



# Report A Concern

Corporate Services Committee

November 14, 2024

**owen**  
**sound**  
where you *want* to live

OwenSound.ca/ReportAConcern





# Promoting Report A Concern



**OwenSound.ca/ReportAConcern**

 **REPORT A CONCERN**

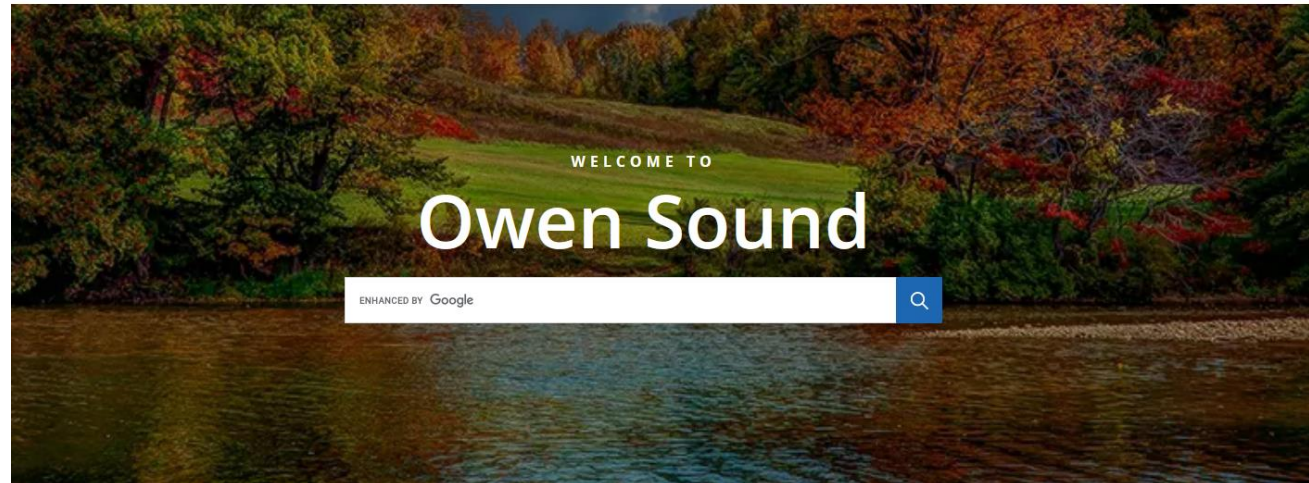
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- File an issue or by-law complaint in Owen Sound
- Social media not monitored for service requests

# Report A Concern Website Access



Living Here ▾ Recreation and Culture ▾ Roads & Transportation ▾ Business, Building & Development ▾ City Government ▾ 🔍



Get Involved



Report A Concern



Waste Collection



Council &  
Committee  
Meetings



Employment



Bids & Tenders

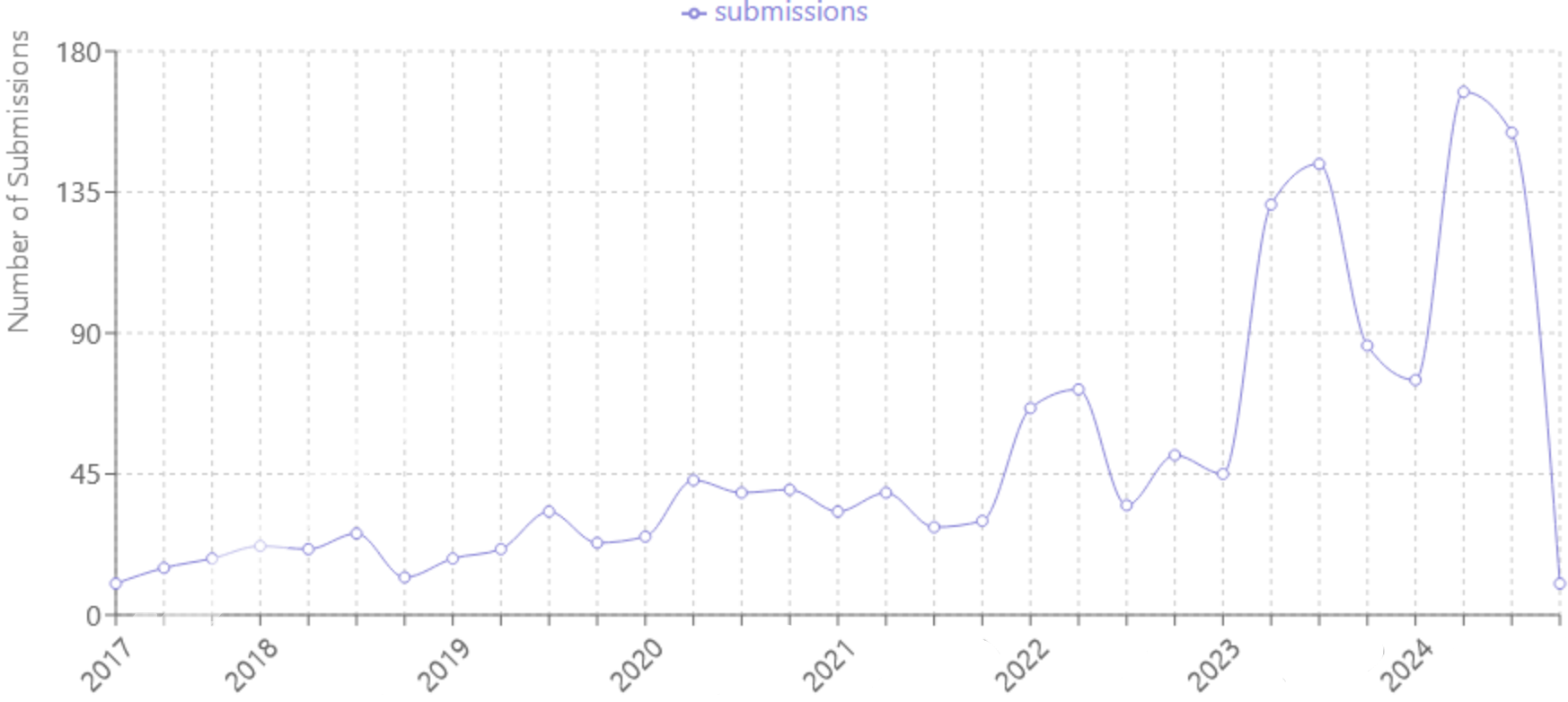


Public Transit

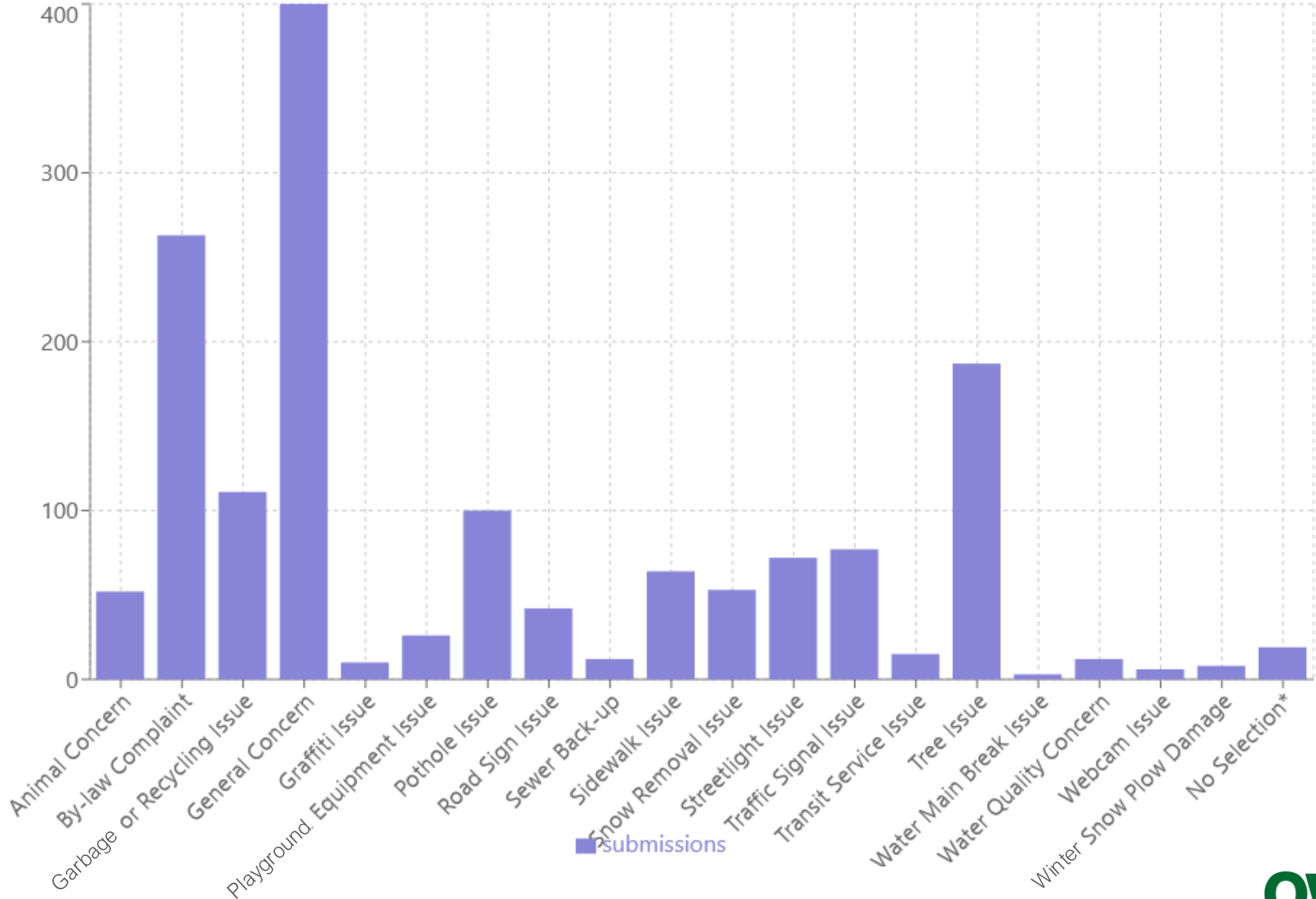


Events and  
Festivals

# Report A Concern Statistics – By Year



# Report A Concern Statistics – By Category



# Report A Concern Key Takeaways

- Use of this online form increase engagement and efficiency between the public and City services
- [OwenSound.ca/ReportAConcern](https://OwenSound.ca/ReportAConcern)
- Feedback or questions can be sent to [communications@owensound.ca](mailto:communications@owensound.ca)

# Thank you

## Report a Concern

Citizens can report issues and concerns to the City of Owen Sound in order to help keep our community safe and active.

If you wish to report a concern or a by-law complaint, please complete the appropriate form below. Each issue is treated with utmost importance and will be addressed promptly.



### Report A City Issue

Use this form if you have general concerns you would like the City to look into such as playground equipment issues, potholes, missed garbage, fallen trees on City property, etc.

Concerns submitted here will be reviewed and directed to the appropriate department for action.

[Report A City Issue](#)



### By-law Concerns

If you have a by-law concern, such as open-air fires, property standards, yard maintenance, noise, nuisance, traffic, and parking issues please use this form (instructions are at the top of the page when you click through).

Issues submitted here will be directed to the By-law Enforcement Officer for review.

[Report A By-law Concern](#)