Public Health.

• FOOT & BIKE PATROL LOCATIONS

- The River District including a focus on specific concerns identified by the community
- Grey County Housing West side apartments
- East side businesses
- City and County Trails

City Parks (including Harrison Park)

• ASSIST CIB / DRUG UNIT / MMHART

- CORE assisted CIB with the execution of a search warrant at an Eastside residence in a firearms and Controlled Drugs and Substances Act investigation.
- Assist MMHART with wellbeing check.

ASSIST UNIFORM PLATOONS

- CORE members obtained a DNA warrant through the Walkerton Court for a male currently in custody.
- CORE drafted two search warrants for cell phones for on-going investigations and submitted them to the courts.
- CORE responded to a domestic dispute occurrence while on bicycle patrol in the River District. The male youth was charged with 12 criminal offences.

INVESTIGATIONS

- CORE conducted a traffic stop at an eastside business. Driver provided false identity to
 police. Driver was successfully identified and was a wanted from Brantford Police
 Service on historical warrants. Driver was charged with obstruction and driving while
 under suspension.
- CORE is continuing an investigation into hate symbols being displayed along a trail on the eastside of the City. CIB is assisting CORE in the investigation.
- CORE located a wanted male on an east side trail while on bicycle patrol. Male was remanded to CNCC.
- CORE attended an eastside property and located an encampment. Police arrested a
 wanted male by the Wellington OPP for obstruction of justice and additional offences.
 The male was turned over to the custody of the Wellington OPP. Owen Sound Bylaw
 was notified of encampment and zoning concerns.
- While on bike patrol CORE located and arrested a male wanted by OSPS on three outstanding warrants.
- CORE conducted patrols along the harbor walls resulting in a provincial offence charge under the Liquor Licence Control Act.

TRAINING / MEETINGS / OTHER DETAILS

- CORE members received Crime Prevention Through Environmental Design training.
- CORE members are working with Grey County Housing to address on-going complaints in a west side neighbourhood.
- One CORE member participated in the bicycle course over a 2-day period.

FINANCIAL/RISK IMPLICATION(S):

Nil

OPERATIONS PLAN:

Some of the focus this month included the Board's strategic priorities in relation to Goal CS2 of improving police visibility in the River District and at other priority areas by completing high visibility foot patrol and bike patrol in the River District during One World Festival and Pride Parade.

Some of the focus this month included the Board's strategic priorities to Goal CW3 to build and foster relationships with community groups by working with Grey County Housing and a west side neighbourhood regarding crime prevention through environmental design.

Some of the focus this month included the Board's strategic priorities to Goal CS1 to address safety concerns identified by the community by conducting compliance checks on repeat and violent offenders.

ATTACHMENT(S):

Nil

SUBMITTED BY:

Inspector D. Bishop





SUBJECT: Community Oriented Response & Enforcement Unit

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 27, 2023 (Month of July 2023)

RECOMMENDATION(S):

For Information

REPORT:

FOOT PATROL (Hours)	1
CRIMINAL CHARGES	4
WARRANT ARRESTS	4
PROVINCIAL OFFENCES	1
MOTOR VEHICLE COLLISIONS	0

COMMUNITY PARTNERS

 CORE attended the Owen Sound Library to monitor protests for the Drag Story Time event.

FOOT & BIKE PATROL LOCATIONS

• CORE completed one hour of foot/bike patrol in the River District.

• ASSIST CIB / DRUG UNIT / MMHART

CORE have assisted CIB with a homicide investigation which commenced July 7th, 2023.

ASSIST UNIFORM PLATOONS

• Members of the CORE unit drafted and executed a search warrant for an utter threat's complaint on behalf of the platoons.

INVESTIGATIONS

CORE identified a suspect in an on-going mischief complaint at an east side location.
 Charges pending.

- CORE drafted and executed a search warrant for a seized cell phone for an on-going drug trafficking investigation.
- While on bicycle patrol in the River District CORE was alerted by a business to a recent theft occurrence. As a result of the investigation a male repeat offender was identified and charged with four criminal offences.

• TRAINING / MEETINGS / OTHER DETAILS

One member of CORE had Annual Leave in July.

FINANCIAL/RISK IMPLICATION(S):

Nil

OPERATIONS PLAN:

CORE has primarily been assigned to the investigative team for a homicide investigation commencing July 7^{th} , 2023.

However, some of the focus for July included the Board's strategic priorities in relation to Goal CS3b of focusing investigative efforts on repeat offenders, Goal CW3d by promoting crime prevention with business owners, victims and the community and Goal CS1c by deploying flexible proactive community-oriented response based on feedback from the community.

ATTACHMENT(S):

Nil

SUBMITTED BY:

D. Bishop Inspector





SUBJECT: Community Oriented Response & Enforcement Unit

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 27, 2023 (Month of August 2023)

RECOMMENDATION(S):

For Information

REPORT:

FOOT PATROL (Hours)	0
CRIMINAL CHARGES	0
WARRANT ARRESTS	0
PROVINCIAL OFFENCES	2
MOTOR VEHICLE COLLISIONS	0

COMMUNITY PARTNERS

• CORE worked in partnership with M'Wikwedong to organize the End of Summer Bash. The event was well attended and several local businesses donated crafts and sports equipment to the event.

FOOT & BIKE PATROL LOCATIONS

CORE completed no foot or bicycle patrol for month of August.

ASSIST CIB / DRUG UNIT / MMHART

 CORE assisted CIB with a second homicide investigation which commenced in August, 2023.

INVESTIGATIONS

 CORE attended an upper east side location in response to on-going disturbances and neighbor disputes. CORE interacted with all involved parties, provided education and mediation to find a resolution.

TRAINING / MEETINGS / OTHER DETAILS

- One member of CORE had two weeks of Annual Leave in August.
- One member of CORE entered into Parental Leave in August.

FINANCIAL/	'RISK	IMPLICAT	ION(S)	1
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Nil

OPERATIONS PLAN:

CORE has primarily been assigned to the investigative teams for two active homicide investigations since July 7th, 2023.

However, some of the focus for August included the Board's strategic priorities in relation to Goal CW3d by promoting crime prevention with business owners, victims and the community and Goal CS1c by deploying flexible proactive community-oriented response based on feedback from the community.

ATTACHMENT(S):

Nil

SUBMITTED BY:

D. Bishop Inspector





SUBJECT: Front Line Patrol Report and Collision Statistics – June, July, August 2023

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 1, 2023

RECOMMENDATION(S):

For Information

REPORT:

The following report highlights key metrics from OSPS Front Line Patrol, the RIDE program, and Collision Statistics for June, July and August 2023.

Front Line Patrol Report:

	Platoon #1-4		Traffic/Part Time Officers	
	2023	2022	2023	2022
Highway Traffic Act:	274	333	58	77
Compliance Reports:	61	41	1	2
Recorded Cautions:	189	172	64	43
Liquor Licence Act:	27	17	1	6
Criminal Code/ CDSA:	381	370	13	12
Other POA/By-Law:	40	35	6	6
Foot Patrol:	286	324	69	71

Reduce Impaired Driving Everywhere (RIDE):

There was a total of 64 on-duty RIDE checks in the summer months with 1528 drivers checked and 5 breath tests administered.

The statistics for RIDE were:

- 147 officers
- 60 hours
- 1528 vehicle drivers checked
- 14 HTA charges/warnings and 1 licence suspension

Eight impaired driving charges were laid during the summer.

Collision Statistics:

	June 2023	July 2023	August 2023
Total Collisions:	42	25	32
Collisions - East side	17	13	21
Collisions - West side	8	5	3
Collisions - parking lots	17	7	8
Fail to Remain Collisions	11	1	3
Collisions referred to CRC:	21	14	23
Collisions investigated by OSPS:	21	11	9

^{*}there were 26 less collisions in 2023 than the same time period in 2022 (21% decrease)

FINANCIAL/RISK IMPLICATION(S):

Nil

OPERATIONS PLAN:

"Community Safety" is one of the four strategic priorities of the Owen Sound Police Services Board. Information in this Board report supports the 2023-2026 OSPS Operations Plan's goals: to address safety concerns identified by the community; to improve police visibility in the River District and at other priority areas; to address controlled substances, firearms, and violent crime; and, to promote road safety.

SUBMITTED BY:

Inspector Jeff Fluney





SUBJECT: Community Services – June, July, August 2023

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 6, 2023

RECOMMENDATION(S):

For Information

REPORT:

The following report highlights key engagements of the Community Services Officer for the Summer of 2023:

Traditional Corporate and Social Media for OSPS

➤ Highlights- Positive Ticket Program, Partnerships at Community Festivals and Celebrations, YIPI Student Work, Pride Month, Indigenous History Month, Traffic Enforcement, Community Vigil Walk, Camp Day, Lock It Or Lose It, REACH BBQ, New Constable Hire, Updating Pubic on Local Homicides.

Community Engagement

- > YIPI Students hired and programed commenced.
- > Start-Up of Positive Ticket Program- working with youth who are most at rink, local youth sports teams and areas where youth frequent
- Partnering with Jr. Youth Optimist Club, Kiwanis, River District- Bike Safety Day for families and youth.
- Inside/Out Program- A proactive program to engage youth at Bayfield Landing, Ordinance Park & Alpha Street on topics related to safety and making positive choices. Peer to peer youth engagement, a best practice method, was the method of delivery.
- Continued partnership with M'Wikedong Native and Cultural Centre, supporting the the End of Summer Bash 2023, and providing information on bike safety.
- Supported Pride group Owen Sound, attending Pride parade and festival. Working toward a healthier partnership moving forward.
- Continue to meet with and support local Muslim Association.

> Continue to collaborate and support new comers to Owen Sound.

Took part in or partnered with the following

- Harbour Fest
- Canada Day
- ➤ Hottest Street Sale
- ➤ Movie Night Under the Stars
- > Salmon Spectacular
- Camp Day
- ➤ REACH community BBQ
- ➤ International Overdose Awareness Day
- > Teddy Bear Picnic- CMHA
- ➤ Gender Based Violence Ride
- > Emancipation Festival

Community Presentations

- ➤ M'Wikwedong- Bike safety for youth
- > Community Living- Information as it related to police matters/enforcement and safety.
- Owen Sound-Bruce Grey Y- Social Media Awareness/Community Safety
- Community Safety Village- Street safety for youth
- Owen Sound Attack- Social media awareness and internet safety

Training

Social Media in Communications Course- Toronto Police Service

Images from the summer 2023









Financial/Risk Implication(s): Nil

OPERATIONS PLAN:

"Community Wellbeing" is one of the four strategic priorities of the Owen Sound Police Services Board. The work of the Community Services Officer is instrumental in progressing the 2023-2026 OSPS Operations Plan's goal to build and foster relationships with community groups, specifically the following actions: by educating OSPS members and the community on OSPS partnerships; by focusing on preventative youth programming in cooperation with school board and community groups; and, by fostering and building relationships with diverse groups within the community.

SUBMITTED BY:

Inspector Jeff Fluney





SUBJECT: Lost Hours and Training – June, July and August 2023

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 1, 2023

RECOMMENDATION(S):

For Information

REPORT:

The following report highlights key metrics from OSPS full time members for June, July and August 2023, including lost hours due to leave from sick time, short term disability (STD), and Workplace Safety and Insurance Board (WSIB), as well as training opportunities.

Lost Hours:

	SICK/STD			WSIB		
Month/Year	Number of Fulltime Members	Total Number of Shifts (complete and partial)	Total Number of Hours	Number of Members	Total Number of Shifts (complete and partial)	Total Number of Hours
June 2023	6	17	149	2	44	352
July 2023	10	12	76	2	42	330
August 2023	5	9	100	2	46	358

^{*}sick time was down 98 hours over the same time period in 2022

Training:

Members attended the following courses:

CPIC Terminal Operator Course Level III Collision Investigator Internal Communicator Training and Special Constable Training for new hires

FINANCIAL/RISK IMPLICATION(S):

The loss of scheduled work hours is a potential financial risk and is monitored to ensure a balance with members' physical and mental wellbeing. Financial resources are required to provide ongoing member training which is an essential to updating qualifications, knowledge, and ultimately organizational risk mitigation.

OPERATIONS PLAN:

"Our Members" is one of the four strategic priorities of the Owen Sound Police Services Board. Information in this Board report supports the 2023-2026 OSPS Operations Plan's goals: to promote members' mental and physical wellbeing; and, to promote professional development and training opportunities for all members.

SUBMITTED BY:

Inspector Jeff Fluney





SUBJECT: Board Bylaw Report – June 2023

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 12, 2023

RECOMMENDATION(S):

For Information

REPORT:

TAXI

Total number of Taxi Driver & Private Transportation Company Driver	
Licences Issued/Renewals	= 5
Total number of Re-Issue Lost Taxi Driver Licences	= 0
Total number of Taxi Driver's Licences Deferred/Denied	= 0
Total number of New/Taxi (transfer) Vehicle Licences Issued	= 2
Total number of Agent Transfers	= 0
Total number of New Agents Registered	= 0

All taxi companies and agents have complied with Interim Safety Certifications.

ADULT ENTERTAINMENT

Total number of Adult Entertainment Licences Issued	= 3
Total number of Adult Entertainment Licences Denied	= 0
Total number of Adult Entertainment Owner Licences Renewed	= 0

ALARMS

Invoices to be completed for Chief's signature.

FINANCIAL/RISK IMPLICATION(S):

Nil

OPERATIONS PLAN:

N/A

ATTACHMENT(S):

Nil

SUBMITTED BY:

Director of Civilian Services Krista Fluney





SUBJECT: Board Bylaw Report – July 2023

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 12, 2023

RECOMMENDATION(S):

For Information

REPORT:

TAXI

Total number of Taxi Driver & Private Transportation Company Driver	
Licences Issued/Renewals	= 1
Total number of Re-Issue Lost Taxi Driver Licences	= 0
Total number of Taxi Driver's Licences Deferred/Denied	= 0
Total number of New/Taxi (transfer) Vehicle Licences Issued	= 0
Total number of Agent Transfers	= 0
Total number of New Agents Registered	= 0
ADULT ENTERTAINMENT	
Total number of Adult Entertainment Licences Issued	= 3
TILL CALLERY III BUILD	•

Total number of Adult Entertainment Licences Issued = 0
Total number of Adult Entertainment Owner Licences Renewed = 0

ALARMS

Invoices to be completed for Chief's signature.

FINANCIAL/RISK IMPLICATION(S):

Nil

OPERATIONS PLAN:

N/A

ATTACHMENT(S):

Nil

SUBMITTED BY:





SUBJECT: Board Bylaw Report – August 2023

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 12, 2023

RECOMMENDATION(S):

For Information

REPORT:

TAXI

Total number of Taxi Driver & Private Transportation Company Driver	
Licences Issued/Renewals	= 4
Total number of Re-Issue Lost Taxi Driver Licences	= 0
Total number of Taxi Driver's Licences Deferred/Denied	= 0
Total number of New/Taxi (transfer) Vehicle Licences Issued	= 0
Total number of Agent Transfers	= 0
Total number of New Agents Registered	= 0

ADULT ENTERTAINMENT

Total number of Adult Entertainment Licences Issued	= 3
Total number of Adult Entertainment Licences Denied	= 0
Total number of Adult Entertainment Owner Licences Renewed	= 0

ALARMS

Invoices to be completed for Chief's signature.

SECOND HAND SHOPS

Hock Stars new business opened.

FINANCIAL/RISK IMPLICATION(S):

Nil

OPERATIONS PLAN:

N/A

ATTACHMENT(S):

Nil

SUBMITTED BY:





SUBJECT: Court Board Report – June 2023

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 12, 2023

RECOMMENDATION(S):

For Information

REPORT:

Personnel:

Two new Special Constables hired and commenced training in month of June.

Operational:

Custodies Transported during the month: OPP - 10, OSPS - 11 TOTAL - 21

Video /Audio appearances: 52 OSPS persons in custody appeared by audio (most making

numerous video appearances throughout the month)

Meals provided to custodies: 23 Special Constable Total Hours: 1068.25

Issues, Concerns & Comments:

Ontario and Superior Courts of Justice currently operate as hybrid courts. Trials and some resolution matters are done in-person while set date courts are operated as in-person or virtual appearances. Prisoners are not transported to the courthouse unless they are attending for their trial, Counsel/Judiciary/Crown Attorney has requested an in-person attendance or the correctional facility is unable to accommodate them appearing virtually due to video booth scheduling. All other prisoners are still being done by audio/video from the police services or the correctional facilities.

Special Constables have been assigned at the police station to cover in-custody hearings. When not required for prisoners in custody members have assisted to perform other duties.

FINANCIAL/RISK IMPLICATION(S):

Nil

OPERATIONS PLAN:

Sustainability is one of the four strategic priorities of the Owen Sound Police Services Board. Court security at the Owen Sound Courthouse is the responsibility of the Owen Sound Police Service. A portion of court security costs are made possible by ministry court security grants. Court security costs must be assessed and reviewed annually in order to advocate for a sustainable police funding model.

ATTACHMENT(S):	
Nil	
SUBMITTED BY:	





SUBJECT: Court Board Report – July 2023

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 12, 2023

RECOMMENDATION(S):

For Information

REPORT:

Personnel:

Continued training for new Special Constables hired in June 2023.

Operational:

Custodies Transported during the month: OPP - 8, OSPS - 16 TOTAL - 24

Video /Audio appearances: 60 OSPS persons in custody appeared by audio (most making

numerous video appearances throughout the month)

Meals provided to custodies: 27

Special Constable Total Hours: 1202.25 (includes scene security for two homicides)

Issues, Concerns & Comments:

Ontario and Superior Courts of Justice currently operate as hybrid courts. Trials and some resolution matters are done in-person while set date courts are operated as in-person or virtual appearances. Prisoners are not transported to the courthouse unless they are attending for their trial, Counsel/Judiciary/Crown Attorney has requested an in-person attendance or the correctional facility is unable to accommodate them appearing virtually due to video booth scheduling. All other prisoners are still being done by audio/video from the police services or the correctional facilities.

Special Constables have been assigned at the police station to cover in-custody hearings. When not required for prisoners in custody members have assisted to perform other duties.

FINANCIAL/RISK IMPLICATION(S):

Nil

OPERATIONS PLAN:

Sustainability is one of the four strategic priorities of the Owen Sound Police Services Board. Court security at the Owen Sound Courthouse is the responsibility of the Owen Sound Police Service. A portion of court security costs are made possible by ministry court security grants. Court security costs must be assessed and reviewed annually in order to advocate for a sustainable police funding model.

ATTACHMENT(S):
Nil
SUBMITTED BY:





SUBJECT: Court Board Report – August 2023

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 12, 2023

RECOMMENDATION(S):

For Information

REPORT:

Personnel:

Nothing to Report

Operational:

Custodies Transported during the month: OPP - 6, OSPS - 11 TOTAL - 17

Video /Audio appearances: 56 OSPS persons in custody appeared by audio (most making

numerous video appearances throughout the month)

Meals provided to custodies: 21 Special Constable Total Hours: 1199.50

Issues, Concerns & Comments:

Ontario and Superior Courts of Justice currently operate as hybrid courts. Trials and some resolution matters are done in-person while set date courts are operated as in-person or virtual appearances. Prisoners are not transported to the courthouse unless they are attending for their trial, Counsel/Judiciary/Crown Attorney has requested an in-person attendance or the correctional facility is unable to accommodate them appearing virtually due to video booth scheduling. All other prisoners are still being done by audio/video from the police services or the correctional facilities.

Special Constables have been assigned at the police station to cover in-custody hearings. When not required for prisoners in custody members have assisted to perform other duties.

FINANCIAL/RISK IMPLICATION(S):

Nil

OPERATIONS PLAN:

Sustainability is one of the four strategic priorities of the Owen Sound Police Services Board. Court security at the Owen Sound Courthouse is the responsibility of the Owen Sound Police Service. A portion of court security costs are made possible by ministry court security grants. Court security costs must be assessed and reviewed annually in order to advocate for a sustainable police funding model.

ATTACHMENT(S):
Nil
SUBMITTED BY:





SUBJECT: Records Board Report – June 2023

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 12, 2023

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For Information

REPORT:

Local criminal record searches are being completed and sent back to the individuals within 1 to 2 weeks of submitting them. Owen Sound Police Service accepts criminal record check applications in person at the service as well as online.

There was a total of 6821 bulk searches completed in June 2023.

FINANCIAL/RISK IMPLICATION(S):

Nil

OPERATIONS PLAN:

N/A

ATTACHMENT(S):

Nil

SUBMITTED BY:





SUBJECT: Records Board Report – July 2023

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 12, 2023

RE	ECC	M	JEN	IDAT	ION	(S):	•
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For Information

REPORT:

Local criminal record searches are being completed and sent back to the individuals within 1 to 2 weeks of submitting them. Owen Sound Police Service accepts criminal record check applications in person at the service as well as online.

There was a total of 6719 bulk searches completed in July 2023.

FINANCIAL/RISK IMPLICATION(S):

Nil

OPERATIONS PLAN:

N/A

ATTACHMENT(S):

Nil

SUBMITTED BY:





SUBJECT: Records Board Report – August 2023

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 12, 2023

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For Information

REPORT:

Local criminal record searches are being completed and sent back to the individuals within 1 to 2 weeks of submitting them. Owen Sound Police Service accepts criminal record check applications in person at the service as well as online.

There was a total of 6889 bulk searches completed in August 2023.

FINANCIAL/RISK IMPLICATION(S):

Nil

OPERATIONS PLAN:

N/A

ATTACHMENT(S):

Nil

SUBMITTED BY:





SUBJECT: Owen Sound Emergency Communications Centre (OSECC) – June-July-August 2023

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 27, 2023

RECOMMENDATION(S):

For Information

REPORT:

Human Resources — June-July-August 2023: As shown in the attached report, as of the end of August, the OSECC was carrying 10 part-time Communicator vacancies. In July, the competition for the full-time Communicator vacancy was successfully filled from internal candidates. However, part-time Communicator resignations and sick time during the past three months took a toll on mandatory overtime and unscheduled call-ins. For example, in July a part-time Communicator was off sick for most of the month, and their remaining hours for July, along with short-notice sick hours, totalled 184 sick leave hours in July. The part-time Communicator who resigned in July didn't show up for work and left immediately, adding another 216 hours that required coverage. Overall, in July there were 400 hours of unscheduled call-ins and 144 hours of mandatory OT.

In August, a part-time Communicator resigned but worked until the end of the month. Two additional part-time Communicators, both who were still in training, also resigned. With a combined 204 hours of sick time in August, there were 104 hours of unscheduled call-ins and 542 hours of mandatory OT.

Human resource shortages in the OSECC continue to be a significant issue that is being addressed. For example, a dedicated resource is now in place to conduct background investigation of potential hires, thereby expediting this process and improving the prior delays that often resulted in losing good candidates to other job offers.

911 Calls - June-July-August 2023: There were 8306 emergency calls from the 911 phone line into the OSECC in June; 8775 in July; and 7436 in August. July 2023 experienced a record high volume in the OSECC, with an average daily rate of 283/day. Although August's daily rate dropped to 240/day, it was up by 3.7% from August 2022. Year-to-date, as of the end of August there was 54,656 911 calls into OSECC, representing a 15.6% increase from 2022. In terms of daily rates, this is approximately 30 more 911 calls per day coming into the OSECC so far in 2023 (average daily rate of 225/day in 2023 compared to 195/day in 2022).

The volume of "No Answer" 911 calls is rising most significantly: 1285 in June; 1129 in July; and 921 in August. Although August's numbers were down, year-to-date the "No Answer" 911 calls have increased by 33.7%. Correspondingly, the volume and rate of transferred calls and calls dispatched by OSECC are also increasing. There were 2026 emergency calls from the 911 phone line dispatched in August, representing an average daily call rate of 65.4 (compared to 51.4 last August), and a year-to-date increase of 22.5%. The 32,810 calls transferred to secondary PSAPs so far in 2023 represents an increase of 9.5% from the call volume transferred in 2022.

Computer Aided Dispatch (CAD) Events – June-July-August 2023: There were a total of 5914 calls dispatched through CAD by the OSECC in June 2023; 6080 calls in July; and 5725 calls in August. Compared to these months last year, the volume represented a 15% increase in June; 10% increase in July; and 1% increase in August. At the end of August 2023, the year-to-date CAD dispatch volume of 43,731 calls has increased by 10% compared to 2022. This is also reflected by the increase in the average daily dispatch rate from 163 calls/day in 2022 to 180 calls/day so far in 2023.

The six police services dispatched by the OSECC accounted for 90% of the volume and an increase of more than +2600 police calls dispatched in 2023 year-to-date; fire departments dispatched by the OSECC accounted for 9% of the volume and an increase of +575 fire calls dispatched in 2023 year-to-date.

Information Technology (IT) Infrastructure – June-July-August 2023:

Over the last few months, NG911 transfer tests with Toronto Fire and Oshawa EMS were completed. A new IT Technician to support NG911 transition was hired, and once onboarded, will begin the OSECC's necessary certification tests for go-live. To-date, no agency has yet completed these certification tests, but Toronto Fire is progressing along. Infrastructure work to support the NG911 Call Hosted Solution is also underway.

In addition, the OSECC has been preparing a submission, involving a site visit, to provide dispatch services to Stratford Fire. This proposal is due in October.

FINANCIAL/RISK IMPLICATION(S):

Risk management and contingency planning are integral to the day-to-day operations of a Public Safety Answering Point. While the OSECC continues to grow and evolve, OSPS strives to maintain a balance of staffing that best aligns with workload demands, member wellness, emergency response standards, and contracted client expectations.

In April 2022, the Government of Ontario announced an investment of over \$208 million over three years to enhance the province's 9-1-1 emergency response system. OSPS is leveraging this funding opportunity and recently submitted a request to the Ministry of Solicitor General's TP Next Generation 9-1-1 Year Two (2023-24) grant to help financially support the OSECC's transition to the NG911 network.

OPERATIONS PLAN:

Within the 2023-2026 OSPS Operations Plan, six unique actions have been identified as important to reach towards the goal of fostering a sustainable emergency communication centre. In addition, monitoring and publishing emergency response times to priority calls is part of the goal to address safety concerns identified by the community.

ATTACHMENT(S):

OSECC Monthly Report – June-July-August 2023

SUBMITTED BY:

Suzanne Bell-Matheson, Director, Corporate Services Chris Hill, Director, Information Technology Marg Gloade, Strategic Analyst HUMAN RESOURCES FT Communicator:

PT Communicator:

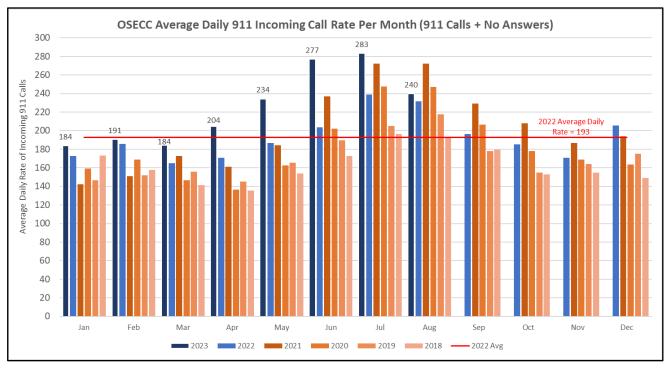


Switchboard Op.:

	Authorized Positions		uthorized Positions Actual People		Hi	Hires		Departures (Resignation, Retirement, Discontinued)		Vacancies		Interviews	
	FT	PT	FT	PT	FT	PT	FT	PT	FT	PT	FT	PT	
Jan-23	8	17	8	8					0	9			
Feb-23	8	17	8	9		1			0	8			
Mar-23	8	17	8	10		1			0	7			
Apr-23	8	17	7	9			1	1	1	8		17	
May-23	8	17	7	13		5		1	1	4			
Jun-23	8	17	7	11				2	1	6	3		
Jul-23	8	17	8	10	1			1		7			
Aug-23	8	17	8	7				3		10			
2023 Year-to-Date					1	7	1	8			3	17	

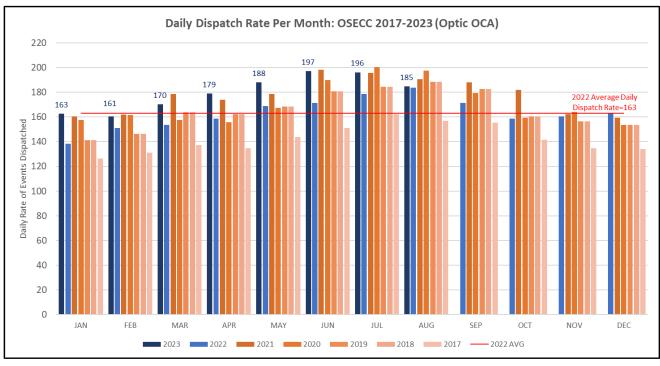
911 CALLS TO OSECC

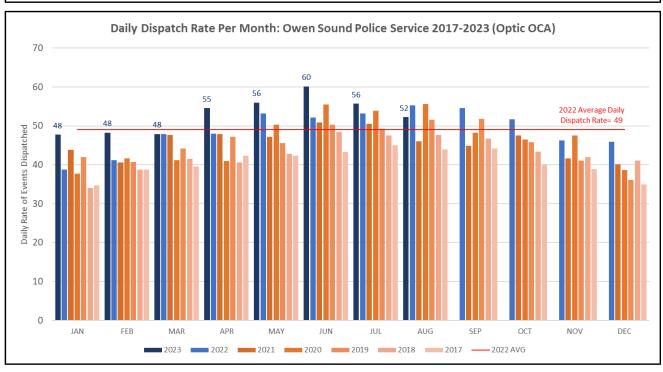
911 Calls							
		Same Month			2023	2022	
Source: Bell Flex reports	This Month	Previous Year		Previous Month	Year-to-Date	Year-to-Date	
	August 2023	August 2022	% Change	July 2023	Jan.1-Aug.31, 2023	Jan.1-Aug.31, 2022	% Change
All 911 Calls (Number)	7,436	7,173	3.7%	8,775	54,656	47,266	15.6%
Avg Daily Rate	239.9	231.4	3.7%	283.1	224.9	194.5	15.6%
No Answer 911 Calls (Number)	921	893	3.1%	1,129	7,747	5,793	33.7%
Answered 911 Calls (Number)	6,515	6,280	3.7%	7,646	46,909	41,473	13.1%
Avg Daily Rate	210.2	202.6	3.8%	246.6	193.0	170.7	13.1%
Transferred to Secondary PSAP (Number)	4,489	4,686	-4.2%	5,204	32,810	29,968	9.5%
Dispatched by OSECC (Number)	2,026	1,594	27.1%	2,442	14,099	11,505	22.5%
Avg Daily Rate	65.4	51.4	27.2%	78.8	58.0	47.3	22.6%



DISPATCHED CAD EVENTS IN OSECC

CAD Events							
		Same Month			2023	2022*	
Source: OPTIC's OnCallAnalytics	This Month	Previous Year		Previous Month	Year-to-Date	Year-to-Date	
	August 2023	August 2022	% Change	July 2023	Jan.1-Aug.31, 2023	Jan.1-Aug.31, 2022	% Change
All CAD Events in OSECC (Number)	5,725	5,689	0.6%	6,080	43,731	39,645	10.3%
All Police (inc. OSPS)*	5,168	5,140	0.5%	5,504	39,139	36,536	7.1%
All Fire	540	536	0.7%	564	3,728	3,153	18.2%
Grey County Transport	17	13	30.8%	12	864	974	-11.3%
OSPS	1,619	1,714	-5.5%	1,728	12,839	11,857	8.3%
All CAD Events in OSECC (Avg Daily Rate)	184.7	183.5	0.6%	196.1	180.0	163.1	10.3%
All Police (inc. OSPS)*	166.7	165.8	0.5%	177.5	161.1	150.4	7.1%
All Fire	17.4	17.3	0.7%	18.2	15.3	13.0	18.2%
Grey County Transport	0.5	0.4	30.8%	0.4	3.6	4.0	-11.3%
OSPS	52.2	55.3	-5.5%	55.7	52.8	48.8	8.3%
* excludes DrydenPS from Jan&Feb 2022							





REPORT TO THE OWEN SOUND POLICE SERVICES BOARD



SUBJECT: Information Technology (Non-Comm Centre)

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 11 2023

RECOMMENDATION(S):

For Information Purposes

REPORT:

Volume of Calls and staffing

The IT Branch had 495 tickets opened over the summer months with 490 tickets being closed. Some tickets may be simple resolution while others can involve multi-day projects. These represents a dramatic increase in tickets. The 3 months prior to this were 425 representing a 16.5% increase in ticket generation. The most dramatic jump was related to IT department self-generated tickets (typically NG911, servers, documentation and network infrastructure). This category jumped by 114% compared to previous months.

The IT Branch has hired an additional member for the purpose of business continuity in maintaining our mission critical services (Dispatch, officer applications, digital evidence) in addition to our constantly evolving Next-Generation 911 portfolio. The NG911 revenue created by Director Hill and his department is estimated at over 4 million dollars over five years. The number of communication centres serviced by our IT Branch will expand from one to at least seven (potentially more in the queue at time of writing).

Homicides

During the months of June through August, IT staff worked tirelessly with the Criminal Investigative Branch in gathering video from numerous sources (residences, businesses, government owned systems). In total, an estimated 100 locations were completed with some gathering multiple days or even weeks of evidence. This work is ongoing at time of report.

Saugeen Shores Video Recorder

OSPS has now completed this project, leveraging in-house staff when labour permits in generating revenue as well as providing SSPS with a modern reliable recorder suitable for the provincial DEMS project for modern court disclosure

Substantial NG911/Dispatch work

Please see Comm Centre Report for details

FINANCIAL/RISK IMPLICATION(S):

Ability to provide adequate services to contracted partners for NG911 as well as other IT services in mission critical manner.

OPERATIONS PLAN:

Sustainability Goal 1d) by developing a long-term information technology (IT) plan that anticipates future IT priorities and demands

S 4b) by forecasting long term OSPS budgeting requirements

ATTACHMENT(S):

Nil

SUBMITTED BY:

Christopher Hill, Director of IT



Report to the Board: Chief 's Activities May 2023

From: Chief C. Ambrose

- Finance Duties 8 hours
- STAR Table Executive Lead Meeting 1 hour
- SLT Meeting OSPS 5 hours
- Community Advisory Committee for Urgent & Emergent Care 1 hour
- First Aid Training 4 hours
- Police School Board Protocol Meeting 2 hours
- In Service Training 8 hours
- HR Interviews 8 hours
- M'Wikwedong Reconciliation Garden Event 2 hours
- OACP CEO Day 10 hrs
- Blue Line Trade Show 4 hours
- Promotion Policy 4 hours
- Court Security Funding Grant 4 hours
- CISO Governing Body Meeting 4 hours
- Grey Bruce Police Leaders Call 1 hour
- Grey Bruce Drug Strategy Leadership meeting 2 hours
- Meeting City Hall/City manager 1 hour
- Dispatch Contracts Meeting 2 hours

- Annual Leave 2 days
- OAPSB Annual Conference 2.5 days



Report to the Board: Chief 's Activities June 2023

From: Chief C. Ambrose

- City Hall City Manager/City Council Meeting 7 hours
- HR Interviews 13.5 hours
- OACP Zone 5 Meeting 3 hours
- Grey Bruce Pride Flag Raising City Hall & OSPS 2 hours
- Grey Bruce Drug Strategy Steering Committee 1 hour
- CSWBP Meeting 1.5 hours
- OACP Conference Kingston— 2 days
- OSPS Torch Run 3 hours
- Grey Bruce Opioid Working Group 1.5 hours
- Dispatch Contracts Meeting 5 hours
- Annual Leave/Sick Days 10 days



Report to the Board: Chief 's Activities July 2023

From: Chief C. Ambrose

- Annual Leave/Sick Days 2 days
- Dispatch Contracts 13.5 hours
- OACP Community Safety & Crime Prevention Committee 4 hours
- OIPRD Complaint Resolution 11 hours
- HR Interviews 18 hours
- Zoom Meeting Housing & Homelessness 1.5 hours
- Grey Bruce Drug Strategy Steering Committee 1 hour
- Attend Community meeting- 6 hours
- Promotional Process 3 hours
- THD Camp Day 2 hours
- NG911 Grant Submission 8 hours
- Grey Bruce Police Leaders Call 1 hour
- City Meeting 5 hours
- Senior Leadership Team Meeting 3 hours
- Housing Meeting City & Grey County 1.5 hours
- Webinar NG911 & Dispatchers 1 hour
- CACP AGM (Virtually) 2 hours
- Meeting Grey Bruce Public Health Unit & Grey County EMS, Drug Testing— 2 hours



Report to the Board: Chief 's Activities August 2023

From: Chief C. Ambrose

- Annual Leave/Sick Days 7 days
- Housing & Homelessness Meeting 1 hour
- OIPRD Complaint—3 hours
- Promotional Process 5 hours
- NG911 Grant & Bail Reform Team Grant 14 hours
- Budget Prep = 5 hours
- Dispatch Contracts 8.5 hours
- Grey Bruce Police Leaders 1.5 hours
- Website Development 2 hours
- Human Resources 5 hours
- Reach Centre Fundraising BBQ 2 hours
- Meeting with Grey Bruce CSWBP Committee 1.5 hours
- Neyaashiinigmiing Cultural Awareness 1 day
- Rogers TV Homelessness 1.5 hours
- ILT Committee meeting (virtually) 1 day
- Court Meeting 1 hour

Craig S. Ambrose CHIEF OF POLICE



Executive Fax. (519) 376-2456 Operations Fax. (519) 376-6131

11 August 2023

Mr. Randy Kennaway Unit #1 205 4th Street A East Owen Sound, Ontario N4K 1B8

Dear Mr. Kennaway:

Re: Address Change of A+ Taxi

Further to your conversation with Pamela Dodd on the 10th of August, 2023, you confirmed closure of your current business office located at 1088 3rd Avenue East, Owen Sound. At this time, you advised you are currently looking for a new business address and have two possible locations. Pursuant to Section 13.5, Owen Sound Police Services Board Taxi By-Law, every taxi broker shall notify the Chief of Police of any change of his/her business address within (5) days of changing location.

Section 5.6 of the Owen Sound Police Services Board Taxi By-Law states every person who applies for a taxi broker's licence must include with his/her application an approved business licence issued by the City of Owen Sound. The City of Owen Sound requires an Amended Business Licence Application be completed by any business changing their business location, indicating the proposed new business address to ensure the address meets all City zoning/building requirements. Until such time as the new business licence is issued by the City of Owen Sound, it is my understanding the previous business licence issued by the City of Owen Sound is not in effect.

Please provide confirmation of your Application to amend your current business address within the City of Owen Sound prior to September 1st, 2023. Failure to do so may result in a recommendation to suspend your Broker Licence pending a review by the Owen Sound Police Service Board.

If you have any questions, please contact Pamela Dodd at 519-376-1234 ext. 351 or through e-mail at pdodd@owensoundpolice.com.

Respectfully

Craig Ambrose Chief of Police

CA:pd

Encl.

		Accountable		Progress Report #1 – July 2023	
Goals	Actions	OSPS Position	OSPS Member	Brief update on work done to-date to move actions forward. 1. Include status: Not Started; In Progress; or Completed 2. Include key steps/tasks undertaken over last 6 months to move action forward and any challenges/issues 3. Include measurements/performance indicators, where possible	
Company its Co	(a.t., (CC)				

Community Saf	ety (CS)		1	
CS 1 - To address safety concerns	a. by improving external OSPS messaging regarding current crime trends and crime prevention tips	CIB Sergeant	P.Rawn	
identified by the community	b. by gathering feedback and safety concerns from the community	Strategic Analyst	M.Gloade	 Not Started - Limited progress so far. Plan to meet with Sergeant designated with road safety portfolio and CORE members to brainstorm and implement coordinated approach to promote and respond to community feedback on safety concerns. Preliminary review of website indicates limited opportunity to use and update. Will revisit with Communications Committee and consider in potential future website development, if approved.
	c. by deploying flexible proactive community- oriented response based on feedback from the community and OSPS priorities	CIB Sergeant	P.Rawn	•
	d. by monitoring and publishing emergency response times to priority calls	Director of Corporate Services	S.Bell-Matheson	 In progress – OPTIC help desk ticket created to obtain access to Kawartha Lakes customized reports that allow for date/time to be modified and specific reports related to response time Customized reports have been delivered and we have access, next step will be to run the reports and check on their accuracy. This is expected to occur in early Fall 2023 In reviewing On-Call Analytics we have identified that event type priority assignments need to be reviewed and potentially reassigned. Strategic analyst and Director of Corporate Services to create a master list of event types and seek input from Senior Management and identify critical event types to accurately capture priority and response times. Early Fall 2023
CS 2 - To improve	a. by increasing visibility, foot, and bicycle patrol in the River District and other priority areas	CIB Sergeant	P.Rawn	•
police visibility in the River District and at other priority areas	b. by scheduling alternative OSPS members to increase visibility at peak periods	P2 Sergeant	C.Matheson	 In progress- Several members of the service completed a Police bicycle course in June of 2023. Throughout the summer these members have been assigned to bicycle patrols in the river district, particularly during busy periods such as the Farmer's Market and community concerts. In addition to bicycle patrols, part-time and full-time members are being encouraged to conduct foot patrols during times of increased activity in the river district. An on-going challenge continues to be the elevated number of calls for service during day shifts that occur simultaneously with the time that this initiative requires human resources to be diverted to this initiative. A second challenge regarding this initiative is the ongoing major case investigations in C.I.B. that have diverted the C.O.R.E Unit from being able to fully contribute as they may otherwise have been able to.
	c. by attending and/or hosting community events	CSO	J.Cranny	 In progress- Hosted new comers open house at the Police Station for Welcoming Week Worked with community partners to support Overdose Awareness Day- location, Owen Sound Market Ran weekly drop in programs for youth, using material from the Inside/Out program (developed by Barrie Police Services) at Alpha Street Complex, Ordinance Park/Bayfield Landing. Participated, with interactive activities and the distribution of education material with a focus on safety at Canada Day, Harbour Fest 2023 and the Salmon Spectacular Conducted Lock it or Lose it campaigns, with the support of OSPS Auxiliary, in the River District, at larger retail establishments along 16th Street & at City owned properties, such as the Rec Centre & Bayshore Community Centre. Partnered with the River District, Owen Sound Kiwanis, Owen Sound Junior Optimist to run bike & street safety events. One event was at the Owen Sound Market, the second in front of City Hall. Attended & supported the PRIDE parade and festival. Help to organize, in coordination with OSPS CORE Officers & M'Wikwedong Friendship Centre staff, the 2nd Annual End of Summer Bash Attended and engaged with participants of the Emancipation Festival. Partnered with the Grey Bruce REACH Centre, supporting their annual fundraising REACH walk Organized the Youth in Policing Positive Ticket Program, in coordination with OSPS YIPI summer students. The program was conducted throughout Own Sound.

		Account	able	Progress Report #1 – July 2023
Goals	Actions	OSPS Position	OSPS Member	Brief update on work done to-date to move actions forward. 1. Include status: Not Started; In Progress; or Completed 2. Include key steps/tasks undertaken over last 6 months to move action forward and any challenges/issues 3. Include measurements/performance indicators, where possible
CS 3 - To address controlled substances, firearms, and violent crime	by targeting drug and weapon traffickers, and working with other law enforcement partners to investigate and prosecute offenders	Drug Investigator	J.Hawke	 In Progress – J. KAZARIAN and the Drug Investigator are almost complete in working on an Intelligence/Street Check report with Niche capabilities (with applicable policy) but will need final approval to be created. Currently the Area crime meetings are on hold for July/August, but will be resuming in September. OSPS attended the majority of meetings thus far in 2023. This year only 1 of 2 District CISO meetings were attended due to the Drug Investigator being on course. The OP Body CISO meeting was not attended in April. One Joint Force investigation was undertaken in March 2023 that resulted in several arrests and charges (with O.P.P) Information sharing has been done and continues with CORE regarding problem neighbourhoods, drug complaints to utilize CORE to provide extra patrols and presence in those area and to those addresses
	b. by focusing investigative efforts on repeat offenders of violent and property crime	CIB Sergeant	P.Rawn	•
	c. by educating the community regarding Canadian governmental changes in controlled substances policies and authorities of police	Insp.P3&4 CIB CORE	D.Bishop	 In progress – CORE has been meeting with River District businesses and communicating available authorities, or lack thereof, of police in dealing with homelessness and drug issues Future community education, e.g. new website, social media, being considered
CS 4 - To promote	by addressing areas of road safety concerns based on feedback from the community	P3 Sergeant	B.Baker	 In progress – Research the best communication avenue for community to address traffic concerns Based on feedback initiate action plan ie. STEP, traffic project, etc.
road safety	 b. by promoting road-user safety information, targeted traffic enforcement activities, and sharing results with the community 	P3 Sergeant	B.Baker	 In progress – STEP targeting areas of concern Look at increase of media releases to educate the public with regards to road safety Further to utilize OSPS website, social media and media to share results of road safety initiatives
	c. by collaborating with the City of Owen Sound on road safety initiatives	Insp.P1&2 PT CS Training	J.Fluney	 In progress - Reviewed traffic calming plan authorized by City's Director of Public Works and Engineering Ongoing communication regarding specific traffic issues in the City, and consultation on red light cameras and automated speed enforcement

Community Wellbeing (CW)

CW 1 - To improve collaboration with social service	 a. by defining and educating on roles, responsibilities, and authorities of police and social service providers involved with mental health, addictions, and homelessness 	MMHART	G.Bridgeman	•
providers	 b. by supporting the Community Safety and Well- being Planning efforts of the municipalities of Bruce and Grey, including referrals to the Situation Table 	CIB Sergeant	P.Rawn	•
	c. by examining opportunities to include crisis workers into the Owen Sound Emergency Communications Centre (OSECC)	Chief	C.Ambrose	 Not Started – waiting for grant funding opportunities Applied for additional CMHA staff through new Mobile Crisis Team grant June 2023
CW 2 - To leverage	a. by reviewing OSPS follow-up with victims of crime	P4 Sergeant	E.Cranny	•
available social services/resources	 b. by providing ongoing education to OSPS members on social services and resources available to the community 	Training Officer	C.Obillos	•
	c. by advocating with social service providers to address identified service gaps in the community	Chief	C.Ambrose	 In progress – Ongoing meetings with Grey County Housing on high needs individuals Applying for high intensity support in building on 14th Street Ongoing meetings with GBPH and EMS examining process for drug screening to better warn public of overdose potential Working with Women's House Grey Bruce on Victim Referral Protocol for sexual assaults Updated protocol with Grey Bruce Child and Family Services to include human trafficking

			ntable	Progress Report #1 – July 2023
Goals	Actions	OSPS Position	OSPS Member	Brief update on work done to-date to move actions forward. 1. Include status: Not Started; In Progress; or Completed 2. Include key steps/tasks undertaken over last 6 months to move action forward and any challenges/issues 3. Include measurements/performance indicators, where possible
CW 3 - To build and foster relationships with community groups	a. by educating OSPS members and the community on OSPS partnerships	CSO	J.Cranny	 In Progress- Worked with OSPS Training Officer to offer FASA education to some OSPS Officers. Advised OSPS front line Officers of the supports offered by Grey Bruce Local Immigration Partnership Educated, supported with print materials, to Sergeants and Acting Sergeants, the supports offered by Owen Sound Bruce Grey Y Settlement Services. Presented to local service clubs on the importance of OSPS partnerships in the City of Owen Sound, more specifically with youth, marginalized populations and seniors.
	b. by focusing on preventative youth programming in cooperation with school boards and community groups		J.Cranny	 In Progress- Developing a year round programming partnership with Grey Country (Alpha Street Complex) and Bayfield Landing & Ordinance Park offering interactive, updated education for youth, with a focus on safety and healthy decision making online. Developing a local partnership with area school boards, the Owen Sound Attack, the OHL, Grey Bruce Local Immigration, Y Settlement Services & Georgian College to educate and to raise awareness about hate speech and the dangers associated with hate speech on line. In class programming at local schools on social media awareness and internet safety for youth. Target age groups are grade 6-9.
	c. by fostering and building relationships with diverse groups within the community	CSO	J.Cranny	 In Progress - Current member of the Grey Bruce Local Immigration Partnership. Actively support Welcoming Week- OSPS station tour and Q & A sessions with Chief Ambrose and members of OSPS. Hiring new comers as part of the Youth in Policing Initiative. Working with Georgian College to build better lines of communication between International Students and OSPS. Ongoing support to local Muslim Association Initiating communication with local Jewish community and Jewish Synagogue Continuing to find positive ways to partner with M'Wikwedong Native & Friendship Centre.
	d. by promoting crime prevention with business owners, victims, and the community	CIB Sergeant	P.Rawn	•

		Accountable		Progress Report #1 – July 2023
Goals	Actions	OSPS Position OSPS Member		Brief update on work done to-date to move actions forward. 1. Include status: Not Started; In Progress; or Completed 2. Include key steps/tasks undertaken over last 6 months to move action forward and any challenges/issues 3. Include measurements/performance indicators, where possible
Our Members	s (OM)			
	a by raising awareness among OSDS members of			• In progress, now civilian members are receiving a 4 hour P2MP session during their training. Will make efforts to have all civilian

OM 1 - To promote OSPS members'	 a. by raising awareness among OSPS members of available physical and mental health programs/resources 	Peer Support Representative	C.Fernando	 In progress -new civilian members are receiving a 4-hour R2MR session during their training. Will make efforts to have all civilian members trained. PC Reid has agreed to assist with organizing and promote the fitness PIN for all eligible members wanting to participate. Considering
mental and physical wellbeing	b. by evaluating the shift schedule rotation pattern to maximize OSPS member wellness	Strategic Analyst	M.Gloade	 possible incentives to encourage members to take part. In progress - OSPA preparing to survey members working the pilot 5-4 shift schedule; will repeat question from member survey on wellness to evaluate change Sick and OT data for baselines years has been gathered; will review similar data for first 6 months of 2023 to determine any significant change that can be attributed to shift schedule
	c. by hosting and supporting social events for OSPS members and their families, and areaspecific team building events	Executive Assistant	A.Gaviller	In progress – working on event in Fall 2023 with OSPA
OM 2- To promote professional	 a. by identifying internal and external education and career planning resources available to all OSPS members 	Training Officer	C.Obillos	•
development and training opportunities for all OSPS members	b. by implementing annual block training for OSPS civilian members	Training Officer	C.Obillos	•
	c. by documenting recommended training courses and maintaining updated training records for all OSPS members	Training Officer	C.Obillos	•
	d. by conducting annual performance appraisals and discussions of professional development planning	Inspectors	J.Fluney and D.Bishop	 In progress – new Performance Appraisal procedure released in July 2023 Performance appraisals to being in 2023 for all members Discussed at Sergeant's retreat in Spring 2023
	e. by providing ongoing training for all OSPS members on persons requiring mental health/crisis intervention	Insp.P1&2 PT CS Training	J.Fluney	 In progress - ongoing training with CMHA on ASIST training, applied suicide intervention training New recruits receiving R2MR training at OPC, as well as De-escalation training In-house R2MR trainer to train all members that haven't already received this training Hosted Crisis Intervention training and De-escalation for Emergency Dispatcher training, April 2023, with tentative plan to host again by end of year
OM 3 - To improve the flow of internal	 a. by maintaining and providing access to common information resources e.g. network drive, bulletin boards, email 	Training Officer	C.Obillos	•
communication	 b. by identifying best practices and methods for distributing different types of internal communications 	Strategic Analyst	M.Gloade	 In progress - Communications Committee met in May and confirmed their mandate to focus on both external and internal communications Access to email was set up in vehicles, and instructions on how to access was shared to all members Common network drive continues to be cleaned up to ensure resources there are current and information can be easily found Options and costs of new internal and external websites are being investigated with IT and City for potential cost savings

		Accountable		Progress Report #1 – July 2023	
Goals	Actions	00000		Brief update on work done to-date to move actions forward. 1. Include status: Not Started; In Progress; or Completed 2. Include key steps/tasks undertaken over last 6 months to move action forward and any challenges/issues 3. Include measurements/performance indicators, where possible	
Custoin ability /					

Sustainability (-			
S 1 - To promote and plan for long	 a. by developing a long-term staffing recruitment and retention plan within a competitive labour market 	Chief	C.Ambrose	Not Started
term succession	b. by providing increased opportunities for OSPS members to gain leadership experience in different areas and roles	Chief	C.Ambrose	 In progress – Assignments of members from all areas to take ownerships and lead actions in Operations Plan Transfers occurred in early 2023 for succession planning, and opportunities provided for new Acting Sergeants to gain experience New mentoring opportunities to train in Communication Centre Restart of senior leadership meetings to include mid-leaders in organizational issues and discussions Planned restructuring of Sergeant roles and responsibilities by end of year
	c. by developing a long-term facility plan that anticipates future growth and upgrades	Insp.P1&2 PT CS Training	J.Fluney	 Completed – City Facilities Assessment completed in June 2023 which identified short- and long-term facility needs up to next 10 years; presented to PSB in July 2023 Will be revisited annually
	d. by developing a long-term information technology (IT) plan that anticipates future IT priorities and demands	Director of Information Technology	C.Hill	• In Progress - During July of 2023, existing assets (hardware primarily) were scanned to determine those items that are aging/lacking performance. These items would cause a hinderance to staff (primarily shift workers but potentially all employees) in the inability to perform duties without delay from IT assets. NG911 funding has assisted with synergy across OSPS for funding by using economy of scale for future duties (simplified/unified dashboards and systems).
S 2 - To foster a sustainable emergency communication centre	a. by reviewing, documenting and tracking standard training for Communicators	Communications Trainer	H.Johnson-Myiow	 In Progress - have upgraded the CPIC and NICHE portion of the training binder Have started a CPIC binder to help with training for learning to read CPIC and MTO returns Updating the current DOR's that are done to be more efficient and effective in reflecting training
	b. by developing a robust Communication Centre recruitment and retention strategy	Chief	C.Ambrose	 In progress – sending OSECC members on Communications Supervisors course Expanding recruiting to new areas and targeted recruitment Five new hires in May 2023; and 3/4 scheduled to start in September 2023 Enhanced partnerships with community colleges offerings Emergency Communications programs
	c. by reviewing and maintaining standard operational procedures for all agencies dispatched to manage expectations	Director of Corporate Services	S.Bell-Matheson	 In Progress – have sent an email to all dispatchers seeking volunteers for a committee to be created to work on creating / maintaining SOPs for all agencies dispatched for Mid-Size Chief's meeting scheduled for mid-September to review standard practices and differences amongst every service and come to a consensus to develop standard response by dispatch (i.e./ 911 hang-ups, use of MDTs, traffic enforcement) Determine whether or not call taking SOP such as Priority Dispatch or Hexagon/Waterloo product effective to consistency (FALL/WINTER 2023)
	d. by routinely testing and operating from the OSECC's back-up communication centre	Communications Trainer	A.Byers	 In Progress - in May, while training with new hires, identified some issues that will need to be fixed and have had some fixed already Working on an evacuation plan for the communications center Will need to take time to go back up and make sure that desks are all functioning properly the phones are work and access to everything on the Q drive is working on all computers. There we not enough working phones up there and some were ordered have not been back to check and see if they were installed. 5th workstation is being installed
	e. by regularly reviewing the contract structure fees and costs for services for agencies dispatched by the OSECC	Chief	C.Ambrose	 In progress – NG911 contracts included increases and contingencies for technological advances Contracts are being reviewed as well as calls for service to make adjustments as necessary
	f. by relocating the OSECC to a modern, functional workspace that better supports emergency dispatch needs	Insp.P3&4 CIB CORE	D.Bishop	• In progress – design and cost estimate completed; waiting on Board budget and City's RFP process
S 3 - To undertake a comprehensive	a. by reviewing call type response methods to police calls for service	Inspectors	J.Fluney and D.Bishop	Not Started – planned to be initiated in 2024
•	b. by reviewing alternative response methods to non-police calls for service	Inspectors	J.Fluney and D.Bishop	Not Started – planned to be initiated in 2024

		Accountable		Progress Report #1 – July 2023	
Goals	Actions	OSPS Position	OSPS Member	Brief update on work done to-date to move actions forward. 1. Include status: Not Started; In Progress; or Completed 2. Include key steps/tasks undertaken over last 6 months to move action forward and any challenges/issues 3. Include measurements/performance indicators, where possible	
service delivery model review	c. by finding efficiencies in ways of doing business throughout the organization	Inspectors	J.Fluney and D.Bishop	 In progress – ongoing support and encouragement of efficiencies, for example: Transition from paper to electronic MVC reports Spring 2023 Ongoing meetings with GBHS re: MHA turnover times with monthly review – wait times decreasing 	
	d. by educating the community on changes or new police delivery models	Inspectors	J.Fluney and D.Bishop	Not Started – planned to be initiated in 2024	
S 4 - To advocate for	local municipalities	Chief	C.Ambrose	Not Started	
a sustainable police funding model	 b. by forecasting long term OSPS budgeting requirements 	Financial Coordinator	J.Hawke	Not Started – will be initiated in Fall 2023	
	c. by reviewing and assessing OSPS court security costs	Director of Civilian Services	K.Fluney	•	





SUBJECT: 2023-2026 Operations Plan – Progress Update #1 August 2023

TO: Chair and Members of the Owen Sound Police Services Board

DATE: September 27, 2023

RECOMMENDATION(S):

For Information

REPORT:

In March 2023 the Owen Sound Police Services Board approved the 2023-2026 OSPS Operations Plan. The Plan includes 14 goals and 50 specific actions within the Board's priorities of: Community Safety; Community Wellbeing; Our Members; and Sustainability. The Plan is shared publicly on the OSPS website and with our community partners. Internally, a detailed working copy is also available to all members on a common network.

As part of our commitment to achieving these goals, each Action has a designated Position and Person Accountable who has been selected to lead, coordinate, and take ownership of moving the action forward. Each Person Accountable is responsible for identifying and updating timelines and measurements of success in the working copy of the Operations Plan, as well as providing brief progress updates every six months. This six-month progress reports are important to ensure goals and actions stay on track, and to discuss/assist with any challenges or roadblocks.

Attached is the first six-month progress update for the goals and actions of the OSPS 2023-2026 Operations Plan. Actively involved members from across OSPS is a new initiative and therefore has required some instruction and follow-up with Persons Accountable. There are some progress updates not yet completed mainly due to the significant time-sensitive and resource-heavy priorities of the homicide investigations over the recent months.

At this point in time, as shown in the attachment, more than half of the Actions are in progress (27); 8 are not yet started; and 14 do not yet have updates prepared. In some cases, work was not planned to be initiated until 2024, e.g. Sustainability Actions S3a, S3b, and S3d.

Sustainability goal 1, to promote and plan for long term succession, includes one action that has been completed at this early stage (S1c): by developing a long-term facility plan that anticipates future growth and updates. With the City Facilities Assessment completed in June 2023, short- and long-term facility needs up to the next 10 years can now be aligned and help support long term budgeting, staffing, and IT requirements which are also included within the Sustainability priority.

FINANCIAL/RISK IMPLICATION(S):

Financial and human resources may be required to significantly move some Actions forward over the four-year cycle of this Operations Plan.

OPERATIONS PLAN:

Monitoring progress on the goals and actions of the OSPS 2023-2026 Operations Plan will help maintain focus on priorities and initiatives set by the Board, and raise awareness of any issues or challenges that may arise and prevent success.

ATTACHMENT(S):

• OSPS 2023-2026 Operations Plan – Progress Report #1 August 2023

SUBMITTED BY:

Margaret Gloade, Strategic Analyst



OWEN SOUND POLICE SERVICES BOARD

Expires: Indefinite

Repeals: 2006-01, 2005-07 &

2001-01

Revisions: May 21, 2014

BY-LAW NO. 2014-03

A BY-LAW RESPECTING THE EFFECTIVE MANAGEMENT OF TOWING AND STORAGE SERVICES WITHIN THE CITY OF OWEN SOUND

WHEREAS the Board passed bylaw 2006-01 on the 19th day of October, 2006; and

WHEREAS the Board deems it necessary to review bylaw 2006-01; and

WHEREAS, the members of the Owen Sound Police Service are from time to time empowered under the provisions of the relevant By-laws of the City of Owen Sound, the Highway Traffic Act of Ontario and other statutes of general application to seize, impound, detain and store motor vehicles under various circumstances as set for in such by-laws and statutes;

AND WHEREAS, the members of the Owen Sound Police Service deem it desirable to tender with a Tow Company to perform certain services in connection with the removal, handling and storage of such motor vehicles so detained, seized or impounded and the conveyance thereof to a safe place of storage;

NOW THEREFORE, THE OWEN SOUND POLICE SERVICES BOARD HEREBY ENACTS THE FOLLOWING:

1. **DEFINITIONS**

For the purposes of this By-law:

- a) "Act" shall mean the Highway Traffic Act and amendments thereto,
- b) "Board" shall mean the Owen Sound Police Services Board,
- c) "Chief" shall mean the Chief of Police for the Owen Sound Police Services or his/her designate
- d) "City" shall mean The Corporation of the City of Owen Sound
- e) "Member" shall mean a member of the Owen Sound Police Services Board
- f) "Secretary" shall mean the secretary to the Owen Sound Police Services Board
- g) "Service" shall mean the Owen Sound Police Services
- 2. This by-law applies to provision of towing and vehicle storage services for:
 - i) Vehicles involved in motor vehicle accidents within the city limits, where the police take responsibility for towing involved vehicles
 - ii) Vehicles seized (except for Vehicle Impoundment Program seizures) by the Service for legal reasons.
 - iii) Police vehicles that require towing for repairs.
- 3. The Service shall have a policy in place that states when Police Officers of the Service are to use the Contract Tow Company for the towing, removal, handling and storage of all vehicles that are detained, seized, impounded or otherwise held by the Service whether such motor vehicles have been abandoned, stolen, involved in accidents, required for the purposes of evidence or any prosecution, or otherwise taken or held.
- 4. Prior to a Towing Company providing Contract Services under this by-law, all owners must provide an information sheet as per Appendix 'B' attached outlining the qualified tow trucks that will be used during the contract; a list of storage location(s) that will be used to store any towed vehicle; and any tow companies that are intended to be used as subcontractors including a list of the subcontractor's vehicles' particulars.
- 5. Prior to a Tow Company providing Contract Services under this by-law, all owners and employees of the Tow Company must have represented to the Service that they are ready, willing and able to provide prompt, efficient and professional towing services at all times of the day and night for motor vehicles which may, from time to time, come into the custody or control of the Service and, further, to provide the safe storage of such vehicles and their contents. The Contract Tow Company must provide a secure Storage Facility area with 24-hour access, 7 days a week, using the services of the Contract Tow Companies tow vehicle or a subcontractor's tow vehicle.

- i) The Contract Tow Company shall respond with reasonable dispatch AND NO LATER THAN 30 MINUTES from time of request and shall remove such motor vehicles, parts and personal property contained therein, from the streets or public highways within the corporate limits of the City or from any other place within such corporate limits where such vehicles may have been seized or abandoned.
- ii) The Contract Tow Company agrees to safely store such motor vehicles at a Storage Facility located within the corporate limits of the City which meets or exceeds the specification requirements and is in conformity with the City's applicable Zoning By-laws. If the Contract Tow Company, or its sub-contractor, is unable to provide a storage compound within the City's corporate limits and uses a Storage Facility located outside of such limits, the Contract Tow Company, or its sub-contractor, must make arrangements, on a 24 hours per day basis, at the sole expense of the Contract Tow Company, or its subcontractor, for transporting the owners of all stored vehicles to such Storage Facility upon request.
- iii) The Contract Tow Company agrees to be responsible for a general clean up of debris resulting from a motor vehicle collision when summoned for the towing, storage and conveyance of the motor vehicle(s) involved.
- 6. Prior to a Tow Company providing Contract Services under this by-law, all owners and employees of the Tow Company must undergo a criminal records check, and will sign an authorization permitting the Service to undertake such a check. The parties herein agree that should an owner or employee have a serious criminal conviction or serious outstanding criminal charge, such person may be removed from the Contract or prevented from providing service under the Contract. The Owen Sound Police Services has the exclusive right to reject any driver based on criminal records and/or driving records for the duration of the contract.
- 7. a) Prior to a Tow Company providing Contract Services under this by-law the Tow Company and its intended subcontractors, if any, and the owner and operator of the Storage Facility, in the event that such Storage Facility is not owned and operated by the Tow Company or its intended subcontractors, shall each provide and maintain in full force and effect, coverage under one or more policies of insurance indemnifying the Service, the Board, the City and their respective employees and agents against any and all liabilities including third party liability, property damage and loss or damage to the motor vehicles, including parts and personal property contained therein arising or allegedly arising out of the performance or attempted performance of the Tow Company's duties under this by-law in the amount of not less than \$5,000,000.00. Proof of insurance shall be provided to the Board c/o the Secretary to the Board on or before the commencement of their contract and any time thereafter as requested. The insurance policy must also identify the City, the Board and the Service as insured parties for the duration of the Tow Contract.
 - b) All such insurance policies must be maintained in good standing during the term of the Tow Contract. If for any reason, any of the said parties intends to cancel or, in any way, change the insurance coverage or insurance company, a minimum of 30 days written notice of such intention must immediately be delivered personally or by registered mail to the Service, the Board and the City.

- c) Each insurance policy must also contain a provision that in the event the insurance company, for any reason, including non-payment of premiums, intends to cancel the insurance policy, the Service, the Board and the City will, as named insured's under the policy, receive reasonable written notice of such intended cancellation from the insurance company.
- 8. a) If the Contract Tow Company does not have their own Storage Facility, the Contract Tow Company may subcontract the services of a third party Storage Facility.
 - Prior to providing Contract Services under this by-law the Contract Tow Company shall provide to the Service and the Board satisfactory proof of a legal and valid contract with the third party contracted Storage Facility.
 - b) If for any reason either the Contract Tow Company or the other party to the Storage Facility contract intends to cancel or, in any way, change the Storage Facility contract, a minimum of 30 days written notice of such intention must be delivered personally or by registered mail to the Service, the Board and the City.
 - c) If for any reason, any of the said parties intends to cancel the insurance coverage or Storage Facility Contract, the Service, the Board and the City must be immediately notified in writing. Each insurance policy must also contain a provision that in the event the insurance company, for any reason, including non-payment of premiums, intends to cancel the insurance policy, the Service, the Board and the City will, as named insured's under the policy, receive reasonable written notice of such intended cancellation from the insurance company.
- 9. During the term of the Tow Contract, the Contract Tow Company will not change any of its subcontractors without reasonable notice to the Board and the expressed written authority of the Board, which authority will not be unreasonably withheld.
- 10. The City and the Board will not accept any responsibility or liability for towing or storage damage to any towed vehicles nor for any difficulties between the vehicle owners and the Contract Tow Company concerning payment or any other legal concerns resulting from the actions or inactions of the Contract Tow Company, any of its subcontractors or any owner or operator of a Storage Facility under the terms of the Tow Contract.
- 11. The Contract Towing Company shall be responsible for collecting any towing/storage fees from the registered owner or person responsible for the vehicle. Any fees collected shall be as per the fees in Appendix 'A' attached, being accepted in the tender and under no circumstances shall there be any variance for the approved fee. Storage fees shall be for every 24-hour period from the time the vehicle is stored. There shall be no extra charge during normal business hours, for a vehicle owner, or insurance adjuster to attend an impounded vehicle.
- 12. The Contract Towing Company shall hereby release the Service, the Board, the City, their employees and agents from any and all claims for any charges for services performed pursuant to the acceptance of their tender and no charges shall be made except in accordance with the Towing and Storage Fee Schedule as stipulated in Appendix 'A' attached.

- 13. The Contract may be terminated as follows:
 - i) By the Board on thirty (30) days notice in writing to the Contract Tow Company in the event of any default by the Contract Tow Company or Contracted Storage Facility under this by-law.
 - ii) If at any time during the term of the contract the Contract Tow Company fails to provide towing or Storage Facility Services in a satisfactory manner to the Service (as determined solely by the Chief or designate), the Service may advise the Contract Tow Company of such dissatisfaction by written notice delivered to the Contract Tow Company. In the event the Contract Tow Company fail to make such changes and redress within 30 days after receiving written notice, the Board may forthwith cancel and rescind the contract by written notice. Such cancellation and rescission to become effective immediately upon service of such notice upon the Contract Tow Company, their employees, servants or agents by mail or by personal service.
 - iii) The Contract Tow Company becomes bankrupt or insolvent.
 - iv) By mutual written agreement between parties.
- 13.1 Upon termination of this agreement or the removal of a Contract Tow Company, all vehicles then under the care and control of the Contract Tow Company shall continue to be the responsibility of the Contract Tow Company and shall be released in accordance with the provisions of this by-law.

This By-law shall come into full force and effect upon the final passing hereof.

Read a first and second time this 21st day of May, 2014.

Read a third and finally passed this 21st day of May, 2014.

G. Pierce, Chair	
KJ. Calver. Admir	nistrative Assistant

APPENDIX 'A' of By-law No. 2014-03

BID SHEET

MOTOR VEHICLE ACCIDENT & TOWING/STORAGE SERVICE

	g read and understood and agreed to the co quotation, vehicle to owing provision of services to the Owen Sou		
Please bid	on Part A, Part B and Part C		
Part A	Price per tow within the City Limits		per vehicle g police vehicles)
	Towing price per kilometer	\$	per km vehicle
Part B	Price per 24 hours of storage at Storage Facility	\$	per vehicle
Part C	Price for Dollies	\$	per each use
	Price for Winching	\$	per each use
	Price for Cleanup	\$	per each use
	prices are guaranteed for one year. Goods the above-mentioned bid.	and Services	Tax is extra and not
Date:			
Signature:			
Signature of	of subcontractor:		
Position:			
Name of C	ompany/Subcontract Company:		
Witness:			

*The above signature must be of the principal of your business/subcontractors business or someone with binding authority.

APPENDIX 'B' of By-law No. 2014-03

INFORMATION SHEET

MOTOR VEHICLE ACCIDENT & TOWING/STORAGE SERVICES

Make

Weight

Please list the qualified tow truck(s) you will use for this contract.

Year

Vehicle

Company and/or Subc	ontract Storage Facility	d Policy # below for bot Company. A copy of to of Section 7 – By-law 2	ne insurance
Insurance Company Nar	ne		
Insurance Policy Numbe	r		
If using a Subcontract	Storage Facility please	continue below:	
Subcontractors Insurance	e Company Name		
Insurance Policy Number	r		
Please list here the sto under this contract.	rage location(s) where	you will store any towe	d vehicles
Address of Storage Com	pound		
Location #1			
Location #2			
Are the locations(s) liste	d above the location(s) o	f your business?	
Yes	No	<u> </u>	

Page 2 of APPENDIX 'B' OF BY-LAW NO. 2014-03

INFORMATION SHEET

MOTOR VEHICLE ACCIDENT & TOWING/STORAGE SERVICES

*If no to question above, please provide a copy of legal and valid contract with the third party contracted Storage Facility as per Section 8 of By-law 2014-03 attached.

Please list here any towing companies you intend to subcontract with (if any) and also list below the year, make and weight of their tow vehicles.

Name of Company	Vehicle(s)	Make	Weight	Year